Krishna Manjrekar

[**Email Id**: manjrekar90@gmail.com](mailto:%20manjrekar90@gmail.com)

**Mobile No**: +91 9177291874.



To contribute significantly to the long-term growth for the organization using my skills & abilities and at the same time gaining knowledge to explore myself fully and realize my potential.



Last Organization : Wipro Ltd.,

Duration : May - 2018 to Aug 2021 .

Last Project : Google

**Role :** Senior Associate

* Providing Support and guidance to customers via email and other forms of communication on quality.
* Installation and configuration of printers and network printers.
* Hardware Knowledge laptops and Pc’s.
* Use to configure Avaya phones to the users with IP address
* Troubleshoot the issues of Avaya phones
* Troubleshooting the issues through remote.
* Closing the tickets with in the tat time.
* Assigning the tickets according to issues.
* Installing the OS windows Mac,10, 8, 7, XP.
* Exposure in Mac OS environment.
* Supporting the users 24/7 through Phone.
* MS Outlook, Mozilla thunder bird, Outlook express configuration, taking back up from outlook.
* Trouble shooing the issues of outlook.
* Configuring outlook (16, 13).
* Microsoft 365 licenses.
* Installing all application.
* Backing up the data and installing.
* Creating the new user’s storage devices.
* Preparing daily IT report and updating in portal
  + Reviewing as per policy guidelines taking action respectively.
  + Conducting the second level of review on the ads.
  + On-time reporting and clear all the work within stipulated time and maintaining good Quality to meet the SLA’s.
  + A good team player and an effective communicator, problem solving skills and organizational behavior.
  + I have experience in Active Directory
  + Supporting the users through phone.
  + Closing the tickets with in the tat time.
  + Installing the internal applications and troubleshooting the issues.
  + Explaining the products for users.
  + Maintain the data in excel sheet.
  + Reaching the target in end of the Month.
  + Updating the daily task to team lead.
  + Installing the application by taking the Remote.



* [B. Tech (CSE) from Lords Institute Of Engineering & Technology Affiliated](https://www.google.co.in/search?safe=active&amp%3Brlz=1C1JZAP_enIN691IN692&amp%3Bq=Affiliated&amp%3Bspell=1&amp%3Bsa=X&amp%3Bved=0ahUKEwjA--yp45zNAhUKpI8KHXlCBtwQvwUIGigA) to Jawaharlal Nehru Technological University(Hyderabad), with an aggregate of 60 % during the period 2012-2017.
* Board of Intermediate in Mathematics, Physics & Chemistry from Sri Chaitanya Junior College, Hyderabad (2012)
* Central Board Of Secondary Education from Vignan’s Probdhanandha Prashanti Niketan

,Hyderabad (2009)



* Operating System : WINDOWS XP,7,10
* Packages : MS-Excel, MS PowerPoint
* Languages : Objective C, C++.



* Participated in **“Computer Society of India-2K15”**
* Participated in workshop on **ENTREPRENEURSHIP DEVELOPMENT SKILLS**

Organize: NATIONAL SMALL INDUSTRIES CORPORATION.

* Participated twice in **MEGA BLOOD DONATION CAMP** conducted by our college NSS unit.



* Ability to learn innovative techniques & methods quickly.
* Positive attitude & Industrious.
* Playing Badminton.
* Reading books and listening to music.
* Adaptable to any environment.
* Ability to tackle different situations.



Name : Krishna Manjrekar

Father’s name **:** Shiv Kumar Manjrekar

Date of Birth **:** 23/11/1992

Sex : male

Nationality : Indian

Marital Status : Un-Married

Mobile No : +91-9177291874

Languages known : Telugu, English, Hindi

**Declaration:** I hereby declare that the information furnished above is true to the best of my knowledge.

**Place:** Hyderabad

**Date: (Krishna Manjrekar)**