**PRAFULL PANDEY**

Mobile: +917693826530

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**CAREER summary**

* A result oriented, analytical and self-driven professional having 1 year and 10 months of experience in a MNC as a Senior transaction processor in CONDUENT INC, Indore from 23 February to 2017 to 11th January 2019.
* Currently working with YouthreachIndia, as a trainer in Gwalior from 1st august 2019 to till date.
* Excellent at assessing the resources and identifying the opportunities.
* Excellent in coordinating with seniors and taking responsibilities.

**Professional Skills**

* Good interpersonal skills with an ability to understand customer’s problem and solving them.
* Strong analytical, problem solving and client interaction skills.
* Ability to grasp new technical things quickly.
* Expertise in achieving customer satisfaction.
* Confidence to handle pressure situations.
* Comfortable to work in rotational shift.

**Educational Qualification**

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| --- | --- | --- | --- |
| **COURSE** | **YEAR OF PASSING** | **INSTITUTE/COLLEGE** | **UNIVERSITY/BOARD** |
| SSC | 2010 | Govt. Boys Higher Secondary School no.2, Gwalior | MP BOARD |
| HSC | 2008 | Saint John’s School, Gwalior | MP BOARD |
| B.E. | 2015  | Maharana Pratap College of Technology, Gwalior | RGPV,Bhopal |

**Course & Certificate**

* Completed 2 month manual testing course from Qspider, Noida.
* Good knowledge of various types Manual testing as White & Black box, Unit, beta, Alfa, Regression, Acceptance testing.
* Knowledge bug reporting tools and agile methodology.
* Knowledge on writing test cases, scenarios and objectives
* Worked on a testing demo project Acti-time which is intended for time tracking for employees.

**Major Project**

* Library management system
* Description- Library management system is a project which aims in developing a computerized system to maintain all the daily work of library

Features- .This project has many like facility of user login and a facility of teacher’s login .It also has a facility of admin login through which the admin can monitor the whole system.

* Technologies used –
* HTML : Page layout has been designed in HTML
* CSS : CSS has been used for all the designing part
* JavaScript : All the validation task and animations has been developed by JavaScript
* JSP : All the front end logic has been written in JSP
* Java : All the business logic has been written in Java
* MySQL : MySQL database has been used as database for the project.
* Tomcat : Project will be run over the Tomcat server
* Supported operating System-

 This project can easily be configured on windows operating system.

**Industrial Training**

* Attended one month training at CMC academy Noida, Delhi
* Basic knowledge of Core java.
* Good knowledge of Java OOP’s concept.
* Good knowledge of Java Interface, java packages and array.
* Attended two week Training at BSNL (Bharti Sanchar Nigam Limited) Gwalior
* Visited BSNL telephone exchange and get a working knowledge of hardware and software working together to make a complete system.
* Learned about End to End calling process and protocols.
* Learn about mobile communication (switching, hand off, cell spitting, HLR, VLR, MTS, BTS, MSC, BSC working).
* Good knowledge of GSM, CDMA, TDMA.

**Computational Skills**

* Good understanding of Power point, MS Office).
* Certification course on programming language ‘JAVA’

**Extra Curricular**

* 2nd winner at college chess competition.
* Cricket Team captain in class 10th and 12th.
* Conveyor of the Reception committee at annual tech festival.
* Presented paper at ITM on 3G and its Implications.

**Hobbies**

* Playing Cricket.
* Playing Chess.
* Internet Surfing
* Listening Music

**Personal Details**

Father’s name : Mr. B.L Pandey

Date of Birth : April- 24 -1994

Permanent Address : Nagar Nigam Colony Behind Ramleela ground Morar ,Gwalior(MP)

Languages known : English, Hindi

Marital status : Unmarried

I hereby affirm that all the information provided by me is to the best of my knowledge.

DATE **PRAFULL PANDEY**