**RESUME**

**Y Vishnuvardhanarao** **Mobile:** +91 9704119471.

**Email:**Vishnuyarra11@gmail.com

**Career Objective:**

Secure a challenging position where I can effectively contribute my skills as Software professional, possessing competent technical skills in technology driven organization of repute.

**Educational Qualification:**

Bachelor of Technology (Computer Science Engineering) from Adams College of Engineering.

**Technical Skills:**

* Operating Systems : Windows, Trained in RHCE Linux.
* Database : Oracle,Mysql.
* Pakages. :Ms-word, Excel.

**PROFESSIONAL SUMMARY:**

**Experience#1:**

I had worked in FedEx India Pvt Ltd in hyd from May 2014 to Dec 2014.

**Designation:**

Operational Executive.

**Experience#2:**

I had worked in APSRTC in hyd From Jan 2015 to Oct 2020.

**Designation:**

* 4 years of experience as a executive(voice process) in APSRTC process.
* 8 months of experience as a Refunds executive in APSRTC process.
* 3years of experience as a Team leader in APSRTC Central Complaint Cell.

**JOB SKILLS**

* Refunds processing and submit audit reports on monthly basis.
* Checking customer grievances and escalating those to higher authorities.
* Handling mails on daily basis.
* Preparing shift roaster and cab roaster to the employees.
* Auditing cab transport data monthly.

**Summery on skills:**

* Setup, Installation, Configuration of Red Hat Linux, Cent OS
* Manage file from the command line
* Analyzing and Rectifying Login and Booting Issues.
* Backup Tools (**tar, dump, dd**).
* Knowledge on Disk partition and Mounting (**fdisk,parted,fstab,mtab**)
* Knowledge on File systems (**ext2,ext3,ext4** )
* Knowledge on Run levels(**init 0  init 6**)
* Knowledge on Package management using **RPM** and **YUM**
* Having the knowledge on creating **LVM**
* Having knowledge on **cronjob** and **at** scheduling
* Having the knowledge of configuring different servers
  + **Telnet** server
  + **FTP** server
  + **NFS** server
  + **DNS** server
  + **DHCP** server
  + Configuration of **APACHE** web server hosting.
  + **MAIL** server.

**Personal Skills:**

* Ready to work 24\*7 environment.
* Capability to mingle with the team.

**Personal Profile:**

Father name : Lakshminarayana

Gender : Male

Nationality : Indian

Hobbies : Reading books

Languages known : English, Telugu.

**Declaration:**

I hereby declare that all statements given by me as above are true, complete & Correct to the best of my knowledge and belief.

**Place**:

**Date**:  **[Vishnuvardhanarao Y]**