

RESUME

NAGENDRA CHAUHAN

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Career Objective

Looking for a challenging position and innovative environment, with my abilities and technical skills, I aspire to contribute to the organization and to the technology which will give positive and protective approach to people and society. I give my level best for the symbolic growth of organization, technology and self.

Server Skills

- Installation, Configuration & troubleshooting of Windows Server 2008 R2, 2012 R2 & 2016.
- Manage Active Directory Users, group & OU (Creating & Deleting Users & group from DC).
- Installing & Configuring DC, ADC, DNS, DHCP Services, & file server.
- Working on Symantec Endpoint & Trend Micro antivirus server to monitor client system & Agent.
- Working on NAS BOX server.
- Working on Tivoli Storage Manager IBM to backup SAP database.
- Perform Installation, configuration, upgradation and trouble shooting of server.
- Installation and Configure RAID.
- Perform firmware upgrade and general maintenance.
- Monitor disk space, error log, message log, processes, and CPU utilization.
- Backup & Restoration of File Server.
- Configuring & Troubleshooting windows server rolls and features such as FSMO, FSRM, NPAS, IPAM, NLB, FOC, WSUS, WDS, Hyper V.
- Configuring and manage Virtual Machine, Storage Account, Azure ADDS, NSG, VPN, SQL DB & Backup on MS Azure Cloud Platform.
- Knowledge of Terminal Services.
- Coordinated with the technical support and resolved all problems.
- Documented all the maintenance and repair work.

Network Skills

- Troubleshooting & resolve network related problems.
- Router configuration Static routing & Dynamic Routing & Switch configuration.
- Working on Cyberoam firewall to control user internet access & internet traffic.
- LAN & WAN Maintenance & troubleshooting.
- HUB, switches, Connector, Connection, Support & Maintains .
- IP addressing / classes, sub netting, assigning / statically and dynamically.
- Crimping & Punching.

Desktop Skills

- Perform Installation of PC's & Laptops.
- Installation, Configuration & troubleshooting of Windows XP,7,8,10 & Mac OS.
- Supported end users in problem, using Desktop Applications.
- Resolved Applications Queries and incident.
- Provide remote support to branch Users.
- Perform software installation & support such as MS office, AutoCAD, Speed, VIT, Citrix, Forticlient VPN & combiv6.
- Perform Desktop Application & Installation.
- Installation, Configuration of MS Dynamics AX.
- Installation, configuration & solved problem of SAP software.
- Configure & solved MS Outlook problem.
- Perform Anti-Virus Installation & configuration (Symantec End Point, Kaspersky, Quick heal, Norton, trend micro) On Desktop & Server.
- Knowledge of Antivirus Patch Management, Updating the Antivirus.
- Performed installation, configuration and troubleshooting printers.
- Installation and Maintenance of Network printers.
- Remarkable ability to learn new technologies and use it.

Other Skills

- Manage Asset Inventory and MIS report.
- Working on CSD and Sapphire ticketing tool for call log.
- Daily call screening and take proper enclosure of my team Engineer and provide support him.
- Make Antivirus update, Internet utilization, VPN link & Datacenter Checklist.

Work Experience

- ❖ Worked in CMS IT Services Pvt. Ltd. as Customer Support Engineer from 12 November 2018 to 20 Apr 2020 at Bharat Bijlee Limited.
- ❖ Worked in Onward eServices Limited. as Desktop Support Engineer from 11 Jan 2018 to 12 October 2018.
- ❖ Worked in CMS IT Services Pvt. Ltd. as Customer Support Engineer from 23 June 2016 to 21 September 2017.
- ❖ Worked in Core Team Solutions Pvt. Ltd. as Desktop Engineer from August 2014 to February 2016.
- ❖ Worked in Dream Machines as Desktop Engineer from April 2013 to July 2014.

Work On Client Sites

- *Chembond Chemicals Limited*
- *Mulla & Mulla Craige Blunt & Caroe*
- *Nilsan Nishotech Systems Pvt. Ltd.*
- *Bharat Bijlee Limited*
- *Writer Information Management Services*

Certifications

- Completed - MCSE Productivity
- Completed - Microsoft Azure
- Completed - JCHNP (Jetking Certified Hardware & Networking Professional)

Academic Qualification

- Completed - T.Y.B.A from *Veer Bahadur Singh Purvanchal University*
- Completed - H.S.C from U.P. Board.
- Completed - S.S.C from U.P. Board

Personal Profile

Date of Birth : 12th Aug, 1993.


Nationality : Indian.

Current Location : Navi Mumbai.

Place of Birth : Azamgarh Uttar Pradesh.

Marital Status : Married.

Languages Known : Hindi and English.

Contact :  +919867215415

Declaration

I hereby declare that the information provided in the above form is true and correct to the best of my knowledge.

Sincerely,
(Nagendra R. Chauhan)