

## **ABHISHEK SUNIL KUBAL**

**Address:** A/502, Hari Bldg, Shree Shiv-shakti chs ltd, Kurar village, Konkani pada, vaishet pada no-1, Near Santoshi Mata Mandir Malad (EAST).

**City:** Mumbai **Zip Code:** 400 097 **State:** Maharashtra **Country:** India

**Email:** 1. kupalabhishek200@gmail.com  
2. [kupalabhishek10@rediffmail.com](mailto:kupalabhishek10@rediffmail.com)

**Mobile:** 8108542990/9892425381

**Birthday:** 10<sup>th</sup> Dec, 1992 **Marital Status:** Single **Nationality:** Indian.

**Passport no:** M3542770 **Date of issue:** 10/11/2014 **date of expiry:** 9/11/2024

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### **Language Skills:**

- English, Hindi, Marathi, French (basic).

### **Career Objective:**

To accomplish my assignment with responsibility, sincerity and to help everyone for the betterment and prosperity of the company.

### **Educational qualification:**

1. M.A. Postgraduate (part-1 and part-2) in Economics passed in year august 2015. from Nagindas khandwala college Malad west (mumbai university).
2. T.Y.BA (bachelor's of arts degree in Economics). passing year 2013.from Nagindas khandwala college Malad west (mumbai university).
3. H.S.C- passing year 2010. from B.S.G.D (N.L) junior college Malad west.
4. S.S.C- passing year 2008. from ST Xavier's high school Vile Parle west.

### **Professional Qualification:**

\_\_\_Consultant Course From IITC Authorized Training Centre For IATA/UFTAA.

\_\_\_IATA int'l airlines and travel tourism mgt. from IITC

Amadeus Computerized Reservation System.

**Experience:**

1) Worked in **Capita India PVT LTD VIKHROLI**

(Joining 17<sup>th</sup> December 2018). last working day- 5th November 2021

**Position-** Customer service Executive      **Band- 7**

**Department-** Telefónica UK Limited O2 mobile network operator in the United Kingdom.

**Process-** O2 Web-chat Re-contract process.

2) Worked in **ACCENTURE SOLUTIONS PVT LTD.** (JOINED 12th April 2018-present).

**Position:** TRANSACTION NEW ASSOCIATE (LEVEL 13).

**DEPARTMENT:** Sensitive ads review for Facebook.

**ROLES:** Reviewing the sensitive ads and kill the ads with violations.

**PROCESS: Wolverine.** (Facebook ads preview Proactive and Reactive Team)

2) 3 Months experience as trainee passenger service executive in **Air India Air Transport Services Ltd.** (commercial).

**Roles:** Performing allocation at boarding gates, airside (ramp) and check-in counters for **AIR INDIA** flights at international and domestic arrivals and departure.

3) Worked in **GVK** airport handling organization at the Mumbai international airport in inline security.

**Roles:** Screening of passengers registered check-in baggage.

### **Computer Skills:**

Basic Knowledge of MS Word, MS- Power point, MS Excel, MS Outlook.

DTP, TALLY-7.2, NETWORKING.

Diploma in computer software applications from Vintech institute of computer technology Malad east.

Advanced excel course completed.

### **Academic Achievements:**

Participated in ‘destination training program on ITALY’ conducted at The Leela Hotel, Mumbai in collaboration with IITC Institutes on 20<sup>th</sup> June, 2016.

Organising member of Gandhian Studies Centre.

Winner in intercollegiate quiz competition held in S.N.D.T College Malad (West).

Won 2<sup>nd</sup> prize in marathi vad –vivad spardha held in Nagindas Khandwala College.

Participation in Gandhian Peace examination.

Drama competition related to Gandhian values during NAAC visit in college and in college annual day.

### **MY PERSONAL LIKINGS**

**Hobbies:** Listening Music, Reading, Writing, Playing Outdoor Games (cricket, football). Video calling and Chatting on Social Networking sites. Travelling to various states and cities of India.

**AIM:** To be a part of Airlines/Aviation Industry and achieve great heights of success. Good knowledge about customer service operations. Love to talk to people of different cultures.