K.RIYAZ BABU

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**Objective:**

To have a challenging position in IT that enables me to use my rich experience and leadership capabilities.

Experience Summary:

* I have more than 14 Years of professional experience in IT.
* Experienced in playing senior roles as BA, Team lead, Test lead, senior consultant, Individual contributor (IC), Project coordinator (Scrum) for many projects.
* Also experienced in customer interaction skills, requirements gathering and directly involved in UAT activities at client place.
* Good knowledge in SDLC & STLC Process. Good understanding of the various metrics, release management, Test environment setup, Cost& effort estimation, RCA & Risk management.
* Have more experience in **Banking domain**. Expert **in Payment gateway (PG) &Electronic Fund transfer (EFT)** related application testing.
* Expert in messages based Testing **(ISO 8583 & SWIFT)**. Nearly 3 years of testing experience in the delivery channels like ATM, POS, KIOSK, Mobile and Internet...etc.
* **Working experience in Investment banking (Derivatives, Treasury, and Options) & Forex (FX))** related projects also Worked in **Retail banking** and **SWIFT** messaging related projects.
* Well versed in various methodologies like waterfall, V-Model, Agile& others.
* More than 2 years of experience in testing tools. Have Working knowledge in Load runner & OpenSTA and Knowledge in QTP.
* Well experienced in Test planning, Test Scenario creation, Test data preparation techniques, Deployment of applications in servers, generation & execution of test cases, Testing review, and Test report generation.
* Having good experience in Manual Testing, Functionality testing, User Acceptance Testing (UAT), Black box testing, Ad-hoc testing, Web testing, Retesting & Regression testing, smoke testing, Sanity testing, Exploratory testing, Browser compatibility testing, GUI Testing, Mutation testing, Performance testing, API testing, Messages based payment transaction testing, Reports testing and other special testing methods.
* An enterprising **lead**er with strong communication, analytical, organisational and relationship management skills. Involved in preparing the **Test strategy.**
* Good Under standing of web technologies, Servers &Networking Worked at Onsite and gained both Domain & Tech knowledge.

Qualifications:

* Completed **MCA**at Vellore Engineering College (VIT), TN. India
* Completed **BSc (Computer Science)** in at MUC (University of Madras), TN.

Trainings and Certifications:

* Certificate Course in **Computer applications** from **APTECH**, INDIA.
* Certificate Course in **Hardware and Networking** from **Accel** IT Academy. INDIA.

Technical Proficiency:

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| Testing Tools | : | QTP , Win runner, Load runner, OpenSTA, Test director. |
| Bug Reporting ToolOperating Systems: Front end Tools used: | : | Quality Center (QC), Bugzilla, jira , DARTS  Windows NT/XP/Vista, Windows2000, Linux  Core Java, .Net Framework, ASP.Net using C# & VB.Net |
| Databases | : | Oracle, SQL Server, MySQL. ETL , ORION. |
| Methodologies | : | Familiar with DevOps &various Methodologies like Agile(Scrum),waterfall..etc. |
| Exposure to Languages | : | TSL,VB,D2K,TSL & C& Selenium. |
| Terminal Emulator | : | Putty 6.0, WinScp. |
| Query Tool | : | Toad |
| Web Technologies & API testing | : | HTML, XML  Postman tool. |

Domain Knowledge:

* Good experience in Banking, Healthcare & Product domain related projects.
* Good experience in **Payments (Payment Gateway, EFT & SWIFT) and Investment banking (Derivatives, Treasury, and Options) , Retail Banking & Forex (FX))** related projects.
* Banking – Testing knowledge in Value added **Mobile Applications** like Mobile Top up, Bill payment and Mobile Payment.
* Good working knowledge in API level testing. Having good knowledge about the messages **(ISO 8583 & SWIFT)** based Testing. Nearly 3 years of testing experience the delivery channels like ATM, POS, KIOSK Mobile and Internet...etc. I have handled nearly 8 projects where ISO8583 messages and card transactions are used.
* Good testing experience in projects as well as products.
* Involved in Microsoft ISV Certification related works.

**Professional Experience**:

* Currently Working in Magna Infotech (QUESS) as a Senior Consultant (Deputed at **HCL**-ETA Navallur) From Nov-2018 To May-2020.
* Worked as Senior Quality assurance engineer at EBS (E-Billing Solutions-An **Ingenico** company) From Dec-2013 to Aug-2018
* Worked as **Senior Consultant** with Infrasoft tech corporation **(CMMi Level 5 Co)**, Chennai. Worked as an off role employee to **CITI Corp services**, Chennai, From July-2012-July-2013.
* Worked as a **Test Lead** in **Bahwan Cybertek** (**CMMi Level 5 Co)**, Chennai from Aug-2010 to July-2012.
* Worked as a Team lead in Raqmiyat Inc**,** Chennai from Sep-2009 to Aug-2010. (Contract).
* Worked as an **Associate consultant** in **ORACLE** Financial Services & Software Ltd (Formally iflex Solutions), Chennai from July 2007 to July-2009.
* Worked as a **Senior testing engineer** at Financial Software & Solutions (**FSS,Tidel Park**), Chennai from Oct-2004 to July-2007.

Experience as a Trainee

* Worked as a Tester trainee at Softsmith InfoTech (In the period 2003-04) and worked as Trainee Software Engineer at ASA Software (In the period 2001-02).

Career Profile& Project details:

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| **1.** | **Project** | **:** | Profit starts. (From Nov 2018 to 31-May-2020) |
|  | **Client** | **:** | Jack Henry Associates. |
|  | **Technology** | **:** | Java, SQL, DevOps , TFS , ORION. |
|  | **Role** | **:** | Senior Consultant.(BA & QA). |
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Profit Stars application is used by Jack Henry associates. It collects the historical data from banks and stores in the Database. It is useful to perform lot of metrics on the data and do consulting to banks and other firms. This consulting is useful for the firms to improve their Business. It has various licensing called forecasting, CECL, Customer pricing & ALM. Data ware housing tool like ORION is used to migrate the data. DevOps is used for application.

**Responsibilities:**

* Gathering and analyzing requirements and managing PBI.
* Creating an account in DevOps. Migrating and mapping the data in ORION.
* Verifying the application in front end based on the user story points mentioned in PBI which is maintained in TFS for UAT.
* Performing end-to-end testing for the application, Business analysis and ensuring quality of the build.
* Co-ordination with the onsite team for the updates and deliverable.

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| **2.** | **Project** | **:** | E-Billing Solutions Payments. (From Dec 2013 to Aug 2018) |
|  | **Client** | **:** | Product used by Online merchants & Banks. |
|  | **Technology** | **:** | PHP, ASP , VB.net , SQL, Redmine, Postman API tool. |
|  | **Role** | **:** | Project Co-coordinator (Scrum master) BA & QA. |
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EBS is a payment gateway type of application which offers the widest range of payment options currently available in India which covers almost all latest payment methods. It has the card payment options like **Credit** /**Debit** (VISA/MASTER/AMEX/MAESTREO/RUPAY),**Net banking** , **Cash** card , **Stored** cards , **IVRS** , **IMPS** , **Debit** card with PIN, NEFT and others Important modules like TDR , Reconciliation, Settlement, and Chargeback & Refunds drive the application. EBS has merchants &clients all over India. Payments are monitored in EBS portal which is monitored by support team. All the latest payment options like UPI, Fastacash , Challan, EMI, Mobile payments are a part of EBS module. Along with this Whitelabel , EMI ,Autopay(S.I),Invoice , API , Bank and Cart integrations are a part of this module.

**Responsibilities:**

* **Conducting Scrum activities,** Preparation of user stories, Interaction with Business team, Development team and other stake holders is part of my job.
* My task also involves preparation of RFP for automation, Presenting Demo, getting estimates from vendors.
* Checking & analyzing the enhancements and /CR’s for EBS PG application for the entire above referred features.
* Job description involves Preparing estimation, Test plan, reviewing test cases, handling team. Involved in Database testing, Tracking the business issues, Test environment setup, Deployment, Test data preparation and reporting issues in QC.
* Provided support to merchants for UAT, E-commerce carts and Bank integration and for mobile application.

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| **3.** | **Project** | **:** | BENCHMARK Application.(For CITI- From July 2012 to July 2013.) |
|  | **Client** | **:** | CITI Corporation (CSIL) , Chennai |
|  | **Technology** | **:** | Dot net, Java, SQL,QC |
|  | **Role** | **:** | Senior Consultant (QA & BA). |

FX-BENCH application is a deal rating and booking system. It consists of a number of processes all aimed at providing a service of rating client orders (Spot, Forwards & Swaps) at specific times (Fixing time) of the day starting from SYD start till NYK Close. Orders are booked by the clients through some external sources.

**Responsibilities:**

* Provided support to client for UAT and production support. Along with testing act as a Business analyst.
* Involved in Database testing, Tracking the issues, Test environment setup, Deployment and CR Handling, Test data preparation and reporting issues in QC.
* Involved in testing Transactional reports using DB Queries and performing Front end validations.

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| **3.** | **Project** | **:** | SWIFT Router (For Bahwan Cybertek (From Sep 2010 to June 2012). |
|  | **Client** | **:** | HDFC Bank, Mumbai. |
|  | **Technology** | **:** | Java, SQL, Bugzilla,QTP |
|  | **Role** | **:** | **Test Lead& BA.** |
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SWIFT Router Application facilitates routing of SWIFT messages coming to various branches. Router contains 2 major functionalities called polling and pushing. This application enables transactions initiated by various servers (like UBS Server, UBS-Bahrain Server, e-Treasury, Bancs Treasury and Retail Forex) to be routed to SWIFT Server back-end systems.

**Responsibilities:**

* Leading the offshore testing team from Mumbai HDFC Bank (Client place) and guiding them by providing the client actual requirements. Sometimes worked even as an IC also as a **Business analyst**.
* Involved in Test environment setup, Deployment & test data preparation.
* Provided support to client for UAT and production support. Prepared testing Reports.

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| **4.** | **Project** | **:** | Image cheque clearing (For Raqmiyat From Sep 2009 to Aug 2010). |
|  | **Client** | **:** | UAE Based Banks. |
|  | **Technology** | **:** | Dot Net, SQL,QTP. |
|  | **Role** | **:** | Team lead (Handling Testing& BA). |
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Image cheque clearing system (ICCS-Connect) product facilitates faster processing of cheques based on cheque images. Cheques are enchased immediately by scanning and validating online. This project is already in Live in Power builder version in more than 40 banks of GCC region. It is a reengineering project developed using Dot net.

**Responsibilities:**

* Taking part in gathering the requirements and preparing test plan.
* Co-operating with the Team to bring in the new enhancements suggested by the Business Analysts.
* Monitoring & managing the transaction activities of the existing ICCS power builder version & Preparation of test scripts using QTP.

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| **5.** | **Project** | **:** | Treasury Product Systems (For ORACLE from Jun 2007-Jul 2009.) |
|  | **Client** | **:** | Citi Bank, Singapore. |
|  | **Technology** | **:** | Java/J2EE, SQL, JRUN server, QTP & OpenSTA. |
|  | **Role** | **:** | Senior Team member (Associate Consultant). |

Treasury Product Systems (TPS2) is a re-engineering project. It is an Intranet based Option Deal – booking service provided for the dealers and operations in the Citi Private Bank. The scope of Phase 1 of this project is to develop products like eOptions and ePI. It will also cover the related maintenance, Reports & Interfaces to support the above products.

**Responsibilities:**

* Taking part in gathering the requirements, Testing and assisting for test plan.
* Co-operating with the Team to bring new enhancements in system as suggested by the Business Analysts.
* Coordinated with the Team members to complete the work in time.
* Tested few features of the application using QTP.

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| **6.** | **Project** | **:** | TCSBaNCS. (For ORACLE from Aug 2008-Dec 2008.). |
|  | **Client** | **:** | Tadawul .Saudi stock exchange-Riyadh (Onsite). |
|  | **Technology** | **:** | Java/J2EE, SQL, JRUN server. |
|  | **Role** | **:** | Testing Supervisor. |
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TCSBaNCS is the replacement to Equator which is currently used as a central Depository (Clearance and settlement system) all the stock & trade related information’s are stored in that Depository TCSBaNCS. So there is a need to check all modules as well as front end screens during replacement.

**Responsibilities:**

* I was involved in the data migration related activities and reporting directly to data migration manager.
* Co-operating with the Team to bring in the new enhancements suggested by the Business Analysts.
* Attending checklist meeting & weekly meetings to keep in track the data migration activities as per schedule.

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| **7.** | **Project**  **Clients** | **:** | Projects related to ATM/POS/KIOSK &Mobile (For FSS 2003 - To 2007)  Banks ,IPS,RMF & Others |
|  | **Technology** | **:** | Java/J2EE, SQL, QC, JRUN server, B24,Load runner, ISO8583 Messages. |
|  | **Role** | **:** | Senior Testing Engineer. |

FSS offers hosted payment processing services across all delivery channels including ATM, POS, KIOSK, Internet and Mobile with authorization by Bank Hosts, Interchanges and Co-Networks. Features like Mobile topup, Utility bill payments, Airline Ticket payment, Reliance mutual fund, corporate fund transfer, Product cross selling, Mobile payments are verified.

**Responsibilities:**

* Involved in payment transaction testing using ISO8583 and simulators.
* Creating Test Scenario's and writing Test cases at API level**.**
* Involved in Testing Reports using DB queries and performing front end validations.
* Tested application with help of Load runner tool.

**Personal Information:**

* Passport No : G5121602.
* PAN card No : AKWPR9603E.
* Marital status : Married.
* Location : Chennai.
* Languages known : English, Arabic, Tamil, Hindi, Urdu.

Achievements and Awards:

* Received Excellence Award for Good Performance.