

Pavithra Subramanian

Build and Release Engineer

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Career Objective

To obtain a responsible and growth oriented position that will utilize my skills and gain further experience while enhancing the company's productivity and reputation. As a professional I am creative and looking ahead to work in challenging environment and strive for excellence.

Summary

- Ability to communicate and work with diverse teams independently
- Contribute in client calls associating with Manager for management updates
- An effective communicator with team management & interpersonal skills, with significant experience in interaction with corporate clients

Work Experience

Employer : **DXC Technology (formerly Hewlett Packard Enterprise)**

Designation : Software Engineer

Duration : 3 Years 5 Months (Sep'2015 to Feb'2019)

Location : Bangalore

Skill Set

Database : Oracle

Technical Area : HP ALM, QC, Juniper, SAP, RMS, NRM, JIRA, SVN, Jenkins

Application Servers : Apache Tomcat

Operating Systems : Windows, UNIX

Project Details

#1 Project Name	Vodafone Customer Center
Client	Vodafone UK
Duration	6 months
Environment	HP ALM, JIRA, QC
Role	Defect Manager

Vodafone UK is a provider of telecommunications services in UK, a part of the Vodafone Group.

Responsibilities

- Defect Management – Assigning the tickets, monitoring the status of the tickets and closing the tickets
- Contribute in weekly and monthly client calls as the defect management lead ensuring all the defects are handled and closed on time

#2 Project Name	Vodafone BALTRUM
Client	Vodafone Germany
Duration	2 years 6 months
Environment	Juniper, SAP, RMS, NRM, JIRA, SVN, Jenkins, Lotus Notes
Role	Build and Release Engineer

Vodafone BALTRUM is also a part of VF group which is associated with multiple domains of development, testing and support. Also includes various teams like BMS, CMI, NRM, SLA, etc. Enhancement of software plans and integration management plays the major role here.

Responsibilities

Configuration Management and Integration (CMI)

- Taking builds of all types such as Initial build, Patches, Final build and Hot Fixes
- Preparing and uploading Release Notes, Send-In Notes and Order Creation for all builds in Lotus Notes
- Doing daily tasks such starting Jenkins and maintaining local machines
- Size of each local machine has to be maintained and deleting old data with backup if needed
- Setting up of environment for Initial and Final build when required

Other Responsibilities

Service Level Agreement (SLA)

- Monitoring bookings of all employees in the project through data from SAP, RMS and JIRA
- Preparing reports and updating reports in VF share point
- Attending every weekly/monthly calls with client ensuring that the fund given by the client is used accurate

New request Management (NRM)

- Preparing quotation for all types of tickets by fetching information from development and testing team
- Effective communicator in making the client to approve the quotation by explaining them about the status, problems and solution regarding the tickets
- Managing and coordinating teams to work in the tickets based on the requirement within given SLA

Educational Qualification

Degree	School/College	Score
B.E. (EEE)	EBET Group of Institutions, Tirupur	8.27 CGPA
HSC	S.R.V. Girls Hr. Sec. School, Rasipuram	86.2%
SSLC	Bharathi Matric. Hr. Sec. School, Erode	94.6%

Personal Details

Date of Birth : 14-10-1993
Sex : Female
Nationality : Indian
Marital Status : Single
PAN Number : BVZPP2833H

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge and I assure of my confidence that I will prove to be an asset of your esteemed organization.

(PAVITHRA S)

Place :

Date :