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| **GANGA CHARAN ADEPU**  ***Permanent Address***  S/o Shankaraiah  H.No:1-51/23,Bank Colony. **Email id : agcharan@gmail.com**  Arya Nagar, Nizamabad **Phone no :** +91-9703998897  Telangana-503230, India |

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**OBJECTIVE**:

I am currently looking for a full time position in an environment that offers a greater challenge, increased benefits for my family, and the opportunity to help the company advance efficiently and productively.

**WORK EXPERIENCE**

Currently Working as **Tech Lead** at **Cognizant** form 03rd July 2017 onwards

Working as L1.5 Support for HBO-Warner media Project from 2nd Jan-2020, where handles user issues over Looker , Airflow, Snowflake, Snaplogic, Alation tools and Batch failure DAGs over Orderup ticketing tool.

Worked from June-2019 to Dec-2019 as Oracle App DBA support for Venerable-Voya Project, migration of Applications informatica, lifecad, Groupbill, Garwin.

Worked from July 2017 to Jan 2019 as L1 Oracle Database Administrator a good command over ASM, RAC support, RMAN and Handling daily Control-M jobs, ORA Errors, DB Health checks,Tablespaces and AWR Reports

Involved in the Analysis, Design, Coding and Testing of the application and participated in discussion meetings about requirements of eyeshare tool.

Worked as **Software Engineer (Support)** at Cognizant for **Credit-Suisse Securities**. From 13th May-2014 to 30th June 2017

Worked on various Monitoring tools like BEM (BMC Event Manager), HP System Insight Manager, Firescope, Troubleshooting Tools, Tectia. Ticketing tool like Remedy ITSM.

Worked on MS-Excel to create General Event Report, Active Alert Report, Daily Dashboard Report, Weekend Activity Report.

Worked as **Application Support Engineer (Shift Lead)** at **IBM-INDIA Pvt Ltd**. For **VODAFONE**

from 15th May-2013 to 10th May-2014.

Worked on HP Tools(BussinessServiceManagement,ServerManagement,TemIP) to Live Monitor the Alerts on Applications like IVR,Rating,Collection,Exchange,Roaming,Eshop,etc…

Working on **Tivoli** and **Solarwind** Software’s for live alarm monitoring. Trouble shooting the fault generated on site and advising the team to resolve the fault as soon as possible.

Working on Ms-Excel to prepare Daily, Monthly reports send to the respective application teams.

Preparing Month-End Analysis Progress report.

Got **Appreciation** as a Team Member in AOC & VTM Projects at **IBM**

Worked as **NOC ENGINEER** at **GTL LTD** for **AIRCEL** from 12th March-2012 -to- 14th May-2013

Working on **HUAWEI** (iManager), **NSN** (Citrix), **ZTE** (Net Neuman) and **Ericsson** Software’s for Live alarm monitoring. Trouble shooting the fault generated on site and advising the team to resolve the fault as soon as possible and Ticket Generating in BMC.

**Technical Skills**

•Database Health Monitoring.

•Monitoring the Daily Jobs and fixing the Failures.

•Monitoring File System Alerts and tape Issues for smooth run of daily backups.

• Table spaces Monitoring for Critical batch progress.

• Schema refreshals (Export and Import of Tables across Databases).

• Performance Tuning.

• Handling ORA-Errors.

• Tools like Looker, Airflow, Snaplogic, Snowflake Managing uing GitHub and Jenkin Pipelines.

• Communicating testing Activities/Status on Daily and Weekly basis to client managers and Quality activities.

**INTERPERSONAL SKILLS**

1. Management of Man Power for Better & Fluent working of NOC process

2. Take responsibility for team decisions. Lead any presentation to Management

3. Direct Co-ordination with the Customers through Voice Call & Mail Communication

4. Technical Support for Network, IT Infrastructure, OSS System & any technical issues

5. Carrying a Training & communicate with team for technical as well as non-technical issues

6. Strong skills in maintaining accurate Excel spreadsheets

7. Extensive Excel and pivot table development experience

8. Sound ability to coordinate with other technical staff

9. Contributed to project meetings and conference calls as required.

10. Good Team Player.

11. Working with Self-defined Deadlines.

12. Easy Adaptation to new environments/people

**EDUCATION**

[2007- 2011]: JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY. (Affiliated college: DRK-IST)

*Undergraduate Program, Bachelor of Technology in Electronics and Communication Engineering,*

**Aggregate: 64.99%**

[2005-2007]: Visvodaya Junior College, Nizamabad,

*Board of Intermediate Education,*

**Percentage: 92.90%**

[2004-2005]: Vishwa Bharathi High School, Korutla,

*Secondary School Education,*

**Percentage: 81.10%**

**SKILLS**

* Programming : PLSql, Oracle10g, 11g,12c Putty**,** QTP,HP QC.
* Networking : Linux
* Operating Systems : Windows 7, Vista, XP,2000 & Linux(Commands)
* Monitoring Tools : Airflow, Snaplogic, Snowflake, looker, Alation, IBM Tools( Tivoli, NetNumen, Solarwinds), HP Tools, Erricsson, Huewai, Citrix

**PERSONAL DETAILS**

* **Date of Birth :** 22nd June 1990
* **Gender** **:** Male
* **Marital Status** **:** Married
* **Nationality** **:** Indian
* **Languages Known**  **:** English, Hindi, Telugu
* **Passport No :** L4086500
* **Strength :** Quick learning, willing to walk the extra mile to achieve excellence.

**DECLARATION**

I hereby declare that the information furnished above is true to the best of my knowledge.

**Place:**

**Date:**  **(GANGA CHARAN)**