SAURABH DIXIT

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IT PROFESSIONAL

Seeking a challenging and rewarding opportunity with an organization of repute which recognizes and utilizes my true potential while nurturing my analytical skills as "**Project Manager".**

SUMMARY OF SKILLS

- Hardworking and dedicated professional with **11+ years of experience across Software Industry;** I was spearheading as **Project Manager with AGS Transact Technology Since April 2015 to January 2020, Now I am working as a Project Management freelancer for Individual Company THEGSND (E - Commerec Bases) and individual company "Techwysh services and solution"** **Petroleum service providing company.**
- Possess knowledge about **E-Commerce web application and Android application support and management, Business Analyst, Functional Consultant, Pursuit to Pre-Sales, Project Implementation, delivery, maintenance & support, Retail Application Support, Report Analysis, CRM, CRM, SCM & Ordering tool.**

- Expertise in **E-Commerce web application and Android application support and management, TPM Project Management, Software Development Life Cycle, POS Project (Implementation,   Roll-out, Migration), Customer Relationship Management, Client Escalation, Client Coordination, FRD, SOP, SRS, Following** <u>Agile Methodology For project implementation.</u>
  - Conceptually strong with an innovative and analytical approach to the work with an eye for detail. Enriched with the ability to learn new concepts & technology within a short span of time.
  - Self-motivated, hardworking and goal-oriented with a high degree of flexibility, creativity, resourcefulness, commitment and optimism.
  - Worked on **Multinational** projects.

PROFESSIONAL EXPERIENCE

Project managemet Freelancing
For THEGSND & Techwysh Services and Solutions.   **Since January 2020.**

THEGSND:

Working on E-Commerce Platform, managing THEGSND (https://thegsnd.com) Droshipping, Product inventory, Payment gateway management, Promotion Management, Design management, Vendor Management, customer management, logistic management, Product delivery management, administration, Google Playstore Console Management, Android application management (https://play.google.com/store/apps/details?id=com.thegsnd.app), Android App Release management, Android app administration, Video conferencing with Vendors.

Techwysh Services and Solutions:

International Client meetings for drilling projects, Board meetings, consultation services, Equipment on Rental basis software solution   , software solution for appointment with clients, vendor management.

AGS   Transact   Technology   Ltd.
Since April 2015-January 2020

Project Manager

- Remotely team management of all Bharti Retail (Easy Day), Future Group (Big Bazar), process handling with client CR, Team Role in New Implementation, Report Analysis, Point of sale Support, Project Based Escalation, Project roll-out, Projects Implementation, Project Migration Pursuit to Pre Sales.

Project Handling

Client Business	Bharti Retail , Future Retail Ltd, NuFuture Digital India Ltd. Birla Group (More, Pantaloon),
Vendor Mgmt.	Big Bazar, Easyday, Heritage, Clark, WH Smith, Sangam direct, Nilgiri, Food Bazar, City Center, Food World. Diebold Nixdorf **Singapore**.
Technology Used	Functional (TPLinux, TP.Net, Gift Card, Loyalty Card, HHT, MS office, MSQL 2008)
Domain	POS ERP Integration, Supply Chain Mgmt., Retail Mgmt. & Customer Relationship Mgmt., Project Delivery, Mantinance and support
Team Handle	20+, Client Facing, Retail Business.

IBM   India,   GURGAON   (On   Contract)
Since January 2012- March 2015

Team Lead.

- Real Time and Remotely working on various types of applications related to Database Administration, Troubleshooting on IBM tools Maximo, HCL Customer management tool, ordering, goods return, supplier, Itemcode, barcode maintenance, Mandala application for supplier maintenance, People soft for finance team, Qlickview for customer maintenance.   Briefly about some tools which we are using on daily basis:

- Customer Management Tool (IBM CRM Tool)
- Infor (Infor Supply Chain Mgmt)
- Label Printing. (Brirarba Shelf Tag)
- Qlik View (B.I Tool)
- TP Linux (Wincor Nixdorf Point Of Sale Tool)
- Cordys (Cognizant Category Mgmt Tool)
- P4CM+ (Soft Square Sales Collection & Processing Tool)
- Mandala (Business Reporting Tool)
- P4MD+ (Soft Square Ordering & GRN Tool)
- Tvoli (IBM Tickling Management Tool)
- Peoplesoft (Oracle Finance Tool)

- Considering above all, I also strongly communicate with the client and Asia IT team for their issues and resolve it on given SLA's, Also maintain daily basis report on Excel like (Interface Dashboard, Sales register for the sales information, Mode of payment report etc)   by using filter, Pivot Table, Text to column, Consolidate, V-lookup etc.

    Also support night team for Real time Inventory processing, Real time Stock Taking remotely, Interface monitoring .

- Providing solution to the client for their query and cross check with the end user for their satisfaction.

- Responsible for preparing Project Plans, coding, implementing the system in client servers and providing support and maintenance post Implementation.

- Create scenarios for our development team for their designing, developing, testing, troubleshooting and debugging of the applications.

Project Handled
Client	IBM India
Business	Carrefour India.
Vendor	AGS Transact Technology, Soft Square Group Bangkok,
Technology Used	Infor & Cloud Application Support, MIS, CRM consultant, Toad, Linux, Dos, Java & Dot Net application support
Domain	Data Warehousing, Retail Management & Customer Relationship Management
Team Handle	10+, Client Facing, Retail Business.

ACHIEVEMENTS: *Business Visit to Bangkok Thailand for the new release of Retail Supply Chain, Ordering & Sales Management Applications.*

AGS TRANSACT TECHNOLOGIES LTD.
May-November 2010
New Delhi International Airport New Delhi
(Software Support Engineer)

- Responsible for Troubleshooting and support on Retail operations with POS (Point Of Sale) System on Wincor Nixdorf hardware.
- Accountable for Administration, trouble shooting and maintenance of MS Exchange and Windows 2000 Server on IBM hardware at all levels.
- Provided support of IT networks, software and hardware. Developed problem solving and optimum trouble shooting abilities.
- Monitored the email system and ensured the anti-virus protection. Handled the troubleshoot of SQL database.
- Provided training on operations (Making Excel sheet of purchase order, uploading GRN and purchasing order, how to take purchase order, how to do billing on system, how to upload and remove promotions time by time, Troubleshooting of system etc.)

Projects Handled
Title	Retail Project Implementation, Training and support.
Role	Consultant
Technology Used	Retail Application, CRM, SCM, Networking, SQL

Duration	May-Nov. 2010
Description	The project was designed to start billing in New Delhi International Airport. It included selecting the site as per the vendor requirements, installing the new setup Hardware, Software & Networking in New Retail Kiosk and trained client for the same on the basis of SOP. This project handling by GMR Ltd in New Delhi International Airport.

- *Business: Devyani Groups, Travels Food Services Group, DLF, Gucci Versace, Kimaya, Guardian Pharmacy, Buddy Retail, Reebok, Body Shop, William Pen, WH Smith, Damilano, Etc.*

INTERLINK   PETROLEUM
July 2008-May 2010
Software Support Engineer

- Responsible for Installation and maintaining local area network in office. Managed user profiles with proper assignment of rights on resources
- Provided technical support to the entire organization on software and hardware's
- Responsible for Updating Operating System, Antivirus, Service & Packs, installation & up gradation of hardware & software
- Managed Company E-mails, Spreadsheets & Documents and maintained the back up (Acronyms True Image) such as Daily, Weekly and Monthly of all the client PCs

Projects Handled

Title	Installation of Software, Hardware and Networking & also did testing
Type	Testing & Networking
Role	Team Member
Technology Used	Microsoft World, Adobe Acrobat, MSSQL.

EDUCATIONAL CREDENTIALS

B.Tech (Information Technology), 2008
Sri Ram MurtiSmarak College of Engineering & Technology, Bareilly

Intermediate, 2002
Nave Institute Inter College Shahjahanpur, U.P Board Allahabad

Matriculation, 1999
Nave Institute Inter College Shahjahanpur, U.P Board Allahabad

Technical Skills
Retail Consultant, Full installation part, User creation and giving them writes, Data interpretation, Session creation etc) , Base SAS Programming, Report Analysis, Retail applications, Database, CRM, & MIS

Course
Completed course on C++ & Advanced Java

Trainings Undergone

- Attended two month training in Base SAS.

    1. Experience in working with multiple file types (SAS, Excel, text) and convert from one to another.
    2. Experience in producing summary reports using Pros.
    3. Efficient in combining data sets like concatenating and merging SAS data sets.

4. Knowledge and working experience in creating SAS data sets reading raw data files both column and formatted input, examining data errors, assigning variable attributes and reading the data from excel spreadsheets.
5. Experience in working on statistical analysis (sampling, correlation and regression analysis, hypothesis testing)
6. Managing smooth implementation and testing of the application at client location.

- Attended Retail administration training organized by Reliance Retail.

- Attended 2 month CCNA training organized by CISCO

Title   Making a mobile game (Gone in 60 Second)
Company   Reliance Retail Ltd
Technology Used   J2ME Language
Duration   4 Weeks

Seminar
Java Micro Edition

Project Undertaken
Title   Tourism Management Solution
Team Size   4 Members
Duration   1 Year

Date of Birth: 4th August, 1984
Languages Known: Hindi & English
Passport No. : Z4056015
Hobbies: Free lancing work on free time (Helping in NGO's, meeting people), Playing indoor and outdoor games, Wild life loving, current affairs, gardening, Helping my mom in house hold works, Currency collection of different countries.

Social networking site:

Facebook: https://www.facebook.com/saurabh.dixit.982
LinkedIn: https://www.linkedin.com/in/saurabh-dixit-ba791015

References: Available on Request.