

EDUCATION

PERSONAL SKILLS

**2012-2016 Bachelor of Technology**

Major: CSE

KBR Engineering College

Jawaharlal Nehru Technical University, Hyderabad

Credential: 70%

**2012 Higher Secondary**

Class XII- HSE

Govt. Higher Secondary School Kudayathoor

Board of Higher Secondary Government of Kerala

Credential: 82%

**2011 High School**

Class X- SSLC

Govt. Higher Secondary School Kudayathoor

Kerala State Board

Credential: 76.4%

1. Willingness to learn and work harmoniously with other members.
2. Capable of adapting to new environment.
3. Determination towards work.
4. Ability to grasp faster.

PROFESSIONAL HISTORY

**2019- Present 24/7 Customer Service Pvt Ltd.**

Marathahalli, Bangalore.

**Business Development Executive**

One year of experience in providing technical support for Optus.

**2016-2019 Conduent Pvt Ltd.**

Infopark, Cochin.

**Transactional Analyst**

More than two years of working experience in non-voice based BPO supporting customers with computer security products. Good knowledge of computer security products.

JISHNU PS

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 CONTACT

 9645849752

 jishnups017@gmail.com

 Thodupuzha, Idukki, Kerala.

 CAREER OBJECTIVE

Quest to work and learn in a real professional and vying ambiance that enables me to cope with the emerging as well as latest technology and scope for widening the spectrum of my knowledge.

PERSONAL SKILLS

* Willingness to learn and work harmoniously with other members.
* Ability to grasp new technical concepts faster.
* Strong analytical problem solving and client interaction skills.
* Capable of adapting to new environment.
* Determination towards work.
* Ability to train new employees and getting them productive quickly.
* Strong communication skills (written and verbal).
* Good interpersonal skills with an ability to understand the customer’s problem and solving them.

AREAS OF INTEREST

* Senior Transactional Analyst
* Software Development
* Operating System : Windows XP, Linux, Windows 7, Windows 8, Windows 10
* Languages : C, C++, Basics of JAVA, Dot net
* Web Technologies : HTML
* Applications : Microsoft Office (Word, Excel, Power point), Dream viewer.

KEY SKILLS

EXTRA CIRRICULAR ACTIVITIES

* Participated in various sports events in annual sports meet at college level.
* Passion for Photography and acting.
* Participated in various cultural events at college level.

REFERENCE

Neethu Sam Joy

Team leader of the Department, Wage works.

Conduent Pvt Ltd.

Mob No: 7700992393

* Date of Birth  : 27. 12. 1994
* Languages : English, Malayalam, Telugu, Tamil
* Hobbies : Travelling, Playing cricket , Listening music, Watching movies,

Networking through LinkedIn to maintain, build networks and contacts.

* Carried out projects on the topics”

1. “Online Voting” (Also known as e-voting) – Voting by electronic means to aid in casting or counting votes.
2. “Alumini management” – An application of Alumini management system.

as a part of B. tech Curriculum.

ACADAMIC PROJECTS

PERSONAL INFORMATION