

**Name:** Kalpak Mahadeo Mashalkar  
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### EDUCATIONAL QUALIFICATION:

- ✓ Completed B.E (E&TC) From Sinhgad College Of Engineering, From Solapur University In 2015.
- ✓ Completed H.S.C From D.J Gurukul Jr. College, Solapur In 2011.
- ✓ Completed S.S.C From Siddheshwar High School, Solapur In 2009.

### TECHNICAL COURSES:

- ✓ Completed course 'CISCO Certified Network Associate' (CCNA R&S).
- ✓ Completed course 'CISCO Certified Network Associate Security' (CCNA Security).
- ✓ Completed an Industrial Training from 'BSNL' where we were introduced to the functioning and overview of telecom services.

### EXPERIENCE:

( Total Years of Experience:- 3 years and 8 months)

#### 1) SIFY TECHNOLOGIES:- (Payroll Company:- TMI Staffing services)

Sify is the largest ICT service provider, systems integrator, and all-in-one network solutions company on the Indian subcontinent.

**Designation: - Associate Engineer (Aug 2019- Till date)**

#### **Key Responsibilities:-**

- Hands on experience of Installation of switches in rack:-Cisco 4500, 3750,3850, Huawei S5700
- Installation and configuration of wireless APs
- Testing the customer link using internal tool SIFYMAC, CRM tool for Fiber link.
- Experience of executing PM activities, Planned Events, CM activities.
- Troubleshooting issues related Access Points.
- Handling BAJAJ Finserv project, includes Aruba AP implementation and Link Testing.

## **2) INSPIRISYS SOLUTION LIMITED.**

Formerly **Accel Frontline Limited (AFL)**, Global IT Services.

**Designation: Engineer- Technical Support (DEC 2016- July 2019)**

### **Key Responsibilities:**

- Hands on experience of Installation of routers in rack:-Cisco 1841, 1941.
- Hands on experience of Installation of switches in rack: Cisco 2950, 2960, 3650, D-link 1024, 1100.
- Configuration of above cisco routers and switches with help of seniors.
- Upgrade firmware NOS 5.0.2c to 6.0.2h in Brocade BR-VDX6740-24-f switches.
- Installation, Configuring Firewall (Cyberoam,Sophos, Fortinet).
- Troubleshooting issues related Firewalls.
- Hands on experience of Installation and configuring Ruckus wireless APs and Controller.
- Troubleshooting issues related wireless APs
- Ability to perform installation of servers and rack mounting, network cabling, cable termination.
- Responsible for troubleshooting of networking equipment across multiple sites.
- Installation and Configuring routers, switches for inter-office connectivity.
- Troubleshooting network connectivity in a LAN/WAN environment.
- Hand on experience in Installation, Upgrade, Support, Troubleshoot of Windows XP, Windows 7, Windows 8, Windows 10 MS Windows Server 2008/2012 and Linux.
- Resolve issues by taking Remote access of Client's desktop, laptop.
- Prepare IT Reports on Weekly, Monthly & Quarterly basis, Prepare / Update IT Documentation.

### **Handled Client Projects-**

#### **1) KSB Tech PVT LTD, Pune**

- Hands ON Physically Adding and upgrading of Cisco L3 switches for new floor and managing cablings.
- Installation and configuration of Firewall with Vendor co-ordination.
- Got experience of handing 200 users of KSB tech
- HandsON experience of preparations of Workstations, desktops and laptops
- Installing and troubleshooting UG(NX) designing tools, AutoCAD, proxy settings
- Troubleshooting Hardware and Software for smooth follow of business
- Handled project of Deploying MS-Office 2016 by GPU
- Handing International calls for troubleshooting and configurations

## 2) UltraTech Cement, PUNE

- Got experience of handling 120 + users of UltraTech cement
- Installing and troubleshooting Applications –SAP,OUTLOOK
- User account administration- account creation and management and password resets on Active Directory, Group Policy, Windows Patch Updation.
- Managing Users application Data backup in Synology.
- Installation , configuration and patch management of Symantec Antivirus.

### KNOWLEDGE :

**Servers & Services :**Servers 2008 / 2012 Installation, Troubleshooting , Active Directory.

**Firewall & Security :** Firewall, IPsec, VPN, Symantec and MacAfee Antivirus

**Network Protocol & Configuration:** BGP, STP, VLAN, NAT, Ether-channel, MPLS, Wireless AP, L2 and L3 Switches.

**Applications:** Zabbix Monitoring tool , Remote Support, Software License and Updates Management, etc.

**Hardware:** Cisco Switch 2960, 6500, 3850, 300 Series, Cisco Router 800, 1800, 2600, 1700 Series, Desktops and Laptops, Workstations, Fortigate firewalls, Dell PowerEdge etc.

**Management:-**

- Able to operate within customer standard operating procedures.
- Interact professionally with clients exhibiting strong customer service skills.
- Clearly communicate technical concepts to non-technical staff and customers.
- Able to manage time effectively, set priorities appropriately, schedule calls.

### EXTRA CURRICULAM ACTIVITIES:

- Coordinated The **DISTA-2014**, and The **DISTA-2013** a national level technical event.
- Part of Core committee of student organization named as **ETOS**.
- Participated in various cultural activities like Traditional day, Fashion show in college
- Participation in national level competition “**Project Exhibition** “
- Attended workshops based on Booting.

### PERSONAL DETAILS:

Known languages: English, Hindi, Marathi, Kannada

Hobbies: Travelling, Trekking, Playing cricket, Bike riding.

Current Address: Plot No.8, 9 Tanaji Nivas, Dhayri Phata, Dhayri, Pune.

Permanent Address: 41/42 South Kasaba, Near Laxmi Market, Solapur:

Gender: Male

Nationality: Indian

**Date:**

**Place: Pune**

**(Kalpak M. Mashalkar)**