## **Curriculum Vitae**

# Chandan Bhattacharjee

**Objective**: - To work in an environment where I can give my best effort and complete the assigned task with the best quality output to the organization through teamwork and to make company and myself grow simultaneously***.***

**Personal Informaion**:

**Name**: Chandan Bhattacharjee

**Father’s Name:** Late Dilip Bhattacharjee

**Address**:9, Majlish Ara Road, Sukantapally, Kolkata-700041

**Date Of Birth**: 16.09.1982

**Mobile No**: 09831365369

**E-mail Id**: [chandan.sec13@gmail.com](mailto:chandan.sec13@gmail.com)

**Professional Experience**: Having experience in **IBM Bigfix Administration** for more than **3.5 years** and an overall more than **7 years** of experience in **System/Network Administration and Support**.

**Organization**: Dev IT Ltd. From February, 2019 to till date

**Client:** Boston Consulting Group

Position: Contractual

**Designation**: Bigfix Admin

**Responsibilities**:

* Working as a Bigfix Admin to handle basic bigfix related tasks.
* Applying patches to more than 2500 servers on a monthly basis.
* Creating custom fixlets to distribute 3rd party software and for automating various processes, creating custom Analysis and property.
* Creating baseline to automate patching process for newly deployed servers.
* Troubleshooting post-patching issues and providing resolution.
* Monitoring and configuring relay settings and Besclient settings as per the requirements.

**Organization**: Dynpro India Pvt. Ltd. From March, 2016 to August, 2018

**Client:**IBM India Pvt. Ltd.

**Designation**: System Admin Consultant

**Responsibilities**:

* Working as a SME in IBM Bigfix global support team.
* Installation, configuration and upgradation of Bigfix application suite (Server, Client, Console and Relay).
* Installation and upgradation of SCA tool.
* Working on incidents regarding different application related issues and providing effective solutions on a regular basis.
* Creating and managing change requests (Change Management).
* Worked on Bigfix migration (Application and endpoints) to Singapore Softlayer and various post-migration related work
* Validating and remediating vulnerabilities for monthly APARs.
* Providing solutions for GCM related issues by working with the content development team.
* Providing solutions for SCA and patching related issues by working with PMR team.
* Running Health Checks and scheduling patches as per the Expert User Patching request.
* Fixing permission related issues for both AD and Bigfix operators.
* Using TSRM ticketing tool for creating incident and Change Request.
* Handling Functional ID for user support.
* Collecting data and posting Daily Shift Summary on Bigfix Wiki.
* Provided Knowledge Transfer to newly joined team member.
* Attending training sessions on IBM Bluemix and Cyber Security programs.
* Installation and configuration of Nagios for both Linux and Windows OS and automating the monitoring (services and logs) by implementing VBScripts.
* Helping team members to resolve different project related issues.

**Organization**: Dynpro India Pvt. Ltd.From September 2014 to June 2015

**Client:**IBM India Pvt. Ltd.

**Designation**: System Admin Consultant

**Responsibilities**:

* Windows 2008 and 2012 Server Administration and maintenance, Active Directory, IIS, User and Group Administration.
* Configuring server roles and features, AD Domain Services roles, file and print services and RDP.
* ADDS migration from server 2003 to 2008, Backing up Domain data
* Windows and Linux VM Validation
* Configuration Management with CVS, Subversion (SVN) in Linux and Windows OS.
* Weblogic 10.3.6 Installation, configuration and administration. Creating Domain, JDBC connection pool, Nodemanager, Machine, Managed Server.
* Building Python scripts to Automate Weblogic Deployment, Domain and JDBC creation , create start and stop scripts for Nodemanager, Admin & Managed server.
* Troubleshooting network connectivity between client and IBM network.

**Organization**: Micro-Pro, From July 2013 to July 2014

**Designation**: Technical Support Executive

**Responsibilities**:

* Computer hardware assembling and maintenance.
* OS Installation(Windows XP, Windows 7, Windows 8, Windows 2003 server, Windows 2008 server, Windows 2012 server, Linux) and troubleshooting.
* Troubleshooting of hardware, software related issues & patch management, printers, LAN, WAN, Wireless and Internet connectivity.
* Configuring, maintaining, back up & recover Mail Client (Outlook Express, MS Outlook 2007. 2010).
* Active Directory service 2003, 2008, 2008 R2, 2012, DNS, DHCP.
* Installing and configuring Windows server 2003, 2008, 2008R2 and 2012.
* Installation and configuration of IIS and FTP in Windows Server 2008, 2008R2, 2012.
* Health Checking and Patch Activity for Servers.
* Installing, configuring & administrating File servers in windows server 2008, 2008 R2.
* Installing, configuring & administrating ADFS.
* Migrating Active Directory from server 2003 to 2008.
* Configuring and troubleshooting MDT, WSUS.
* Implementing and administering Quick heal End Point Security, Norton, Kaspersky, MacAfee, Trend Micro End Point Security.
* Installation and Administration of D-link, TP-Link etc. Router, Modem.
* Troubleshooting and Maintenances Different type of Servers(Accounts Server, Internet Server, Print Server, Web Server, FTP Server,).

**Organization**: Prayag Infotech Network PVT. LTD, February 2012 to June 2013

**Designation**: IT-Executive

**Responsibilities**:

* Computer hardware assembling and maintenance.
* Installation, maintenance and troubleshooting of LAN and WAN.
* Troubleshooting of Hardware, Software, printers, LAN and Internet connectivity.
* Implementing, troubleshooting and maintenance of other devices such as Scanner, CCTV, Modem, Switch, Router etc.
* Windows Server 2003 and 2008 Installation, administration and troubleshooting.
* Troubleshooting and Maintenances Different type of Servers (Account Server, Internet Server, Print Server).
* Formulating and implementing domain policies / group policies on the windows domain.
* Providing support to regional IT team on AD, Anti-Virus solution, patch management and helping them to improve end user experience and service level..
* Troubleshooting of Hardware and Software related issues.
* Remote support to Branch offices through remote access software like Team viewer , Logmein , VNC etc.
* Implementing and administering Quickheal Admin Console antivirus server.

**Organization**: G-Next InfoTech, July 2006 to April 2008

**Designation**: Network Administrator

**Responsibilities**:

* Computer hardware assembling and maintenance.
* Installation, maintenance and troubleshooting of LAN.
* Provide support for Norton, Quick heal Antivirus.
* Connecting printers and share them over the network.
* Troubleshooting of Hardware, Software, printers, LAN and Internet connectivity.
* Provided End user assistance.

**Technologies Known**: -

* Windows and Linux System Administration.
* Having knowledge of system recovery, backup, TCP/IP, ICS, NAT, Proxy server, remote access, Telnet, IIS, FTP, LDAP and Group Policy Management.
* Active Directory service 2003, 2008, 2008 R2.
* Configuring and troubleshooting MDT, WSUS, DNS and DHCP.
* Installing and configuring Windows server 2003, 2008 and 2008R2.
* Installation and configuration of IIS and FTP in Windows Server 2008, 2008R2.
* Health Checking and Patch Activity for Servers.
* Installing, configuring & administrating File servers in windows server 2008, 2008 R2.
* Batch and Python Scripting.
* Having knowledge of Computer H/W, network printers, modems Installation & troubleshooting.
* **Operating System known**: - Windows XP, Windows 7, Windows 8, Windows 10, Windows 2003 server, Windows 2008 server , Windows 2012 server, Redhat, CentOS, Backtrack 5 Linux.

**ACADEMICSCARRER**

**SECONDARY & HIGHER SECONDARY**

Examination Board School Year Percentage

Secondary W.B.B.S.E Jagatpur Rukmini 1998 67.12%

Vidyamandir

Higher Jagatpur Rukmini 2000 60.04%

Secondary W.B.C.H.S.E Vidyamandir

**4 Years B. Tech. [Information Technology] Degree Course Results:**

University Year Semester (Even) Semester (Odd) B.Tech Aggr.

1st 6.77 5.53

**W.B.U.T** 2nd 5.60 6.19

6.69

3rd 6.77 6.33

4th 7.62 7.88

**Certification:**

* Completed course on N+, CCNA, MCSA from **IIHT**, Rabindrasadan, Kolkata.
* **Certified Penetration Testing Engineer** from **Mile2** (Certificate ID: 152900).
* **National Security Database** Certified **Penetration Testing Associate** (NSD ID: UR-67446c12e98qw32-2393952).

**Area of interest**:

* Finding and gathering different information from online forums/blogs for technical problems.
* Playing Guitar and composing music.
* Learning and implementing new skills.

**Declaration**:

I hereby declare that the details furnished above are true to the best of my knowledge and belief.

Chandan Bhattacharjee

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(Signature of the candidate)