

HARISH.R
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harish.christo@gmail.com



Strengths:

Able to communicate and work in a team for an organization. To adopt the changes, know and understand the needs of an organization and give my best.

Educational qualification:

- SSLC 2003
- B.COM (Shobith University 2014)

Additional Qualification:

Certified in Computer Hardware Servicing from the Ministry of Small-Scale Industries (Government of India).

Experience Summary: -

REGALIX INDIA PVT LTD : - Implémentation consultant

Employed from 11th June 2018 to Till Date

- Google Advertisers to set up the codes for Ads and Analytics on their respective websites to ensure to develop their business and return of investment.

FIRST ADVANTAGE: Operations Analyst

Employed from 27th March 2015 to 5th June 2018.

- Background screening for UHG is one of the top clients which I have supported for their new hires. Based on the reports sent to the client the onboarding will be completed for the new hires. Also, handled other clients to complete the background screening. Job profile was to Verify the applicant's information provided on the database. Duly filled by the applicant on the portal. I will have to research if the details provided is valid by reaching out to the Employer and validate the information.
- Additional responsibility: Assigning elements to the team on a daily basis, follow up on an hourly basis to ensure the assigned elements been completed by each individual in the team.
- Maintain team stats on a regular basis. Sending the individual daily performance to ensure the team and every individual is meeting the daily and monthly Target

FIRSTSOURC-, SR customer service executive

From 23rd May 2011 to 14th June 2014

- Call handling, troubleshooting for talk and broadband issues.
- Outlook configuration.
- Handling escalation calls
- Handled a team as an SME.

ADVAITH HYUNDAI - Sales consultant

From 1st July 2010 to 28th Feb 2011

- Corporate executive, displaying cars in and around different corporate companies.
- Explaining the advantages and the features of cars in different segments.
- Ensuring better customer services from sales to services.

Hotel RED MOUNT - Ramanashree group of hotels as cashier

From 1st Aug 2009 to 31st Dec 2009

- Maintain a clean and neat environment in the restaurant,
- Order taking, maintain accounts and bills.

Personal Details:

Father's Name	: D. Ramalingam
Mother's Name	: M. Navashanthi
DOB	: 02.12.1985
Nationality	: India
Alternate Mobile	: 9916349510
Passport number	: J0359771
Validity	: 03/05/2020
Driving license (India)	: KA03 20050008802
Validity	: 26/07/2025