## NAME: DEBASHIS SENGUPTA

ADDRESS: 45/27A, Moore Avenue, Kolkata 700040

Mobile N,. 9830452006 Email: dsengupta66@gmail.com

- EDUCATION & TRAINING: B.com. from SOUTH CITY COLLEGE, KOLKATA
- .Employment: Worked in ABP for 33 years
- SKILLS: Strong Verbal Communication, Attention to Detail and Compassionate client care
- .WOR EXPERIENCE:
  - 1. Page Make-Up & Page Dummy making
  - 2. Maintained the inventory of consumables of Classified Deptt. Took responsibility of tracking and processing all PDC's
  - 3. Manage day-to-day operation of classified system. I was total in-charge of Summit Bengali system of ABP classified software.
  - 4. Working on Photoshop software.
  - 5. I was total in-charge of Classified Page confirmation.
  - 6. Worked in Quark software.
  - 7. Worked in Data-Base, basic debugging of network related issues, SQL 2000 & data communication
  - 8. Was in-charge of Adpro software and mapping between Classpro and Adpro software.
  - 9. Did all work of ad booking to Page making. Ad-Traking and AD-Reports
  - 10. Did preventive maintenance of classified PCs and system errors & application software installation
  - 11. Did Rate update for classified systems. I was the support system for classified users, Standalone agents and outstation offices with strong team work
  - 12. Implemented new Atex System software.
- Assisted online agents, remote offices with more difficult technical issues requiring a greater level of personalized care
- Software Troubleshooting & Problem Solving.
- Creative Thinking Skills.
- HOBBIES & INTERESTS: Listen Music