

CURRICULUM VITAE

Madhubala

Programmer Analyst

univmadhu@gmail.com

+91 8098521603

Indian

22/06/1993

Married

LANGUAGES

English

 $^{\diamond}$ $^{\diamond}$ $^{\diamond}$ $^{\diamond}$ $^{\diamond}$

Tamil

 $\Leftrightarrow \Leftrightarrow \Leftrightarrow \Leftrightarrow \Leftrightarrow$

AREAS OF EXPERTISE

Web page designing & Development

Maintenance of Software system

Database Management

Debugging and fixing defects

Preparing DLD Documents

TECHNICAL SKILLS

Languages (C#.net)

Databases

(SQL Server 2008 R2 & 2016)

Web Programming

(ASP.Net, ADO.Net, MVC 4.0)

Web Technologies

(JQuery, JavaScript, CSS, HTML)

Tools

(VS2015, TFS, Tortoise SVN, VSTS)

Frameworks

(.Net Framework 4.0, Dapper)

SUMMARY

3 Years' experience in Software development and Maintenance activities .

Expertise in:

- Analysis / Design / Development / Testing User Interface for Web applications.
- Maintained existing code, fixed issues, and developed new features for Windows and Web applications using C#, Asp.Net, Windows Forms, SQL Compact.
- Designed and implemented User Interface layer using HTML and ASP.NET.
- Designed SQL Database tables for enhancements.
- Implemented JavaScript client side functions for custom validators.
- Implemented AJAX controls and JQuery auto complete feature for rich user experience.
- Troubleshoot and resolved bugs in .NET applications to ensure optimal development environment.
- Analysed business, functional, and technical requirements to make sure project met expectations. Created reports in SSRS for project modules.

WORK EXPERIENCE

Programmer Analyst

Since Apr 2019

Cognizant Technology Solutions

Chennai, India

Project - 1

Aug 2018 - Mar 2019

Anglian Water(WATER) as Developer		
Technology	ASP .Net, JQuery	
Tools	Visual Studio.NET 4.6.1,Sql Server 2015	
Project Abstract	The Recycling and Environmental Services (RES) Unified Database project, will make the way the RES team schedule jobs and deal with emergency unplanned work much more efficient. This will stop the duplication of data, reduce the amount of work needed to keep things up to date and importantly increase the visibility of operational activity. RES system is having different modules like Routine Sludge Tankering, Bio solids & Raw Cakes, Fleet Management, Contractor Management and Non Routine. I have been associated with Non Routine module.	
Responsibilities	 Interacting with requirements team on clarification of use story with validations and functionalities. Developing the modules for Whiskey(Non-Routine application. Effective maintenance of artifacts required in various phases of development. Debug and Fix the defects. Preparing Acceptance criteria documents for the use stories. Prepared DLD documents for the signed off user stories. Worked on CAST issues in the module. 	

PERSONAL SKILLS

Leadership	100%
Communication	100%
Self - motivation	100%
Decision Making	100%
Adaptability	100%

MOST PROUD OF

Physical Organization

Creative Thinking, Effectiveness, Productivity

Planning

Analyzing Issues, Decision Making, Project Management, Strategic Planning

Team Work

Collaboration, Delegation, Goal Setting, Group Membership

HOBBIES & INTERESTS

Gaines	ruzzies
Gardening	Reading books

Project - 2 Feb 2018 – July 2018

Anglian Water(WATER) as Developer		
Technology	MVC 4, ASP .Net, JQuery, Dapper Framework	
Tools	Visual Studio 2015,Sql Server 2015	
Project Abstract	The project involves in the digitization of Anglian water services and its various processes. The entire flow of initiating a new water connections by developer services for Commercial, Industrial and large scale residential is digitized. All the artifacts and process required is encapsulated in a single process.	
Responsibilities	 Interacting with requirements team on issues related to VD/Field Sheets. Developing the modules for water application. Effective maintenance of artifacts required in various phases of development. Interacting with BA team for requirements about agreement reports. Triaging SIT/UAT related environment issues with the Support team and taking them to closure. Debug and Fix the defects. 	

Project - 3 Sep 2016 - Jan 2018

oject – 3	36p 2010 - jan 2010
	Cargill Ltd Manufacturing and Logistics as Developer
Technology	Life Cycle Management
	Life Cycle Management: Life Cycle Management is a three membered team that handles software Migration for Cognizant based and Cargill based applications.
	LCM activities:
	Determining the records of Database and DataCenter servers in NA, APAC, EMEA and LATAM regions that are up for Migration. Hosted huddle calls with the POC's of the respective applications for migration, in order to collect the details such as the new and old server names, software and versions to be upgraded.
	Initiating the life cycle process by raising the Site survey request for each site that requires the server/interface details and confirmation from the Site managers regarding the site billing code and lastly getting the approval for migration. Creating the test environment for software installation.
	The Sandbox box server with win 2012 installed is set up in the local machine and is used as the test environment to test the upgraded application. Configuring the source files are also done during application installation.
	Once the application is installed, testing is done in the sandbox server and its is checked for errors. If the testing is successful, the same activity is done in the Production environment. Maintaining the LCM SharePoint by updating the current phase of the application servers.
Project Abstract 8	&

Cargill Ltd. as Developer		
Technology	Dot Net	
Tools	BMC Remedy tool	
	Ion Wall street – CMM	
Project Abstract	This project deals with the Payment transactions done between Cargill and the account holders of the respective Banks. Primarily responsible for live support of the payments applications such as CMM, Reconciliation application for cash and live transactions, and User access management for applications with different technologies.	
Responsibilities	 Performed daily health checks and routine maintenance activities like job monitoring. checks and routine maintenance activities like job monitoring. Worked BAU and high severity incidents, problems and change record using BMC Remedy tool. Handled high priority issues from moment of notification to AMS global trading team, till resolution of incident keeping in mind the business impact. Creating Knowledge article for all incidents and request for future reference. Problem investigation is done for recurring incidents to 	
	Problem investigation is done for recurring incidents to find the root cause of the incidents.	

EDUCATION

Bachelor of Engineering (Computer Science)

Anna University, Chennai.

AWARDS

Cognizant

- Best Performance Contribution Award.
- Certified Professional (Level 0) Banking and Financial Services.

Others

• Networking Concepts and Cloud Computing (Certified Course).

ACHIEVEMENTS

Cognizant

- Completed important project modules within deadlines
- Deployed new features with higher performance than existing
- Familiarity with agile based development process
- Improved quality measures by 90% and efficiency of code
- Coordinate with QA team to achieve best blend of error prevention and error detection possible
- Resolved 95% of all customer issues within guideline timeframe