Surya Teja Jalagam

B.Tech – Electronics & Communication Engineering (cgpa - 6.27)   2014-2018
Andhra University College of Engineering, Visakhapatnam.
+91-9703443435   GitHub: github.com/suryatejaj97
suryatejaj97@gmail.com   LinkedIn: linkedin.com/in/suryatejaj

About Me

Innovative and self-taught personality experienced with Front End Development and ServiceNow. Responsible for developing the responsive UI/UX and involved in analysis of educational management application. Also experienced with remote work in ITSM process and passionate about learning new technologies.

Experience

Ripton Solutions Inc.   New Jersey, USA
ServiceNow Developer (Remote Work)   August, 2019 – Till Date

- Work effectively with agile team and focus on supporting the implementation, administration, and development of the ServiceNow tool.
- Develop the ServiceNow platform including the customization of the service now core applications such as Incident, Problem, Change management, and service now portals etc.
- Designing the service portal pages and add functionality of views through scripting.
- Collaborating with senior resources to implement ITSM stories in ServiceNow instance.

Loriini Software Solutions Pvt. Ltd.   Visakhapatnam, Andhra Pradesh
Jr. Developer – Front End Developer   October, 2018 – August, 2019

- Designed and developed company website with Angular 7 - [https://www.loriinisoftwaresolutions.com]
- Implemented responsive design and workflow to an educational management application.
- Communicated with clients and involved in the analysis of workflow for business cases
- Collaborated with the business team to implement the technical developments in the product.

Technical Content Writer (Independent) - [https://www.thecodingpup.com]

Wrote and published content concerning the software technologies to help newbie programmers and community of software developers.

Technical Skills

- HTML5, CSS, JavaScript
- Angular
- PostgreSQL, MongoDB

Projects

Management Application for Educational Institutions
A management application developed for educational institutes with MEAN stack and angular material which includes staff, student, attendance management and administration.

Independent
Developed a prototype for a photography page using Angular. [https://anepicstories-74fca.web.app/]