**Royce Eapen Philip**

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**SUMMARY**

* 2.8 years of experience in Software development
* 1 year experience in .Net and 1.8 year experience in RPA
* Writing LINQ queries, Stored Procedures, Functions, Views using T-SQL
* Extensive programming skills in C#, ASP .Net MVC and Web API
* Experience in Robotic Process Automation(RPA)
* Understand client's business requirements and clearly document them in order for RPA developers to deploy the automation projects in an optimal manner.
* Anticipate, identify, track and resolve technical issues and risks affecting delivery.
* Create and Review deliverable for quality and completeness (PDD, SDD, TDD).

**SKILLS SUMMARY**

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| --- | --- |
| RPA Tools | : UiPath, Automation Anywhere |
| Programming Language | : C, C++, C# |
| Web Technologies | : ASP.Net MVC, WebAPI, HTML 5, Jquery, Javascript, CSS 3 |
| Databases | : SQL Server 2014 |
| Packages/Tools | : Visual Studio |
|  |  |

**EXPERIENCE HIGHLIGHT**

**UST Global**

**Software Developer**

**Feb,2020-Till Date**

**Project Title**: NetApp RPA L2 Support

**Domain**: Automation Anywhere Control Room Administration

**Skills used**: Automation Anywhere

**Organization**: UST Global

**Project Description**:

The Project focused to work with the end-users for their issues in our products in Automation Anywhere Client and Control Room. Find the solutions for the issues that the end- users are facing. The project is completely focusing the incidents related to Automation Anywhere Client and AA Control Room.

**Roles and Responsibilities:**

* Analyse the issues from Automation Anywhere users
* Perform researches on the incidents and find out the solutions
* Perform analysis on running BOTs
* Work with clients to analyses the BOT issues.
* Support the production run
* Mentor new team members

**UST Global**

**Assoc. Software Developer**

**July,2019 – Feb,2020**

**Project Title**: IT Support & infrastructure Automation

**Organization**: UST Global

**Project Description**:

Creating, updating and deleting the users of various boots websites HR’s and Admin’s, Password reset for the users of the Mainframes, SAP, Web applications by fetching out the request items from the service now queue and sending the response containing necessary information using Http Request to the SmartOps which is an AI tool for further processing.

**Roles and Responsibilities:**

* Gathering requirements/business needs from the customer.
* Evaluating the scope and feasibility of automation and ensure alignment with development teams and testing team and Ensuring timely deliveries.
* Extensively involved in UiPath Designing, Coding and maintaining the RPA Robots.
* Involved in End to End cycle of RPA solution successfully using UiPath

**Skills Used:** UiPath Studio

**UST Global**

**Assoc. Software Developer**

**July,2019 – Feb,2020**

**Project Title**: PEC Logon Reporting

**Organization**: UST Global

**Project Description:**

PEC Logon Reporting is SAP automation. This is to disable or delete invalid accounts in SAP retail system. All the users who have not logged in for 3 month or more will be disabled. Once account is disabled they will be looked at in 4 weeks and any that are still disabled will be deleted.

**Roles and Responsibilities:**

* Gathering requirements/business needs from the customer.
* Evaluating the scope and feasibility of automation and ensure alignment with development teams and testing team and Ensuring timely deliveries.
* Extensively involved in UiPath Designing, Coding and maintaining the RPA Robots.
* Involved in End to End cycle of RPA solution successfully using UiPath

**Skills Used:** UiPath Studio

**UST Global**

**Assoc. Software Developer**

**June,2018 – June,2019**

**Project Title** : EDL Web Admin Tool

**Organization** : UST Global

**Project Description** :

* UST Global developed a Web based application called Electronic Driver Logging (EDL) for Navistar International Corporation. The application works on tracking and reporting the day to day activities of the drivers and vehicle conditions to the fleet managers.
* Drivers hold a mobile application to report their logs and fleet managers can access the same through Web application. Telematic devices are installed on the vehicles to track the vehicle conditions and report to the fleet.

**Roles and Responsibilities:**

* Created Database Scripts including Tables, Stored Procedures, Functions, Views, Triggers using T-SQL.
* Developed UI and Service layer using jQuery, MVC and Web API and Entity Framework.
* Supporting the existing EDL Application.
* Documentation as required for the deliverables.
* Regular participation in status meetings and provide status of the day

**EDUCATION, TRAINING & CERTIFICATIONS**

**Education**

▪ Completed B-Tech in Computer Science in Lourdes Matha College Of Science And Technology in the year of 2013- 2017.

**Training and Certifications**

* Completed training in Bot developer Advanced RPA Professional Automation Anywhere
* Acquired Advanced RPA Developer Certification from UiPath RPA Academy

**Hands-on in Automation Anywhere**

* Excel automation
* Web automation
* PDF automation
* Metabot (basics)
* Worked with csv files, database
* OCR activities, PGP

**Hands-on in Uipath**

* Orchestrator
* PDF automation
* Excel, csv files
* Email automation

**Personal Details**

Age & Date of Birth : 27 years, 02nd November 1993

Languages Known : English, Tamil ,Malayalam and French

Nationality : Indian

Passport Number : K2742189 (Valid up to 07/02/2022)