



## Nikhil Ranjan Samal

IT SUPPORT ENGINEER

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### PROFILE

System Administrators identify any problems in the system, anticipate potential issues and repair systems and software when necessary. Other duties and responsibilities may include: Setting up new users and giving them access to the intranet. Managing and maintaining the file servers.

### SKILLS

Problem Solving



Creativity



Leadership



## WORK EXPERIENCE

### WORK ACHIEVEMENTS

- I have 3 years of experience in handling problem in the field of Hardware and Networking.
- I am NSQF Level-6 Certified Engineer & Trainer.
- Also, I am certified Trainer of NSDC Skill India level-4.
- Committed to utilizing my skills to further the mission of a company.

### MAINTENANCE MANAGER

Jan 2019 - Jan 2021

- As a Promoted me to Maintenance in charge at Central Tool Room and Training Centre (CTTC), Bhubaneswar.
- Consulted with Maintenance and Operations professionals to ensure all processes ran smoothly. Performed scheduled updates, routine maintenance calls, and made repairs when necessary.

### TRAINER CONSULTANT

Jan 2018 - Dec 2018

- I Join as a Trainer Consultant at Central Tool Room and Training Centre (CTTC), Bhubaneswar.
- Me as a trainer join in Hardware & Networking Department. My initial work is to train student and give them a depth knowledge about of hardware and networking subject.
- After that i promoted as a maintenance manager in 2019.

## EDUCATION HISTORY

Mar 2014 - Jun 2022

- Saraswati Shishu Vidya Mandir College Square, Cuttack.
- Diploma in IT at Bhubanananda Odisha School of Engineering, Cuttack.
- Final year B-tech in Computer Science at Trident Academy of Technology, Bhubaneswar.