

Danish Sethi



322 Jawahar Nagar, Peer Baba Gali, Near Raju Provisional Store
Jammu, Jammu & Kashmir 180005
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Summary

- Experienced with excellent client and project management skills. Action-oriented with strong ability to communicate effectively with technology, executive, and business audiences.
- To be involved in work where I can utilize skill and creativity involved with system that effectively contributes to the growth of organization.

Highlights

- Linux
- Networking
- Mysql
- Windows

Experience

Linux System Admin - 05/2019 to 01/2020

TCS TECH LLP – Jammu (Think and learn Pvt Ltd – Byju's)

- To maintain the office assets like routers, switches and workstations.
- To maintain the network and report it, if any fault or prob.
- To check the network on daily basis and generate report on daily basis.

Freelancer and Consultant - 04/2018 to Present

Modicare - Jammu

- Offer exceptional customer service to differentiate and promote the company brand.
- Cooperate with customer service team members to give exceptional service throughout the entire shopping and purchasing experience.
- Keep checkout line clean at all times and maintain neat, orderly product displays.
- Mentor and coach new cashiers.

Junior Engineer Consultant - 03/2015 to 11/2017

- Electronics Corporation of India Limited - Jammu

- Participate in meetings regarding NPR Project and enrollment of general / officials under ADHAR.
- Providing Tech. Training to new operators
- Installing equipment at PEC (Permanent Enrollment Centre) & BME
- Making Reports

Linux Engineer – 03/2014 to 12/2014

FOSTERing Linux – Gurugram, HR

- Delivered an exceptional level of service to each customer by listening to concerns and answering questions and making reports.
- Inputted information from customer calls and onsite service visits into the company's system using [Software].
- Effectively controlled the release of proprietary and confidential information for general client lists.

Customer Care Executive – 07/2013 to 01/2014

Simula Building – Jammu, Jammu and Kashmir

- Answered approximately 100 calls per day for Aircel.
- Answered customers' questions about services and products offered at Aircel.
- Referred unresolved grievances to designated departments for further investigation.

Marketing Executive – 02/2013 to 06/2013

Impulse – Jammu, Jammu and Kashmir

- Handled client inquiries with exceptional professionalism and enthusiasm.
- Proofed all types of marketing collateral to ensure that materials were error-free before they were printed.
- Managed new product and content releases.

Projects

Byju's Project as Linux Engineer in Think and Learn Pvt Ltd.

- **Project Name:** Byju's App
- **Project Purpose:** IT support and maintaining the office
- **Position of Responsibility:** Linux Engineer
- **Operating System:** Ubuntu, Centos and Windows
- **Database:** Mysql & MS Office with google sheets
- **Software:** Leadsquared, Ameyo and Unix

CACTI Project as Linux Engineer in Fostering Linux.

- **Project Name:** CACTI Server
- **Project Purpose:** Maintaining server over remote login and Monitoring.
- **Position of Responsibility:** Linux Engineer
- **Operating System:** RHEL6.5
- **Database:** Mysql
- **Software:** Mysql, CACTI with Installation and Training.

NPR Project as Jr. Engg. Consultant in ECIL

- **Project Name:** NPR (40)
- **Project Purpose:** Arranging meetings with officials and Providing Technical Training to New Operators with troubleshooting techniques and Generating Reports.
- **Department:** PEC (permanent Enrollment Centre)
- **Position of Responsibility:** Jr. Engg. Consultant
- **Operating System:** Windows 7 and RHEL6.5
- **Database:** Mysql (BCDV) , Excel
- **Software:** Adhar Client, PEC,DDE,Csv's,java

Education

2012

Master of Computer Application: Computer Science
Institute of Management Sciences — Jammu, J & K
Didn't complete the degree due the financial problem.

2010

Bachelor of Computer Application: Computer Science
Trikuta College of Computer Sciences and MS — Jammu, Jammu ana Kashmir
Provisional Certificate is made available.

2007 (10+2)

Diploma: Science
Jagriti Niketan Higher Secondary School - Jammu, Jammu and Kashmir
Major in Science Stream

2005 (Tenth)

Diploma: General
Jagriti Niketan Higher Secondary School — Jammu, Jammu and Kashmir

Expertise Area:

IT Operations and Techniques, Troubleshooting, Basic Operations, Public Dealing

Certificates

- Redhat Certified Engineer (Certification No. 140-173-659)
- Shaw Academy Graphic Design Certificate.
- NSDC Hardware Certified

Technical Skills

- **Operating System:** - RHEL6 (Installation, User Administration, Boot Process, File Management,, Crontab,, Vim Editor,, Linux File System,, System Monitoring and Logs, Openoffice) Windows XP, Windows 7, Windows 8.1
- **Servers :** - FTP, Apache, NFS, NTP, iSCSI, SSL, Samba, Postfix, DNS
- **Softwares :** - Microsoft Office, DTP, Vmware, e-mail and others
- **Languages :** - Basics of C/C++, Perl, Bash
- **Databases :** - SQL, Oracle

Hobbies

- Watching IT Shows.
- Gathering technical knowledge about various commodities.
- Blogging.
- Travelling.

Personal Info

- Father's Name: RavinderSethi
- Adhar No.: 6477 9174 5458
- Pan No.: DIZPS0191E
- DOB: 7th Jan, 1988
- Sex: Male
- Mob.: 9906162958

Declaration

The above information is correct to the best of my Knowledge and nothing have been concealed

Danish Sethi
Jammu

Dated.....

Sign.....

