

RESUME

#E-10, Ground floor
Prashant Vihar, Rohini,
Sector -14
New Delhi-110034, India
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AMIR ALAM

Computer Science Engineering Graduate (B. TECH) with Polytechnic Diploma. Have 4+ years of experience in IT Support & Project Management for video surveillance/Smart city project, and PSIM Solutions. Sound good knowledge in CCTV, Fire Alarm, Access Control, Video Analytics and many other security products. Experience in designing and implementing of Integrated security application for Command and Control alarm receiving and video management. Hands-on experience in PSIM / VMS / Intrusion Alarm /DVR / Incident Management etc.

Career Objective:

To secure a position where I can efficiently contribute my skills and abilities for the growth of the organization and build my professional career to associate with a vibrant organization, to fully utilize my knowledge, skills and contribute to overall growth of the organization.

Academic Profile:

YEAR	QUALIFICATION	UNIVERSITY/BOARD	PERCENTAGE
2012-2015	B. TECH (C.S.E)	Dr. A.P.J. Abdul Kalam Technical University, LUCKNOW (U.P)	62.7
2009-2011	POLYTECHNIC (C.S.E)	HSBTE BOARD, PANCHKULA (HARYANA)	67.4
2007-2009	12 th (P.C.M)	UTTAR PRADESH BOARD, ALLAHABAD	48.7
2006-2007	10 th (Science)	UTTAR PRADESH BOARD, ALLAHABAD	53.6

International Official Visit:

- I have visited Bangladesh for deployment of the Viewscape Software (Command and Control room, integrated security platform application software) and giving handover of Software. Given installation and configuration training to the client. Also, I have successfully deployed the Viewscape software at client site (Securex Pvt. Ltd.) and provided the training for same. I even receive the appreciation email on our Helpdesk Portal from Country Manager on email for deploying this project successfully.
- I have visited Srilanka for deployment of the Viewscape Software, Cold storage/CCTV storage (Command and Control room, integrated security platform application software) and giving handover of Software. Given installation and configuration training to the client. Also, I have successfully deployed the Viewscape software at client site (Kelanitissa Power Station) and

provided the training for same. I even receive the appreciation email on our Helpdesk Portal from Country Manager on email for deploying this project successfully.

After B. TECH Experience & Company Profile

- Presently working in **I-Comply Veracity Surveillance Pvt. Ltd. (Veracity Group Of Company)** As **Sr. Technical Support Engineer** for Designing and implementing of Integrated Command and Control Room Management Software (**VIEWSCAPE**) and overall related IT Support according company infrastructure from 1st -Jan-2016 to till date.
- Previous worked in **Securico Electronics India Ltd.** As **Central Monitoring System_Operator** for implementing of Integrated Command and Control Room.

Role & Responsibilities:

- Complete configuration & Installation of Icomply software for operations.
- Provide training to customer for iComply Software to existing customer.
- Designing and implementing of Integrated Command and Control Room Management Software.
- Sound knowledge in CCTV, Fire Alarm, Access Control, Video Analytics and many other security products
- Hands-on experience in PSIM / VMS / Intrusion Alarm /DVR / Incident Management etc.
- Responsible for network connectivity to CMS/C&C station.
- Responsible for configuring & troubleshooting MS Outlook and Office365.
- Managing reliable network connectivity to CMS Centre.
- Installation of new devices in the IT infrastructure.
- Implementation of required software according to the requirements.
- Configuration and update in Window server (2012 R2, 2016).
- Responsible for maintaining the Backup network, hardware, software, files on a regular basis accordingly as per the company policies.
- Responsible for troubleshooting Microsoft windows issues and Vtas Pro Application Software.
- Maintaining switches and routers.
- Maintaining & Work on the Video Tracking Administrator System Software this s/w is CMS software.
- Configure & installation CCTV Camera with DVR on the VTAS S/w and Physical site.
- Configure & Installation SQL Server 2008, SQL Server 2014.
- Configure & Installation ADSL Router Beutel Model 450BX1 And TP Link Router Model No. TD-W8961N.
- Port Forwarding for connecting DVR and Intrusion Panel With VTAS Software on the System.
- How to do Total Front-End work on the VTAS Software i.e. add the template Zone list, customer information, key holder, procedure and Handover, find out Operator Report & Maintenance Report every equipment like camera & DVR.
- How to Operate Intrusion Panel (Ip Panel, Solitaire 16 Gsm- 9Gsm, Solitaire 8-UNO, Octopus).
- How to use Sensor for Which location apply i.e. MS Sensor apply on the door, PIR Sensor apply on the Lobby Portion area, Vibration Sensor apply on the Window, Panic Switch Sensor apply on the Emergency Smoke Switch sensor apply on the Ceiling.
- I.T infrastructural Development (designed Wi-Fi Access Points Layout for TCI)
- Access Point Configuration, Outlook configuration, Domain services.
- Maintaining HP LaserJet/Samsung Printers by providing IP addressing and hardware support.
- Configure and Installation Application Software i.e. Adobe reader, Adobe Photoshop Microsoft office etc. & Operating System i.e. Window Xp, Window 7, Window 8, Window Server 2008, 2012 and Ubuntu Linux 11.10 & 12.04 etc.
- Troubleshooting of Internet Connection & Hardware Problem.

- Configure & Installation Web Dashboard on IIS Web Server for Supervisor level of the overall contacted device's status.
- How to integrate web api/sdk with Icomply software like PA System, ECB, RLVD, CCTV, VA Alert, Smart Light & Weather Environment Sensor for Smart City Project.
- I have worked on the Transmission Product (High ware Long star, Long Span, Time Net Pro, Cloud storage etc.) of the Veracity brand how to use this and what is the use this and why need of this product of the industry.
- I have worked on the Video Recording Product (Instek Digital) and learned the used case of this software.
- **VTAS Application Software** of [Designing and implementing of Integrated Command and Control Room Management Software](#) for many customers of **I-Comply India Pvt. Ltd.** i.e. [Zicom, TSI, Ang, Tyco, UTC, Agile, Securico, Surguard, Tech Source, Diabold, Centertec, Hikvision, Honeywell, Dahua, Cp Plus, Texecom, Smart-I, Vignartha, Css, Kelanitissa Power Station, Bhopal Smart city, Kanpur Smart City, Ongole Smart City, MAPS\(NPCL\).](#)
- Previous worked with [Transport Corporate of India Ltd, Sec-32 Gurgaon](#) as a Recourse of [Wipro Infotech Ltd.](#), payroll of [Renovision Automation Pvt Ltd, New Delhi](#). As Desktop Support Engineer from **5th July 2015 to 31st -Dec-2015.**

Technical Training:

- **C, C++ Java with one struts framework** (Six months) from **Incapp Infotech Pvt. Ltd.** Sector Alpha 1st, Greater Noida.

Project Profile:

- **Project:** - [Online Examination Portal using in java.](#)
- **Description:** Online Examination Portal is an online Java based application that assesses students by conducting online objective tests. This project will enable educational institutes to conduct tests and have automated checking of answers based on the response by the candidates.

After Diploma Experience & Company Profile

- Worked as [Customer Support Engineer](#) on Payroll of [AforeServe.Com LTD](#) as a Recourse of [HCL Comment Ltd](#) for client [Punjab National Bank Circle office](#), Network center Muzaffarnagar from **5th July 2011 to 1st oct 2012.**

Role & Responsibilities:

- Complete configuration & Installation of Router and Switch.
- Troubleshooting of Leased Line and ISDN.
- Provide Physical/telephonic support to existing customer regarding any issue related to Leased Line & ISDN.
- Troubleshooting router configuration related problems.
- Coordinating with BSNL Team for restoring fault in Leased Line.
- Handling of ISDN BRI & PRI. Commissioning & Maintenance.
- Commissioning & Maintenance of 64 Kbps to 2 Mbps Data Circuit (MLLN, MPLS & Conventional).

- Handling modems RAD ASM 31(V.35, G.703), RAD ASM 52, RAD ASM HTU E-1, MLLN modem (CTU-s, STU-160)
- Basic configuration of Cisco routers (3800, 1800,1700 Series).

Description:

- Procurement of Leased Line and ISDN links.
- MPLS and Point-to-Point Commissioning and Maintenance of links for many customers of **HCL Comment Ltd.** i.e., **Union Bank of India, Punjab Nation Bank, Indian Bank, ICICI bank, United Bank Of India, UPID, UIIC, NIC, LIC, Serve UP Garmin Bank, IIFCO, ITC Ltd, UCO Bank (Anti-Virus installation).**

Technical Training:

- **CCNA & N+** (four months) from Institute for **New Age Skills & Technology** Sector 34-A Chandigarh.

Technical Skills:

- **Web Development: CSS & HTML** – Intermediate
- **Software Development: JAVA & C** – Intermediate
- **Networking: N+, MCSE & CCNA** – Intermediate
- **Data Base: MS-Access, Oracle Server 10g Express, Sql Server 2008, 2012,2014**– Intermediate
- **Platforms: Window XP, Window 7, Window 8 & 10**– Good and **Ubuntu & Win Server 2008,2012** – Intermediate
- **Extra Software Work: Microsoft Office 2007,2010,2013 and office 365**- Good

Achievements:

- I have NSS Certificate.
- I have **Bhartiya Sanskarthi** Participate Certificate 2nd position in my **Intermediate college.**
- I have Appointment letter for the **Associate Engineer** of **Accel Frontline Ltd.**
- I have Appointment letter for the **Tele caller As Team Leader** of **Tech Mahindra Ltd.**
- I have Appointment letter for the **Desktop Engineer** of Payroll **NetConnect Ltd** as a Recourse **IBM Ltd.**
- I have one official visit for one week as trainer on CMS Software at Bangladesh (Securex Pvt. Ltd.)

Strengths:

- Flexible to learning, can adopt any profile.
- Ability to work as a team or individually.
- Hardworking & positive approach to work.

Personal Details:

Name	:	Amir Alam
Father's Name	:	Ansar Ahmad
Gender	:	Male
Nationality	:	Indian
Date of Birth	:	7 th Aug, 1991
Languages	:	English, Hindi
Passport No.	:	N2716037

Date .../...../.....

Amir Alam