

Surbhi Mittal**(Experienced Quality Analyst)****Mobile:** +91-9899349578**Email:** heena.surbhee@gmail.com**Career Objective**

To work in a competitive environment that effectively utilizes my analytical, interpersonal, leadership and organizational skills to conceive and achieve solutions. The solutions which help the organization in not only meeting its targets, but also allowing it to grow, thereby, enhancing my own skills as an individual and as a key player in the organization's development.

Professional Summary

- **4 Years of IT industry experience.**
- **Working awareness on Education Domain.**
- **Experienced in Manual Testing (Regression and functional testing).**
- **Sound Knowledge of testing in android apps.**
- **Experienced in Web service testing with the help of Postman .**
- **Experience in test management and defect tracking tools like Sharepoint.**
- **Experienced in Develop Test Scenarios, Create Test Cases & execute them, Bug identification, & Functional testing including compatibility testing, usability testing and Test Data Setup, Defect Management, Test log and Test results.**
- **Good knowledge on Software Development Life Cycle (SDLC) and STLC.**
- **Experience in Black box testing Methodologies like Functionality, Integration & System Testing, Compatibility, Retesting and Regression testing.**
- **Efficient in interacting with developers and other team members to ensure high quality software is delivered with Good interpersonal and communication skills, result oriented and hard working.**

Technical Skills**Tools:** Sharepoint, TFS, Charles proxy tool, Postman**Skills:** Manual Testing, Regression Testing**Work Experience**

- Currently working in **NIIT Limited** from 2015 to Present.

Academic Credentials

- **B.Sc. (IT) from SMU from 2012 to 2015.**
- **CDIIT from NIIT.**

- **Post Graduate Diploma in .Net from NIIT**

Rewards

- Awarded as **Star of the Month, Employee of the quarter** in NIIT Limited.

Projects Undertaken:

Project #1 Integrated Learning Platform: (July 2017 to Present)

ILP is a school learning solution, being used in more than 1000 CBSE, ICSE by 1 million students all across India, it provides complete solution to school administration, Teachers, students and parents. It is client server architecture application deployed at school end As well as on cloud.

Role: Software Tester (Manual)

Team Size: 7

Responsibilities:

- Analyzed requirements from Functional Specification Document and Design Document.
- Conducted Discussions and meetings with designers to understand the overall functionality of the application.
- Provided inputs towards estimates for preparing test cases and execution.
- Identified defects early in the verification phase to avoid functional changes during validation phase.
- Designed Functional Test Cases based on SRS using Microsoft Excel.
- Participated in peer review of Test Cases.
- Performed GUI, Functional, System, Regression and Database testing.
- Wrote SQL Queries to access data from the database.
- Involved in System Testing, Sanity Testing and Regression Testing.
- Detected bugs and logged and classified them based on the severity using Microsoft Excel.
- Ensured that defects and requirement variances are appropriately communicated to development for correction.

Project #2 NIIT "School2Home Portal –Interactive Classrooms (March 2015 to Present)

It is a cloud solution which is completely mapped to the school syllabus and daily lesson, it allow student to access lessons, notes takes practice tests, submit assignment and collaborate with peers, all while sitting at home, collaboration and social learning across schools and teachers, to support sharing of knowledge and experience .enable open communication between teachers, parent and student community. Application objective is providing curriculum facility to student at his home and for parent to monitor their children's progress at home. Being a cloud application ICR@Home replicate the school and student node data to the Portal, users of application connect with Portal.

Team Size: 13

Software Tester (Manual)

Responsibilities:

- Analyzed requirements from Functional Specification Document and Design Document.
- Conducted Discussions and meetings with designers to understand the overall functionality of the application.
- Provided inputs towards estimates for preparing test cases and execution.
- Identified defects early in the verification phase to avoid functional changes during validation phase.
- Designed Functional Test Cases based on SRS using Microsoft Excel.

- Participated in peer review of Test Cases.
- Performed GUI, Functional, System, Regression and Database testing.
- Wrote SQL Queries to access data from the database.
- Involved in System Testing, Sanity Testing and Regression Testing.

Project#3 IT Wizard: (March 2015 to July 2017)

IT Wizard is a unique 'Computer Education program' for schools from NIIT. It equips the students with core as well as advanced computer knowledge and IT skills. In this program a school gets complete and integrated IT education program with a well-defined syllabus, teaching and learning content, books for students, NIIT trained faculty, as well as Testing and Certification of students.

Role-Software Tester (Manual)

Responsibilities:

- Analyzed requirements from Functional Specification Document and Design Document..
- Designed Functional Test Cases using Microsoft Excel.
- Performed Functional testing and Regression testing.
- Conducted and Lead defect meetings and weekly status meetings.
- Used Bugzilla defect-tracking tool to analyze and report application defects and enhancements.
- Followed up with the development team with respect to the bug fixes.

Other Curricular Activities

Participated in various seminars on

- Microsoft Innovative Educator Meet
- Service Excellence

Hobbies

- Movies, Singing

Strength

- Self & quick learner, workaholic, enthusiastic, result oriented, team player.

Personal Profile

Work Experience: 4 Years

Marital Status: Unmarried

Date of Birth: 13th Mar 1995

Present Address: -----

Languages Known: Hindi & English

Declaration: I hereby declare that all the above-furnished information is correct to the best of my knowledge and belief.

Date:

Place: Gurgaon

(Surbhi Mittal)