
No. 5/320, 3rd cross street, Vignarajapuram, Santhosapuram, Chennai-600 073.

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Synopsis

- An astute professional with **6 years** of qualitative work experience as **System Administrator** and as **System Engineer**.
- Attained consistent career growth through continuous performance.
- Passion for creating and leading project management offices that help organizations identify, prioritize, initiate, manage, and track the most critical projects. Strong track record of collaboration, creating effective partnerships across organizational lines, and establishing thought leadership around shared organizational challenges.
- Analytical and process-oriented by nature, and experienced at working at both the strategic and tactical levels of an initiative.
- Known for being a calming influence during stressful times, and for being a trustworthy, supportive leader of people.

Organizational Experience

Organization: CSS corp.

Duration: July 2015-Present.

Designations Held: Maintaining and deploying 800-900 server via AWS cloud, VM Ware server/Cloud computing/installing server in AWS.

Organization: IV support Technologies.

Duration: June 2014-July 2015.

Designations Held: Technical Engineer, responsible to resolving the problems in client's computer and manage Active directories and group policies.

Organization: Quantum System Integration India.

Duration: June 2012-June 2014

Designations Held: System Administrator, responsible for maintain/support/service to server and providing end to end support and service to client computer.

Core Competencies:

- ❖ Excellent communication and Interpersonal skills
- ❖ Critical thinking skills and ability to work under pressure
- ❖ Organized approach to solve problem with good decision-making skills
- ❖ Ability to work independently and as a team member
- ❖ Strong time management and organizational skills
- ❖ Multi-tasking skills and ability to meet deadlines

Technical Skills:

- ❖ Trained in Windows Server.
- ❖ VMWare Server.
- ❖ Trained in AWS cloud computing.
- ❖ Active directory Management.
- ❖ Group policy Management.
- ❖ DHCP server, DNS server.

Ticketing and Monitoring:

- ❖ Working Knowledge in Zendesk ticketing tool and also having working knowledge of CRM ticketing tool.
- ❖ Working knowledge of PRTG monitoring tool.
- ❖ LogMeIn Remote Access tool.
- ❖ Bomgar Remote Access tool.

Roles and responsibility:

- ❖ Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware.
- ❖ Manual Cleanup of computers for faster and better performance using Hitman Pro, Malwarebyte, Revo uninstaller pro, CCleaner pro, Hiren’s boot softwares and Autoruns.
- ❖ User account management in AD (Resetting password, Adding/Removing user, Applying Group policy to the user).
- ❖ Remote server support using RDP, Logmein, Bomgar remote access tool.
- ❖ Batch update and Anti-virus management for both Windows Client and Server.
- ❖ Adding and removing server roles and features; configured AD Domain Services roles.
- ❖ VM Ware EXSI 5.5, Virtual machine creation, Snapshot management.
- ❖ Virtual disk management and disk alerts.
- ❖ Installing instances in Hyper-V virtualization management.
- ❖ Incident Management through Zendesk ticketing tool.
- ❖ Monitor Servers through PRTG monitoring tool for different parameter of the server.
- ❖ Creating servers in AWS cloud as per the requirement.
- ❖ **MCSA** Windows Server 2012 r2 Active Directory Configuration.
- ❖ Implemented security policy and virus protection.

Qualification

- ❖ B.E Electronics and Communication Engineering With 66 percent aggregate
- ❖ Course Duration – 2008 -2012

Personal information

Date of Birth	:	20 th December 1990
Father name	:	T. A. Sugumaran
Mother Name	:	S. Latha
Nationality	:	Indian
Marital Status	:	Married
Languages Known	:	Tamil, English
Contact Number	:	9840025185

Reference:

Will furnish on request.

Date:

Place:

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