**HARINI M H**

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To continuously learn and grow, by committing to the job and using my abilities to the fullest for the growth of the organization.

* **Career Summary:**
* Analytical thinker, creative process improver, complex problem solver, loves taking the initiative to overcome challenges.
* **6 years** of experience in the IT sector and owned roles in **Release management, IT operations, Knowledge management** area.
* **ITIL foundation certified** and worked in Waterfall, Agile, DevOps and Scrum environments.
* **BE** in Computer Science engineering, good knowledge on GIT and Jenkins.
* Looking forward for a **Release Manager** position that will utilize my current skill set and provides the right opportunity for the technical growth and professional advancement.
* **Skills Summary:**
* Process and Methodologies:Release Management, Knowledge Management, Incident Management, Agile and Scrum
* Database Language: MySql, Oracle database, Toad
* Programming Language: JAVA
* Configuration Management tools: GIT, Jenkins
* Operating Systems: Windows 7, Windows XP
* Certification: ITIL foundation
* Ticketing Tools:Remedy, JIRA, Service Now
* **Career History:**

**MONSANTO HOLDINGS Pvt Ltd**

**July 2011 to Jan 2017**

* **Release Manager:**
* **Job Scope:**
* Created the sequence plan for the release execution in consultation with the relevant teams.
* Deployed the files to the pre-production and production environments
* Coordinated the pre-release, release and post release activities for quarterly, monthly and weekly events and acted as a single point of contact for the customers and the technical teams
* Worked with the operations team in identifying and resolving the infrastructure and environment issues related to the applications
* Responsible for planning, scheduling and executing the release
* Ensured that the new applications/feature reach the customers on time with minimal interruption to the production environment
* Handled situations where the code has to be reverted as part of the back out plan
* Effectively aid to perform the integration of the release with various teams and continually improve the release process by following quality assured methodologies and practices
* Worked closely with the Service operations team in owning and resolving post release issues and risks
* Conducted retrospection meetings and took decisions to improve the release process
* Involved in the change advisory board (CAB) meetings to review the release changes
* Coordinated the production emergency as and when it is required with the US teams
* Basic working knowledge with configuration management database (CMDB) and Bamboo
* **IT Operations:**

* Role: Development & Maintainace
* Technology& Tools: Midas, Basics Weblogic, Autosys, BMC Patrol, Oracle Goldengate, Oracle Exadata, Informatica, UNIX and Toad.
* **Job Scope:**
* Improve midas master availability, performance, monitoring and upgrades.
* Played Major Role in Complete FTS cutover decommissioning Midas FY13.
* Development, Maintainace and Troubleshooting of Autosys jobs.
* Responsible for inserting data into table and writing SQL queries.
* Ensure performance & availability of IT services and TPS critical workflows by delivering new continuous improvement strategy
* Database maintenance: Releases, Refreshes and Password Changes.
* Troubleshooting on Autosys Informatics Jobs.
* Golden gate support: Supporting all Business critical replicat’s and extracts.
* Performance tuning: Monitoring and resolving issues related to DML locks, Blocking sessions, High wait times, long running transactions, Resource Contention
* Collaboration with Ocms (ORACLE) for Database Battery Change, Test Patching and DB Refresh.
* Worked on Application Password change in Database and XML file.
* Providing 24/7 support during STL vacations.
* Working Experience on Remedy, Jira and SBM Ticket Handling.
* **Awards And Recognition:**
* Best Contributor award for continuous delivery and deployment
* Cross team collaboration award for anticipating pre-cutover issues, proactively engaged with stakeholders and completed error free migration of 36 programs.
* Star team award for ensuring business continuity by executing TPS application releases during weekends
* Awarded for providing 24/7 Application support during US off hours.
* Awarded for initiating the Knowledge Management team in India Region and continuously working for US counter parts in enhancing Bamboo Knowledge Base.
* **Scholastics:**
* 2011: B.E. (Computer Science) from Visveswaraya Technological University,   New Horizon College of Engineering , Bangalore.
* 2007: PU in New Horizon Women PU College, Bangalore.
* 2005: Class 10th from Karnataka Secondary Education Examination Board

Vidyanikethan Primary and High School, Bangalore.

* **Personal Dossier:**
* Date of Birth : 7th June 1989
* Languages Known : English, Kannada, Hindi, and Tamil.

Total years of experience : 6years

Current/former Salary : 5.23 Lakhs per annum

Expected Salary : 7 lakhs per annum

Notice period : immediate joining

Thanks

(HARINI)