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|  |  | RAj kiranGraduate Trainee Engineer |
| Profile“I aspire to be an expert, rendering my services to the absolute best of my ability and attaining a position of responsibility in the organization with a number of projects, credits, and experience to my name.”ContactPHONE: 7406252111SKYPE: 7406252111EMAIL:Rajscorpio1619@gmail.comTOOLBOX TechnologyHTML/ CSS/ JavaScriptCore Java/ Python Selenium SQL -Database management AWS /BOX – Clouds serviceJIRA/Confluence TOMCAT/ MS Word/ MS EXCELPOWER SKILLSManual Testing SkillData AnalysisPlanning and ExecutionDefect Tracking & reportingAnalytical & Critical thinking problem SolvingMS OFFICE operations OUTLOOK operations CommunicationPERSONAL PrOFILE“Learning is a treasure that will follow its owner everywhere”Name : Raj KiranFather Name : Mr Ramesh KiranDate of birth : 30-09-1992Sex : MaleReligion : HinduMarital status : Single Born place : DhanbadState : JharkhandHOBBIESTravelling, trekking & RidingEndurance activitiesListening Music Cooking Internet surfing Reading booksLearning new skills  |  | EDUCATIONCity Engineering College, VTUBachelor of Engineering in Electronics & Communication.DAV College, JACHigher Secondary Education**De Nobili School, ICSE**Senior Secondary EducationWORK EXPERIENCEUSR INFOTECH SOLUTION PVT LTD May 2019 – May 2020ROLES AND RESPONSIBILITY: -QA: Quality Assurance, Manual Software Testing, Ensuring software product configuration & amp. Implementation, release quality.Data Analyst : POC creation, Data segregation, Data Manipulation, Data Validation, Product report creation, Implementation, integration. Dev OPS.: Internal IT management, Cloud server implementation, software build, Back-end database management and cloud production set-up maintenance. Support: Ensuring the customer concerns/issues/problems are collected, analyzed, and supported. This includes bug report to development team, instant user training to customersSOFTWARE WORKED ONSAAS – SKILLS2TALENT.COM HRM software for the performance, Training management and retention.ATLASSIAN– JIRA / CONFLUENCEUsed to report/ track Bug for the application & to store the customer requirement and enhancement points.SLACK To communicate internally and to mark update the daily work report and the performance. WHATFIX As admin, to create the walkthrough flows for the client in the application.FRESHDESKAs admin to check the raised ticket for the issues and the queries.SKYPE / ZOOM Used for the quick client interaction for product query, doubt clearances and support performance.GOOGLE DRIVEPartially used to create link for the form creation for client. Accomplisement * Expert in manual testing and its concepts like smoke testing, regression testing, adhoc testing, bug life cycle and system life cycle.
* Have a complete exposure to SDLC , STLC and Defect life cycle.
* Followed test strategy and retrospective meeting for each sprint successfully.
* Received certificate of achievement during the professional year.
* Received many proficiency & merit certificates in cultural, literary games at school and college level.
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|  |  | DISCLAMaration |

I, Raj Kiran, declare that the above information is true and correct to the best of my knowledge and nothing has been concealed or distorted.

 Yours faithfully,

 **RAJ KIRAN**