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|  |  | RAj kiran  Graduate Trainee Engineer |
| Profile “I aspire to be an expert, rendering my services to the absolute best of my ability and attaining a position of responsibility in the organization with a number of projects, credits, and experience to my name.” Contact PHONE: 7406252111  SKYPE: 7406252111  EMAIL:  Rajscorpio1619@gmail.com TOOLBOXTechnology HTML/ CSS/ JavaScript  Core Java/ Python  Selenium  SQL -Database management  AWS /BOX – Clouds service  JIRA/Confluence  TOMCAT/  MS Word/ MS EXCEL POWER SKILLS Manual Testing Skill  Data Analysis  Planning and Execution  Defect Tracking & reporting  Analytical & Critical thinking problem Solving  MS OFFICE operations  OUTLOOK operations  Communication PERSONAL PrOFILE “Learning is a treasure that will follow its owner everywhere”  Name : Raj Kiran  Father Name : Mr Ramesh Kiran  Date of birth : 30-09-1992  Sex : Male  Religion : Hindu  Marital status : Single  Born place : Dhanbad  State : Jharkhand HOBBIES Travelling, trekking & Riding  Endurance activities  Listening Music  Cooking  Internet surfing  Reading books  Learning new skills |  | EDUCATIONCity Engineering College, VTU Bachelor of Engineering in Electronics & Communication. DAV College, JAC Higher Secondary Education  **De Nobili School, ICSE**  Senior Secondary Education WORK EXPERIENCEUSR INFOTECH SOLUTION PVT LTDMay 2019 – May 2020 ROLES AND RESPONSIBILITY: -  QA: Quality Assurance, Manual Software Testing, Ensuring software product configuration & amp. Implementation, release quality.  Data Analyst : POC creation, Data segregation, Data Manipulation, Data Validation, Product report creation, Implementation, integration.  Dev OPS.: Internal IT management, Cloud server implementation, software build, Back-end database management and cloud production set-up maintenance.    Support: Ensuring the customer concerns/issues/problems are collected, analyzed, and supported. This includes bug report to development team, instant user training to customers SOFTWARE WORKED ON SAAS – SKILLS2TALENT.COM  HRM software for the performance, Training management and retention.  ATLASSIAN– JIRA / CONFLUENCE  Used to report/ track Bug for the application & to store the customer requirement and enhancement points.  SLACK  To communicate internally and to mark update the daily work report and the performance.  WHATFIX  As admin, to create the walkthrough flows for the client in the application.  FRESHDESK  As admin to check the raised ticket for the issues and the queries.  SKYPE / ZOOM  Used for the quick client interaction for product query, doubt clearances and support performance.  GOOGLE DRIVE  Partially used to create link for the form creation for client. Accomplisement  * Expert in manual testing and its concepts like smoke testing, regression testing, adhoc testing, bug life cycle and system life cycle. * Have a complete exposure to SDLC , STLC and Defect life cycle. * Followed test strategy and retrospective meeting for each sprint successfully. * Received certificate of achievement during the professional year. * Received many proficiency & merit certificates in cultural, literary games at school and college level. |
|  |  | DISCLAMaration |

I, Raj Kiran, declare that the above information is true and correct to the best of my knowledge and nothing has been concealed or distorted.

Yours faithfully,

**RAJ KIRAN**