



## PROGRAM MANAGER

**ABJESH KATTE**

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### PROFESSIONAL PROFILE

- 14 years of experience with Software & Automotive Industry in various Domains.
- 5 years of client facing onsite experience (Michigan, USA) in Automotive Domain.
- Possess strong Interaction with clients directly and managing project stake holders globally.
- Project Management techniques (Planning, Scheduling, Resource handling, Risk management).
- Active participation and involvement in Revenue forecast.
- Hands on experience in test design, test specification.
- Strong decision making on project priorities, conflicts and requirements.

### CORE COMPETENCIES

Organizational Leadership • Time Management • Team Management & Development • Strategic Planning & Execution • Test Plans & Cases design • Quality Orientation

### CERTIFICATES & RECOGNITIONS

- ✚ Testing Tools (Mercury) Certification from STG (Software Technology Group International Limited), Bangalore.
- ✚ Project in Testing Tools, Certification from *Intellispace Software Private Limited*, Bangalore.
- ✚ Web-Designing Certificate course in JAVA from SSI Computer Education, Bangalore.

### TECHNICAL SKILLS

Operating System : Windows 95/98/NT/2000/XP and 2003  
Programming Language : JAVA  
Automation Tools : Quick Test Pro, Selenium, SOAP UI  
Testing Tools : Quick Test Pro, Win Runner, Load Runner, Test Director, JIRA  
Defect Tracking Systems : HP Quality Centre, HP ALM, JIRA  
RDBMS : Oracle 8i, SQL Server 2000  
Web Technologies : HTML, CSS, XML, Java Script  
Application Packages : Office 2010, MS Project  
SCM Tool : VSS 6.0  
Image Editors : Page Maker 7.0, Corel Draw 10, Photo Shop 7  
Flash MX Dream Weaver MX, Microsoft Front Page, Microsoft Visio 2000

### PROFESSIONAL SUMMARY

Company	Position /Designation	From	To
HARMAN INTERNATIONAL (INDIA) PRIVATE LIMITED	Program Manager	Sept 2020	Present
Harman Connected Services India Pvt. Ltd	Project Manager	Jan 2019	Sept 2020
Harman Connected Services Inc.), Michigan, USA	Tech Lead	June 2015	Dec 2018
MphasiS an HP Company	Module Lead	May 2012	June 2015
MphasiS an HP Company	Sr Software Engineer	May 2011	April 2012
MphasiS an HP Company	Software Engineer	June 2006	April 2011

## **HARMAN INTERNATIONAL (INDIA) PRIVATE LIMITED, Bangalore, India**

**Project:** Titan

**Role:** Program Manager

**Team Size:** Virtual Team

**Duration:** Sep'20- present

### **Responsibilities:**

- Accountable for the whole Software delivery to the customer from requirements analysis to planning, delivery and quality for GM, BJEV & GWM OEMS projects.
- Coordination of all phases of the SW Development for the program/programs. SW PM responsible for the SW Delivery on time, on budget and in quality.
- Define SW scope (features, functions, HLFs), priorities and deliverables with Product Management, Program Management Level as well as to the other sub-projects
- Responsible for the coordination (monitoring, controlling) of the Domain PMs.
- Responsible for the approval of a project specific SW architecture and SW integration work.
- Responsible for the communication to the Program Management Level as well as to the other sub-projects (e.g. Product Management)
- Responsible to support the program contract and license management in close cooperation with the domain project leads, the Program Manager and purchasing / contract management. (CR process).
- Responsible for effort estimation/analysis and feasibility of SW change requests / requirements analysis

## **Symphony Teleca Service, Inc. (Harman Connected Services Inc.), Bangalore, India**

**Project:** GMTCI, India Development Center (IDC) & CC Navigation.

**Role:** Project Manager

**Team Size:** 68

**Duration:** Jan'19- Sep'20

### **Responsibilities – Non-Technical (Management):**

- Resource Planning for AES BU
- Revenue calculation based on Rate Card.
- Resource deployment for GMTCI - Deployed 17 members team in 2 months
- Account Mining - Grew account from 10 members team to 54 (as of now).
- Multiple customer interfacing – handled up to 3 leading automobile customers.
- On boarding right resource at right time.

### **Responsibilities - Technical:**

- Managed 15 members Navigation experts who deliver Navigation packets to major Automotive OEM's.
- Addressing technical snags for the project to ensure a smooth delivery to customer.
- Optimizing resource and efficiently managing the work distribution has brought good customer satisfaction.
- Healthy technical debates are arranged within the team.
- Encouraged team to come up with innovative ideas to improve the quality of delivery.
- Encouraging team to participate in cross culture celebrations to maintain harmony within the team and organization wide.

## **Symphony Teleca Service, Inc. (Harman Connected Services Inc.), Michigan, USA**

**Project:** Harman Verification & Validation

**Role:** Test Lead/Manager

**Duration:** Jun'15- till Dec'18

### **Responsibilities - Technical**

- Technically lead for V&V (Validation & Verification) Engineers
- SPOC for customer validations programs like GM17, FCA, FCAR1 and Subaru • Planning, Estimation & report out to customer for V&V

### **Achievements:**

- Appreciation from delivery head for releasing defect free Features sooner than the expected time.
- Got recognized and appreciated for timely delivery from management.
- "BE BRILLIANT", an award to recognize contribution to project

## **MphasiS an HP Company, Michigan, USA**

**Project:** GM On-star infotainment Development

**Environment:** Windows

**Technologies:** HP ALM, SQL, Quick Test Pro, SOAP UI

**Role:** Test Lead/Manager

**Duration:** Jan'14- to Jun-2015

**Responsibilities - Technical:**

- Lead Data Migration and Updating (Business Continuity) testing team to a successful launch. Got appreciations from top management of GM for this success.
- Took initiative in documenting a self-learning guide for the project.
- Got appreciations from GM Executive board members for executing this task within a limited time & resource.

**WORK LOCATION: + MPHASIS, BANGALORE, INDIA**

**Project:** Legg Mason MDL Global Consolidation.

**Environment:** Windows, Linux

**Technologies:** MS Project, MS Excel, Linux command center, JIRA

**Role:** Test Lead

**Duration:** Sept'13- to Jan'14

**Responsibilities - Technical:**

- Led a team of test engineers to Migrate documents in effective and efficient way in a tight schedule.
- To accommodate last minute request of high volume of data to be migrated I gave a suggestion to automate the activity inspite of migrating batch wise. This was very much accepted by team management and client, so the outcome was as per client needs.
- Defined Defect Life Cycle for this project which was welcomed by Mphasis management as well as client.

**Project:** Singapore Tourism Board **Environment:**

Windows SharePoint.

**Technologies:** SharePoint, SQL, MS Project, HP Quality Center

**Role:** Test Lead

**Duration:** Jan'13- to Sept'13

**Responsibilities - Technical:**

- Setting up SharePoint environment
- Training team on environment setup
- Created a document on share-point environment setup which was later considered as one of the deliverables by the client.

**Project:** Milagro

**Environment:** Windows.

**Technologies:** HTML, JavaScript, CSS, MS Project

**Role:** Test Lead

**Duration:** Oct'11- to Dec'12

**Responsibilities - Technical:**

- Took initiative to prepare the POI by coding HTML & JavaScript part due to lack of resources.
- Got a formal Banking Domain Training before executing the project.
- Led a team of developers along with the testing team and ensured quality UI screens are presented. This boosted the confidence of client on Mphasis and signed for one more phase of the project.
- Proactively suggested client to consider a mobile app for this application. The idea was accepted and hence Mphasis got the opportunity to build the app.

**Project:** FedEx EDC

**Environment:** Windows.

**Technologies:** MS Project, HP Quality Center, MS PowerPoint, MS Excel

**Role:** Module Lead

**Duration:** Sep'10- to Oct'11

**Responsibilities - Technical:**

- Got appreciations from the Client as well as Management of Mphasis FEDEX account for successfully completing a major release from the start to End (Network Upgrades Production Checkout) with all fresher's in the team.
- Project "EDC Minimums for eCommerce" - Led a team of test engineers for 22 consecutive production check outs
- Managed to work and deliver on Agile & Incremental testing techniques.

- **Achievement** - Got appreciations from FEDEX Client as well as Management of Mphasis which resulted in my Promotion.

**Project:** Avaya

**Environment:** Windows

**Technologies:** HP Quality Center, MS Project

**Role:** Module Lead

**Duration:** Nov'09- to Aug-2010

**Responsibilities - Technical:**

- Worked with developers to enhance the UI of the application as a value add.
- Tested and delivered the work packet assigned on time.
- Due to this the client was very happy and appreciated the efforts both individually as well as to the organization.

**Project:** Greenbacks' (World Bank USA)

**Environment:** Windows.

**Technologies:** HP Quality Center, Quick Test Pro, SOAP UI

**Role:** Module Lead

**Duration:** May-2008 to Sep-2009

**Responsibilities - Technical:**

- Appointed as SPOC for one of the backend applications.
- Involved in direct client interaction role on the assigned application
- For leading a team & managing the application with quality got monthly employee award from Mphasis management.

**Project:** CA HIMS

**Environment:** Windows.

**Technologies:** HTML, CSS, Quick Test Pro, JIRA

**Role:** UI Lead

**Duration:** Jul-2006 to Apr-2007

**Responsibilities - Technical:**

- Worked as a UI lead and gave UI improvement plans which enhanced the look and feel of the application.
- **Achievement** - Created reusable UI component and got organization wide recognition. These UI components are used in most of the projects even today in Mphasis.

**EDUCATION**

Diploma in Printing Technology from Bangalore University (1997)

**OTHER SOFTWARE COURSES/CERTIFICATION COMPLETED**

GAD – QMS (Quality Management Systems – Internal Training) → 2008

Banking Domain Certification (Internal Training) → 2008

In-house training on INFORMATICA → 2009

In-house training on Performance Testing → 2010

**EXTRA-CURRICULAR ACTIVITIES**

- Served as a Cricket Coach (for U-13) at **J.P. School of Cricket** for 5yrs from the year 2001 through 2006.
- Active participation in sports & cultural activities like drama, mimicry.
- Lead Mphasis cricket Team.