**CURRICULLUM VITAE**

 **Y.V.NARESH**

**E-mail id:** nareshyaganti@gmail.com

**MOBILE**: 9494676264

**PROFILE:**

An MCITP Certified with experience in Hardware and Networking

**and expert Desktop Laptop Support Specialist with over years of experience,** acknowledged for expertise and defined understanding of Operating Systems, Hardware and Software Installations / up gradations, System Configuration, Troubleshooting, Desktop Administration , Security Management, Email and Client Server Configuration, External Device Configuration, LAN/ WAN. Has extensive experience in.

Installation of Operating Systems Windows 95/98/XP/2000/2003 Server

Troubleshooting Desktops with windows XP/2000 professional windows 7/8/8.1/10

Has handled all the Systems/Network administration relating to Systems, Network, Desktop administration and resolving network, connectivity issues

Downloading windows security updates and Antivirus updates on a regular schedule

Install & Maintenance of Mail and clients (Microsoft Outlook, Outlook express etc)

Installation of Local Area Network setup, Switches, Hubs, Cable crimping etc.

Knowledge of Ghosting and Imaging

Installation and configuration of Local Printers and Network Printers

Installation & Configuration of Hardware Devices and Drivers

Assembling PC and Trouble shooting of all hardware and software issues

**TECHNICAL SKILL SKILLS**

Network and System Administration Skills

Computer assembling and maintenance

Troubleshooting hardware & Software problems

Installing and configuring the peripherals, components and drivers

Wide knowledge of mother board and circuit design of monitor

Familiarity with analog circuit, digital circuit and pcb layouts.

Solid understanding of all phases of SMPS and UPS

Configuring and troubleshooting Desktops, Laptops and Printers.

Providing online support to customers concerning their computer problems

Familiar with soldering and disordering techniques

Sound knowledge in component level repairing in LCD, CRT monitors and SMPS

Having experience in repairing dot matrix, LaserJet printers

Installing configuring and administrating Microsoft Windows xp Professional

Installing windows xp professional, windows vista, windows 7, windows 8, windows 8.1, windows 10, win 2003, win 2008.

Implementing,managing, and troubleshooting network protocols and services.

**ACADEMIC:**

**B.Com (computers)** ABN & PRR Degree College, A.U. University, Kovvur

**Intermediate** from Vijay Durga junior College, Board of Intermediate Education

**S.S.C** from Dr.S.R.K High school, Board of Secondary Education

**EXPRIANCE:**  **YUVARAJ BROADBAND NETWORKING** from 2010 May to 2015 TILL NOW

**JOB PROFILE:** CUSTOMER SUPPORT ENGINEER

Working as Desktop Support Primary responsibilities network & Software/Hardware troubleshooting

Installation and configuration of operating system (Microsoft)

Repairing a corrupted Windows System

Automatic System recovery, Backup and restore

Installing and managing network connections.

Installation of network printers, remote desktop connection over LAN in win xp, wins 7.

Installation, troubleshooting and configuration of Microsoft Outlook

Troubleshooting hardware & software issues with Desktops, Laptops

Wide knowledge in troubleshooting all models of laptops HP, TOSHIBA, ACER, FUJITSU, OLIVE

Coordinating with the team members to provide good quality of service to customers

**PERSONAL DETAILS:**

**Name:** Y.V.NARESH

**Father’s name:** Y.VENKATESWARA RAO

**Date of birth:** 18/12/1991

**Nationality:** Indian

**Languages**: English, Hindi, Telugu.

I hereby declare that the above information furnished is true to be the best of my knowledge and belief.

**Place: Y.V.NARESH**

**Date:**