2434 Tnhb 2nd street,

Ayapakkam, Chennai - 600077

+91 9840862799.

rajheshkumr@gmail.com.

Rajhesh Kumar.P.v

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| --- | --- | --- |
| Objective |  | Aim to be part of professional organization and seeking a challenge position to work towards growth of the organization. |
| Skills & Abilities |  | Effective communication skills and good analytical and decision making ability Dedicated to Professional and highly motivatedtowards target achievements and having the ability to complete the given task positive attitude friendliness and flexibility success in job. |
| Experience |  | SENIOR System engineer, Precision Techserve Pvt Ltd @ ChennaiSince MAR-20l3 To Till date**RESPONSIBILITY*** Handling customer’s application related issues.
* Acknowledge and work on end user tickets with SLA.
* OS Installation through WDS.
* Network printer installation.
* VPN Installation and configuration to the end users
* Handling customer calls and emails.
* Follow IT process in order to resolve the end user queries in timely manner.
* Avaya phone configuration.
* Basic AD server knowledge add and remove computer name password reset and OU.

Installation seRvers OS [Windows 2003, 2008 and 2012]System Administrator, PCS Technology Ltd @ ChennaiSince FEB-2012 To MAR-2013**Responsibility*** Performed OS and software installation of Desktop/Servers.
* Handling end user’s query via desktop application.
* Handling the end user request and incident tickets on Altiris.
* Provisioning share drive permission to the end users.
* Performed installation, configuration and troubleshooting printers.

**TELECALLER IN OPTIMUSGLOBAL SERVICES PVT LTD**Since APR-2010 To MAR-2008**PROCESSING EXECUTIVE IN STRING REAL ESTATE** Since FEB 2011 To JAN 2012 |
| Education |  | B.V.M higher Secondary School-ChennaiScored 60% on SSLC during 2003-2004.veltech polytechnic college avadi-deceScored 60% on Diploma during 2005-2008. |
| Hardware skills |  | * Basic Hardware & Component of the system.
* Installation of Client OS [Win XP, windows7and Win8 and 8.1].
* Installation of server OS [Win 2003, 2008 and 2012].
* Basic hardware assembling.
 |
| technical skills |  | * DHCP installation in Win 2003, 2008.
* DNS installation in Win 2003, 2008.
* Cabling & crimping for system, hubs, switches & routers.
* Network devices “Repeater, Hub and Switches & Routers etc.
* Topologies, Media Access & Sub Netting.
* Installation and configuration of DHCP, DNS, WINS, IIS.
* Installation, configuring & administering Win 2000 professional, Win 2003 / 2008 enterprise server. Creating User Accounts, Configuring User profiles, creating local and global Groups, Managing accounts in domain controller.
 |
| personal details |  | Name : P.V.Rajhesh Kumar Father’s Name : D.VeeraraghavanDate of Birth : 09.FEB.1988 Age : 28 Marital Status : SingleNationality : Indian Languages : Tamil, English Pan Number : BCFPR4069E |
| declaration |  |  I am very much confident of my skills to work in a Team, I hear by Declare, that all the above given information are true to the best of my knowledge. |
|  |  |  |

DATE : YOUR’S SINCERELY,

PLACE: Chennai

 (rAJHESH kUMAR.p.v)