

CURRICULUM VITAE

OBJECTIVES

A highly motivated and enthusiastic individual who can utilize strong communication and interpersonal skills to work in a fast paced and demanding environment. Strong career focus, ability to establish customer relations and the ability to maintain high levels of customer service. Recent education and employment experience in Business as well as sales experience. Intention to gain a position in supervising and management where I can utilise my skills and personal attributes.

PERSONAL DETAILS

Name	ABHISHEK SHARMA
D.O.B	01/01/1999
S/O	Mr. SACHIN SHARMA
Address	MOH. KHAKRA BARF WALI GALI, PILIBHIT
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CAREER OVERVIEW

Feb(17)-Aug(17) C.S.R (V-mart Pvt Ltd.)

Description: Achieving monthly store targets, focusing KPI's. Providing better service to customer and staff, customer relationship.

Sep(17) – Apr(19) CASHIER (V-mart Pvt Ltd)

Description : Customer Services , carefully Cash work

Apr(19) to Till date - Head cashier (V-mart Pvt. Ltd.)

Description - Manage team & Cash

Extra Initiative - I have been running the store without any manager from last 8 months

EDUCATIONAL QUALIFICATIONS

High School Passed in 2013 from U.P. Board
Intermediate Passed in 2015 from U.P. Board
B.Sc. Appearing from Subh Bharti University Meerut
CCC passed from NIELT in 2019

COMMUNICATION SKILLS

Ability to resolve conflicts so that it is a win-win for all.
Ability to provide specific details supported by concrete examples.
Ability to relate well with clients and co-workers.
Ability to work in team and individual.
Ability to work with diverse population regardless with their religion and language.

SALES & CUSTOMER SERVICE

- Planning & Goal Setting
- Problem Solving
- Building relationship with customers
- Self-Starter and Self-Finisher
- Understanding needs and wants of customers and employee
- Listens rather than talk.

PERSONAL INTEREST

Playing Cricket, Listening to Music , Dancing Learning new knowledge in developing field. .

Dated:

(Abhishek Sharma)

Place: Pilibhit