RANJIT KUMAR TIWARI

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**Career Objective:**

To gain a meaningful employment with a company that will allow personal and professional growth without limiting the opportunity for further enlightenment and enhances education. definitely looking for a challenging opportunity.

**Career Profile:**

Having 5+ years of experience in IT industry with exposure in multiple areas like Hardware, Software.

**Experience:**

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|  | **Tenure** | **Organization** | **Role** |
| 1 | **1st April 2019 to Till Now** | **Paytm One97 Communication Ltd**  | **Linux Support Eng.** |
|  | Responsibilities:-Work on Linux Solaris and Windows servers for Telecom.Caters the requests of data using the MySQL queries for Subscription &amp; IVR.Proficiency in Unix/Linux shell commands.Monitoring utilities ( Http , Tomcat , MySQL, SSH, tcpdump ) on Linux servers .Providing Operator related support and coordination with operator end for any queries.Monitoring and maintenance all servers and server related services. Support for IBD services, Call related issue, **analyzing logs &amp; traces (call traces, SM logs and SMS logs) on LINUX and window Servers.** |
| 2 | **2nd July 2018 to 31st March 2019** | **Netweb Technologies(IIIT Allahabad)** | **Integration Support Eng.** |
|  | Responsibilities:Installing, troubleshooting, configuring, OS, and related issues User group ManagementChecking and analyzing logs & traces(Access logs,SM logs,SMS logs)on RHEL LINUX,Ubuntu,Centos and WINDOWS Servers, load average and cron job scheduling.Monitoring of calls and subscriptions related issues on servers.Providing L0/L1 level support for PAN India.Installation and configuration RHEL 7.0 Operating system.Installing Red Hat Linux 7 Operating System and configuring user, group |
| 3 | **27 Nov 2017 to 14 june 2018** | **Nexpro Solutions Wipro****Infotech Limited.** | **Linux Support Eng** |
|  | Responsibilities:Installing, troubleshooting, configuring, OS, and related issues User group ManagementChecking and analyzing logs & traces(Access logs,SM logs,SMS logs)on RHEL LINUX,Ubuntu,Centos and WINDOWS Servers, load average and cron job scheduling.Monitoring of calls and subscriptions related issues on servers.Providing L0/L1 level support for PAN India.Installation and configuration RHEL 7.0 Operating system.Installing Red Hat Linux 7 Operating System and configuring user, group |
| 4 | **12 Jul 2016 to 26 Feb 2017** | **Corporate****InfoTech Private****Limited** | **System Admin Eng.** |
|  | Responsibilities:Work on Linux and Windows servers for Telecom Domain.Permissions for file including specials permission and directories along Data separation and using Grep and awk command with Backup files.Caters the requests of data using the MySQL queries for Subscription & IVR.Proficiency in Unix/Linux shell commands.System Monitoring like File system and Disk Utilization, CPU Utilization. |
| **12 May 2015 – 11 July 2016** | **Telemune Software****Solution Pvt Ltd.** | **IT Admin.** |
| Responsibilities:Installation and Maintenance of Linux/WINDOWS Servers.Monitoring all servers and server related services, LAN Troubleshooting, Providing L0/L1 level support for **Citrix(Application** Management System) application.Provide support about CCM application to user over telephone, Scheduling and managing services on Linux & Windows server RDS Management Win server 2012 R2**.**Remote Management of Linux based client over 150 different locations through VNC viewer. |
| **29 May 2014 to 11 May 2015**  | **HCL Infosystem Ltd** | **Associate Support Eng.** |
| Responsibilities:Installation and Maintenance of Linux/WINDOWS Servers and also monitoring.Printers, LAN Troubleshooting, IP Phone Configuration, MS Outlook configuration Monitoring all servers and server related services, LAN Troubleshooting, Providing L0/L1 level support for Citrix(Application Management System) applicatio**n.** |

**Technical Skills:**

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| Networking basic, Basic Configuration and troubleshooting Network Router, Switch, Hub, Basic Knowledge of Cyberoam Firewall Installing devices, troubleshooting (Intermediate level).Server Installation, Rack mounting Remote Desktop profile roaming profile policy setting and other user related issue.Installation/Configuring and troubleshooting of RHEL 5 and 6, Win XP/ 7 / 8 ITIL.Various Linux Commands like SSH,CP, SFTP,GREP, Awk, Crontab, SUDOKnowledge about DNS, DHCP LAN, TCP/IP  |

**Qualifications:**

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| **Examination** | **Board/University** | **Year** | **School/College** | **Percentage** |
| B.Tech (IT) | NPU, Medininagar | 2012 | R.C.I.T | 73.00 % |
| 12th | JAC, Ranchi | 2008 | J S College Daltonganj | 58.00% |
| 10th | JAC, Ranchi | 2006 | Govind High School Garhwa | 52.00 |

**Personal Details:**

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| Name | Ranjit Kumar Tiwari |
| Father’s Name | Rabindra Nath Tiwari |
| Date of Birth | 10th Jan 1991 |
| Marital Status | Married |
| Nationality | Indian |

**Declaration:** I hereby declare that the above written particulars are true to the best of my knowledge and belief.

***RANJIT KUMAR TIWARI***