

**Objective: -**

To seek a career that gives me scope to enhance my knowledge & update my skills in accordance with the latest developments and dynamically work towards the growth of the organization. Actively seeking for an opportunity in the Network

**Technical Skills: -**

- Configuration and troubleshooting: Cisco Routers and Switches.
- Routing and Switching protocols: RIP, OSPF, EIGRP, STP, VLAN, VTP, DTP, ACL, WAN Protocols.
- Knowledge on Network Security: Firewall, IDS/IPS, Anti-virus.
- Knowledge on Windows/Linux operating system and Bash Scripting.
- Tools: PuTTY, Nmap, Amdocs CRM, Wireshark.

**Career History:**

Tata Communications Transformation Services (TCTS)

**Role: Junior Executive – Telecom Provisioning and Configuration Management**

**Project:** Vodafone

**Duration:** October 2018 to January 2020.

**Responsibilities:**

- Responsible for providing network support to the infrastructure management team.
- Configuration of Customer Routers as per design which involves Static and Dynamic Routing protocols such as RIP, EIGRP and OSPF.
- Configuration and troubleshooting of various switching technologies such as VLAN, VTP, STP, etc.
- Resolving the network incidents raised within the Service Level Agreement (SLA) and escalating it to the next level and to track it till the resolved.
- Provisioning of all Telecom Equipment (routers, switches, optimization devices, LAN cables, etc.)
- Assisting field engineers by troubleshooting the network issues while providing the network service to end customers.
- Coordinating with Project management team to arrange the resources required to carry out new service installation at the customer site.

**Achievement: -**

- Awarded with “Hi5” by the Project Manager for successfully completing the critical tasks assigned to me within forecasted Timeline which resulted in customer satisfaction.
- Awarded with “Bravo” by the Manager for resolving a critical issue which was escalated by the customer to Senior management.

**Certification: -**

- Certification of training in CCNA Routing & Switching
- Certified Network Security Specialist from ICSI, UK.
- JAVA, JavaScript

**Current Education: -**

**Prompt InfoTech - Coimbatore**

**Training:** DIPLOMA IN CYBER SECURITY & CYBER FORENSICS INVESTIGATIONS (CSCFI)

**Duration:** February 2020 to present

Training covered so far:

- Hands-on training on Windows and Linux Operating system configuration and troubleshooting.
- Hands-on training on Cisco Network and firewall device configuration and trouble shooting.
- Hands-on training on Windows Server Configuration and trouble shooting.

**Academics Qualification: -**

- KPR Institute of Engineering and Technology | **2014 – 2018**  
Bachelor of Engineering (B.E.) in Electronics & Communication Engineering (CGPA: 6.6)

**Personal Details: -**

- Date of Birth : 04-01-1997
- Languages Known : English and Tamil.
- Nationality : Indian.
- Marital Status : Single.
- Hobby : Reading Books.

**Declaration: -**

I hereby declare & confirm that the information furnished above is correct and true to the best of my knowledge and belief.

Signature  
R.TAMILVANAN