

# Kulwant Singh

## Profession

First-rate IT with 5 years of experience offering outstanding support to users of various levels. Exceptional skills and knowledge in [Area of expertise](#) and subject matter expert on [Software](#). Established reputation as sharp technology expert when working with customers to identify and deploy solutions.



### Contact

#### Address

Ludhiana, Punjab, 141007

#### Phone

7986354878

#### E-mail

singhkawal952@gmail.com



### Skills

Network Management ●●●●○ Very Good

Technical Support ●●●●○ Very Good

User Profiles ●●●○○ Good

Server support ●●●●● Excellent

Hardware installations ●●●●● Excellent

Programming



### Languages

English ●●●●○ Very Good

Hindi ●●●●● Excellent

Punjabi ●●●●● Excellent



### Work History

2015-11 -  
2020-01

#### Senior Computer Operator (I.T)

*Blue Dart Express, Ludhiana, Punjab*

- Worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately.
- Increased customer satisfaction by resolving [product or service](#) issues.
- Oversaw daily operations to ensure high levels of productivity.
- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Handled [number](#) calls per [timeframe](#) to address customer inquiries and concerns.

+ Edit or add your own

- Completed paperwork, recognizing discrepancies and promptly addressing for resolution.

2014-01 -  
2015-02

#### Computer Operator

*First Flight Couriers, Ludhiana, Punjab*

- Applied data privacy and processing regulations to processing and storage tasks.



### Education

#### B.A: Bachelor of Arts

*Punjab University - Ludhiana Punjab*



### Certifications

2015-05

B.A - Bachelor of Arts

2013-09

LCE† - IT



### Interests

CREATIVITY

SALES