**Rajesh Bhosale**

rajeshbhosale49.rb@gmail.com

C-304 chandresh chayya lodha heaven dombivali east, 421204 Mumbai, India

+91 9768400279

**EXPERIENCE**

2019- Worked in Indigo Airline Mumbai, India

**Ground Staff**

* Provide personalized and graceful service to the guests as underlined in the company’s standard service flow.
* Achieve customer service excellence by maintaining open and efficient communication with the passengers.
* Report any concerning matters to the senior managers.

2015- Worked in Holiday Inn Hotel as a trainee Mumbai, India

* Greet guests, escort them to their table.
* Ensure cleanliness of the entryway, dinning room, and bathrooms.
* Check customers satisfaction.

**EDUCATION**

* 2017 Completed my Diploma in Aviation Course from Niham Institute Thane, Mumbai, India
* 2014-2017 S.P More Dyanam Annam Foundation College of Hotel Management Panvel, Mumbai, India

 Bachelor of science, major in Hospitality and Tourism studies

**SKILLS**

* Enthusiastic, knowledge-hungry learner , eager to meet challenges and quickly assimilates new concepts
* A personable individual whose strengths include cultural sensitivity and ability to build rapport with a diverse workforce in a multicultural environment
* A loyal and dedicated employee with an excellent customer service skills
* Fluent in English , Hindi and Marathi, beginner in French

**REFERENCES**

References and letters of appreciation available on request.