# CURRICULUM VITAE C:\Users\Administrator\Desktop\download.png

**G. Madhukar**

**Mobile No :9985445335**

**Email : madhumar13@gmail.com**

## **Career objective:**

Seeking to work in challenging environment delivering quality hardware and networking in the process contribute positively to the organization and add value to self.

### **Academic Profile:**

* B.Sc. (Computers) from Osmania University, with aggregate of 70%
* Board of intermediate Education with aggregate of 45%
* Secondary School of Education with aggregate of 58%
* Undergone training in Hardware, MCSA 2003 & CCNA at CMSTechnologies.

**My Certifications:**

* MCP ID: - 6310436
* Micro soft CANDIDATE ID: - SR3486116

**EXAM CODES:**

* 070-270(Installing, configuringand administering Microsoft@windows@ XPProfessional)
* 070-284(Implementing and Managing Microsoft® Exchange Server 2003.
* 070-290: Managing and Maintaining a Microsoft® Windows Server® 2003 Environment.
* 070-291 Implementing, Managing, and Maintaining a Microsoft Windows Server 2003

Network Infrastructure.

**Technical Proficiencies:**

* Installation, Maintaining and Administration of Windows 2003.
* Installing and configuring of Active directory, DHCP, DNS.
* Good knowledge in installation, troubleshooting and maintaining of systems in LAN and WAN.
* Good knowledge on Hubs and Switches and modems and routers
* Configuring and maintaining printers.

**Protocols/Standards:**

* TCP/IP, DHCP, DNS, TELNET, FTP, ROUTING PROTOCOLS.
* Operating Systems:
* WindowsXP, Windows 7, windows8, windows10 & Windows 2003 Server

## **Professional Experience**

* Six Months Undergone training in **CMS technologies**
* **HCL INFOSYSTEMS Pvt. Ltd**, Hyderabad,TECHNICAL SUPPORT ENGINEER.

October 2008 - July-2017date.

* **NETXCELL LTD**, Hyderabad,TECHNICAL SUPPORT ENGINEER.

October 2017 – Till date

**Job Profile:**

* Installation and configuration of windows based operating systems (windows XP, vista,Windows7 & Windows8 & Windows10)
* Software installations and troubleshooting of all types of customer-oriented field problems, network setting for TCP/IP and Internet setup.
* Trouble shooting of all types of Hardware and software applications problems.
* Configuring & troubleshooting of printer, scanner & LAN related issues reported by users.
* Installation and configuring of wireless Data Cards in user’s laptops.
* Maintenance and Troubleshooting of connectivity problems using Ping, Trace route.
* Troubleshooting hardware, software & networking problems.
* Monitoring of virus issues through McAfee Endpoint Protection antivirus.
* Remotely resolving application problems and network problems
* Analysis of LAN/WAN to determine network performance problems and provided solutions and documentation.

1. Strengths:

* I can perform very well in stiff conditions.
* Hardworking and motivating.
* I can mingle with new persons easily.
* Good Team Management Skills

#### **Personal Profile:**

Name : Gandla Madhukar

Date of Birth : 08-02-1986

Father’s Name : Muttaiah

Gender : Male

Marital Status : Married

Languages Known : English, Hindi and Telugu

Hobbies : playing chess, solving puzzles

**Date:**

**Place: Hyderabad.**

**(G. Madhukar)**