Shiv Prakash Vijayvergiya

**Ishan Pvt ltd**

Operation Manager

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# Experience Summary

Job profile:

**Experience of One years of as Hardware & Networking Engineer at Apple Computer House Surat**

* Installation &Troubleshooting of Windows (xp,2000,98)
* Installation & Upgrade of Drivers
* Installing Printers Third party Software and PNP device
* Handing Customer call(On site)

Job profile:

  **Experience softwoyears Networking Engineer At Hathway Cable & Datacom LTD (Surat)**

* Installation & Troubleshooting of Windows & server
* Installation & Upgrade of Drivers
* Troubleshooting in LAN
* Configuration in Router
* Troubleshooting in cable

Job profile: Wireless Administrator

#  Inet India networks ltd

## Role; - customers support engineer (on site).

## No. of Implementation projects 2

## Job profile: **Asst. Manager (Gujarat telelink pvt ltd)**

## - New connection & Troubleshooting

* Noc management & server upgrade
* Team management
* Store management

 Job profile: **Asst. Manager FTTX (Reliance Jio FTTX UJPM)**

* New building permission
* Construction work
* New connection & Troubleshooting
* Store management
* Business expansion
* Team management

## Computer Qualification:

Diploma in Hardware & Networking completed form Jetking Info Train Pvt. Ltd Accounting (Tally)

Photo shop 7.2

CCNA certified (cisco certified network Associate) in running International Knowledge of programming language C ,C++ Java ,VB(Visual basic)HTML,

## Platforms Windows Xp /NT 2000/9x windows 7 windows vista

Presentation Tools MS office

**Networking Knowledge**

Knowledge of OSI and TCP/IP networking models Configuration of routing protocols (RIP IGRP ISDN OSPF)

Configuration and troubleshooting of leased line ISDN and Frame relay network Designing of an IP address scheme for medium organization

Filtering of packets using Access Control List Basic Switch Configuration

Backup of router ISO and configure it

Qualification

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Institute** | **Major and Specialization** | **Division** |
| **B**achelor Computer Application | Rajasthan University Jaipur | **Software engineer** | Second |

# Career Profile

Looking forward to a challenging job in IT industry its system Administrator/Network Engineer. A position in Information Technology providing the opportunity to make a strong contribution to organizational goals through Continued development of professional skills and intend to build a career with leading corporate of hi tech Environment with committed & dedicated people

# Specialization:

**Management:**GoodTeamLeader,TeamManagement,ManagingCustomersRelationship, Managingnetwork,MISReporting,Coordinationwithseniormanagement,HandlingCustomer care.

# Technical:

**NetworkAdministration:**Installationofnewconnection,RF,Bridge,HubandSwitch., TroubleshootingaPChardware&networkproblem,ManyRfantenna(Parabolic,Omni)installed, Manyaccesspointsconfigured(Senao,D-link,I-bridge,Dax,Wireless)andalsoconfigured Ethernetrouters(D-link,Link-sys,Net-gear).OFCmanaging,troubleshooting,mediaconverter installation,

**SystemAdministration:**OSInstallation(Linux,Win-9x,2000,XP,2003,Ad-server),Installed MailServer,BandwidthMgtServer,WebServer,andActiveDirectoryinwin-2000Ad-Server,DNSServer,DHCPServer.ISPBillingserver(24online,log2space,Netgazer,Microtikrouter OS),

A system administrator's responsibilities might include:

* Analyzing system logs and identifying potential issues with computer systems.
* Introducing and integrating new technologies into existing data center environments.
* Performing routine audits of systems and software.
* Performing backups.
* Applying operating system updates, patches, and configuration changes.

Installing and configuring new hardware and software

# Training / Continuing Education Summary

|  |  |  |  |
| --- | --- | --- | --- |
| **Year** | **Title** | **Location** | **Organized by** |
|  2007-2008 | Customer Support Engineer | Surat | ANAR SOFTCOM PVT. LTD.–  |
| 2008-2011 | Customer Support Engineer | Surat | Hathway data cable ltd |
| **2011-2012** | NETWORK ADMIN | **Surat** | **Inet India networks ltd** |
| **2012-2018** |  Asst. Manager | **surat** | **Gujarat Telelink Pvt. Ltd**. |
| **2018-2019** | Assistant Manager  | **Surat** | **Reliance Jio** |
| **2019-2021** |  Operations Manager (working ) | **surat** | **Ishan pvt .ltd**  |

**Personal Details**

|  |  |
| --- | --- |
| Date of Birth | 12-06-1986 |
| Nationality | Indian |
| Marital Status | married |
| Experience | 14 YEAR |

**Surat Shiv Prakash Vijayvergiya**