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# IT Project Manager

# Versatile and hands-on Project Manager who leads teams to design and implement successful IT projects that align business and IT objectives and deliver rapid results

Energetic, driven, and accomplished Project Manager with a track record of success in managing complex IT modernization and system integration projects. Sophisticated software development and engineering skills with genuine enthusiasm for resolving business challenges through technical innovation. Solutions driver who bridges the gap between business and technology while envisioning the bigger picture. Devises strategies to align multiple disciplines, coordinating efforts between business groups and driving complex systems integration for robust, high-quality systems that solve business problems and provide business results. Highly experienced with 240 months experience in IT industry with High proficiency in SDLC processes and Agile software practices.

# Professional Highlights

* Led and implemented complex projects and Global teams—mitigated risks, managed requirements, and worked with project stakeholders while managing expectations at the department and project levels.
* Trusted leader known and respected for leading successful change in projects and building credibility with executive teams and staff.
* Top-performing leader with record of implementing successful Systems Integration and Maintenance projects in IT services initiatives that increased efficiencies, reduced expenses, and increased customer and associate satisfaction.

# Professional Experience

# Experience

**Accenture Technology Solutions Pvt Ltd (2004 – 2020)**

##### AssureCare Medcompass Implementation (2019 – present)

Top Performing IT/Business and System Integration Manager and Scrum Master - managed, trained, and monitored cross-functional team of 30 members located across India and Philliphines. Provided Project leadership and management for the Medcompass System Integration for navvis healthcare. Created Planning activities associated with the roadmap and approach to be used for the Project. Ran daily scrums as scrum master and responsible for maintaining burn downs and required velocity for the projects. Ran and managed the grooming sessions and ensured product integration delivery per the Definition of Done. Responsible for Status reporting, risk/issue management, executive communications and facilitation of key Project meetings as applicable during the Project duration.

##### Thryve Digital (2017 – 2019)

Top-performing Project Manager leading a team of 60 resources to deliver the Development and Maintenance of IT Software in various technologies at Thryve Digital. Develop customer strategies for performance metrics, escalation management, and communication. Lead transition of solutions to outsource partner and into live service, where applicable. Manage CI’s, maintain strong client relationships, develop statement of work and implement strategic negotiations for improved services.

Audited and tracked project cost, CI’s and revenue forecasting of the project using mme, graphs, pivot tables and spreadsheets using Microsoft Excel. Responsible for project governance dashboards and meetings with the client.

##### Highmark (2005 – 2016)

Top-performing senior leader and Project Manager with consistent promotional career track supporting a wide range of Global IT services. Played multiple roles over the years at the client site at onshore and offshore. Managed a team of Business analysts, Development and QA resources with teams ranging from 25 resources to 65 resources from 2012 to 2016. Architected solutions at client site onshore as a Solution architect and developer for the Health care claims processing system.

##### Various clients (2000 – 2004)

Highly rated developer performing developer activities for various clients in health insurance, life insurance and retail domain working from top IT services companies like Phoenix global solutions (currently acquired by TCS), Wipro Technologies and Accenture.

# Skills

Project Management • Agile Scrum Master • JIRA • Microsoft TFS • Microsoft PowerPoint • Microsoft Excel • Stakeholder management • Excellent time management skills • Conflict Management • Team player • Excellent time management skills • Conflict Management • Mainframes Technology • Cobol • JCL • VSAM • IMS • DB2 • Machine learning Trained & Certified • Healthcare Administration • Healthcare Claims Processing • Population Health & Utilization Management • Payer Operations

# Education & Certification

Bachelors of Computer Science/Bangalore University/Karnataka (1999)

PMP Certified/Member, Project Management Institute (PMI), USA (from 2011)

FLMI from LOMA, USA (2003)

ACN – PPSM Specialist (2014)

ITIL v2 Foundation (2014)

PAHM 250 (2009)

Higher Diploma in Software Engineering from Aptech (2000)

Machine Learning Foundations from University of Washington (Coursera) (2017)