# C:\Users\pkumar\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\64567C6F.tmpQualys Certified Specialist.

# Microsoft Azure Fundamentals Certified.

# ITIL 4 Certified

Jasmine Dash

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8073049498

 **Senior Engineer-IMSS**

**Kolkata, IN**

**Happiest Minds Technologies (4+ Years)**

**Career Objective**

To perceive a career in a renowned firm with dedicated efforts and to associate myself with an organization that gives me a chance to update my knowledge.

 Currently working as a **Team Lead** in Happiest Minds Technologies.

**Area of expertise**

* Faster Incident Response-Based on the severity of alert and the investigation is carried out for performing necessary actions.
* Incident and Problem Management.
* Expertise in Service Now ticketing tool.
* Technical analysis of network activity, monitoring and evaluating the network flow.
* Provide real-time guidance to customers on network configuration, security settings and policies, and attack mitigation procedures
* Provide real-time guidance to clients on security settings and policies, and attack mitigation procedures.
* Create and maintain operational reports for Key Performance Indicators and weekly and Monthly Metrics.
* Analyze network flow data for anomalies and detect malicious network activity.
* Document all activities during an incident and providing leadership with status updates during the life cycle of the incident.
* Analyze a variety of network and host-based security appliance logs (Firewalls, Sys Logs, etc.) for determining the correct remediation actions and escalation paths for each incident.
* QRadar-Log analysis and threat Hunting based on the new vulnerabilities.
* Analyze the offenses received on QRadar.
* Perform a daily check on the rules for offenses to fine tune false positives
* Prepare daily reports to get a count on the offenses received on a daily basis, the count of closed, open, escalated, and pending tickets.

 **Career Snapshot**

* **Software Engineer** in **Happiest Minds Technologies** from Oct 2016 – Till date.
1. **Best Team Award 2017**.
2. **Spot Award 2018** based on client appreciation.
3. **Spot Award 2019** based on client Appreciation.
4. **Individual Excellence Award 2019**.

**Work Experience**

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|  |  | **HAPPIEST MINDS TECHNOLOGIES** – Senior Engineer |
|  | **OCT 2016 - Present** |

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|  | **PROJECT: Airport Authority of IndiaCLIENT: Airport Authority of IndiaDURATION: 2 years ENVIRONMENT: DigitalSky Application, SOC Analyst** |

**Key Deliverables:**

* Currently working as a **Team Lead** for Airport Authorities of India.
* **Actively participated in transition and knowledge transfer of AAI**.
* Played a key role in **initial project setup**.
* Integration of **API of different application** used in AAI.
* Generation of SLA report on weekly and monthly basis.
* Troubleshooting bugs in DigitalSky application.
* Analyzing alerts received on Qradar and routing it to the concerned team
* Hands-on experience in Checkpoint Firewall in log analysis and fine-tuning the rules/policies.

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|  | **PROJECT: SYNOVUS CLIENT: SYNOVUS** **DURATION: 2+ yearsENVIRONMENT: Network Operations** |

**Key Deliverables:**

* Monitoring managing and maintaining Synovus network.
* Acting as an escalation point in troubleshooting issues on the network which include ATM issues, server issues, File Transfer Issues, Network Switch, router issues.
* Fluent with the tools supporting monitoring as well as the system features and functionality of the Synovus Project.
* Troubleshooting of Network, Server, and co-ordination with the technicians On-site for smooth functioning of Synovus Bank
* Assisting in providing ongoing support during Branch outage or Network issues.
* Experienced in using SolarWinds, ServiceNow, AppDynamics for monitoring and troubleshooting
* Other responsibilities include creating Incident and Problem in Service Now for various Network Operation issues and working on the alerts in SolarWinds for troubleshooting and resolving the issues.
* Work well with the team, as well as independently



**Certifications**

* **Microsoft Azure Fundamentals Certified on August 2019.**
* **Qualys Guard Specialist Certified**
* **ITIL 4 Certified**
* **CompTIA Security+.**
* **Qualys Certified Specialist.**
* **Ethical Hacking and Penetration Testing.**

**Academia**

* **B.Tech** (**Electrical and Electronics**), 2012 – 2016
	+ Trident Academy of Technology
* **XII** (**ISC**), 2011
	+ ST. Teresa’s Secondary School
* **X** (IC**SE**), 2009
	+ Augustine’s Public School

**Languages Known**

* English
* Hindi
* Bengali
* Oriya

**Personal Details**

* **Date of Birth:** 07th May, 1993
* **Gender**: Female
* **Marital Status:**  Single
* **Nationality:** Indian
* **Father’s Name:** Amulya Ratna Dash
* **Mother’s Name:** Manjulata Dash

**Declaration**

Declaration

I am keen to continue my career and prepared to work hard in order to achieve my organization objectives and I hereby declare that the information furnished above is true to the best of my knowledge.