

PROFILE

I'm currently working as a Fleet Associate for Xchange Leasing India working for Uber. I'm a team-oriented, business savvy and highly-organized Manager.

Working with a world class operations team on the daily functions that drive our business, I helped in growing start-up car Leasing company.

TOOLS

- Salesforce
- Rentcentric
- Zendesk – CRM tool
- Qminder – Queue mgmt.
- SQL

CONTACT

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HOBBIES

Sports – Cycling & Volleyball

BASUKI NATH SINGH
FLEET ASSOCIATE, UBER

EDUCATION

LPU
2010-2014
B.Tech. Mechanical Engineering

WORK EXPERIENCE

Uber India (5 years)
Xchange Leasing India, Fleet Associate
2019 – Present

- Experience in fleet maintenance/management and supervision management
- Maintenance of **Collections budget** for the City
- Worked to identify, evaluate, negotiate and manage strategic fleet maintenance partnerships
- Developing maintenance procedures and ensuring implementation
- Knowledge and expertise in car rental industry
- Managing COE Team and Floor Operation

Xchange Leasing India, Fleet Coordinator
2017 - 2018

- Generating business through **Top-of-the-Funnel (ToF)**
- Vendor management
- Cost cutting solutions finding and implementations

Partner Support Representative
2015 - 2016

- Hands-on experience in **Zendesk** and **Queue management**
- Worked with cross-functional teams to reduce traffic in driver customer call support
- Run reports and prepare the analysis of risk and fraud patterns to mitigate fraud loss in conjunction with CRM tool

ACHIEVEMENT

- Winner, High Jump at Annual Athletic Meet, 2014
 - Runner Up, in high Jump–Annual Athletic Meet, 2011
 - Runner Up, High Jump, 51st Madhya Pradesh Inter District Athletics Championship, 2010
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