**Puja Kumari Shah** **PHONE** 7908185094

**EMAIL** [Pujashah2344@gmail.com](mailto:Pujashah2344@gmail.com)

**ADDRESS** Singtam, East Sikkim 737134

**EDUCATION**

**Surendra Institute of Engineering and Management, Class of 2018**

Bachelor of Technology in Electronics & Communication Engineering

7.6 GPA

**Advanced Technical Training Centre, Class of 2015**

Diploma in Mechatronics

8.2 GPA

**EXPERIENCE**

* Maximized Sales by greeting customers.

#### PowerSchool Private Limited

Associate Technical Support Engineer

July 2019 – Till Date

* Saw a 25% increase in overall sales.
* Assisted Senior Manager in tracking the data.
* Attention to Detail to work.
* Improving Customer Experience.
* Building Customer Loyalty.
* Positive Attitude.
* Bilingual Customer Support.
* Time Management and Interpersonal Skills

**Bharat Sanchar Nigam Limited**

Summer Volunteer

April 2018 – May 2018

* Coordinated and oversaw the broadband connection for over 1000 community members.
* Led community outreach in the East region to forge connectivity.
* Sourced and partnered with carnival booths and food vendors.

**SKILLS & INTERESTS**

**SKILLS**

* Coding Fundamentals.
* Basic Application Development.
* JavaScript Web Development.
* Intelligent Operating System and Android Application Development.

**INTERESTS**

* Cooking, Modern Art, Emerging Technology, Travel.

**ACCOMPLISHMENTS**

**2015 Volunteer of the Year**

• Facilitated classroom discussions between Emory students and women.