No: 1/19D, Thillai Nagar, Managiri
Karaikudi - 630307.
7667411640

bastin.vino85@gmail.com |

VINO BASTIN X

PROFESSIONAL SUMMARY

Experienced Desktop Support Engineer Familiar with User Support and root cause analysis. Advanced Knowledge of operations and dedication to see issues through to end.

SKILLS

Programming Language: C, Core Java, Java Script, Html & CSS, MySql.

Networking: Hardware Upgrades
Technical Support
Operating systems
Troubleshooting and diagnostics
Hardware & Software Installation

WORK HISTORY

DESIGNATION: SYSTEM TECHNICIAN

New Horizon College, Bangalore

Duration : 07/2018 to Current

Removed and replaced malfunctioning components to correct hardware problems

Collaborated with vendors to locate replacement components and resolve advanced problems.

Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.

Performed to root cause analysis and general troubleshooting.

Configured hardware, devices and software to set up work stations for employees

Provide special support to accounting services team when they are in month end activity, Often working double shifts to accommodate time zones

Conferred with engineers and designers to investigate and solve failure issues.

Configured and troubleshoot Printers- such as toner replacement, paper miss feed, waste toner-box replacement, setup

Resetting password, unlock accounts in faros.

Hardware request fulfillment

Managed user accounts, groups, print queues and controlling access rights using Active Directory

Hands on Experience on LAN & Internet connectivity support and troubleshooting network problems

Working on the incidents assigned to our bin.

Installation, configuration and troubleshooting of android devices.

DESIGNATION: ASSOCIATE SYSTEM ENGINEER

THE CODE PLACE TECHNOLOGY, CHENNAI

DURATION: FROM JAN 2017 TO MAY 2017

To develop different Application product using Java and Node JS.

Maintaining and analyzing existing Application product.

To learn different features of product development and maintaining.

EDUCATION

RAJALAKSHMI ENGINEERING COLLEGE

(2015-2017)

MCA

7.65 CGPA

ST. JOSEPH'S COLLEGE

(2012-2015)

BSC. COMPUTER SCIENCE

65%

DE BRITTO HIGHER SECONDARY SCHOOL

(2009-2011)

HSC

71.5%

ST. SEBASTIAN'S HIGH SCHOOL

(2008-2009)

SSLC

82.4%

PERSONAL INFORMATION

Date of Birth	:	11th JULY 1993
Gender	:	Male
Father's Name	:	Xavier A
Marital Status	:	Single
Nationality	:	Indian
Languages Known	:	Tamil (R/W/S), English(R/W/S)

Date: Signature