



Rajesh Kakde – Tax Senior

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Papanna block Anand Nagar
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OBJECTIVE

- To obtain a challenging career in my areas of interest and to add value to the company.
- To work in high pressure environment adhering to quality and performance.

STRENGTH

- Self-Motivated, Flexible and quickly adaptable to new environment.

ACADEMIC BACKGROUND

| Course | Institution | Year of passing | Percentage |
|--------|-----------------------------------|-----------------|------------|
| MBA | Jain University | 2015-2018 | 68% |
| BBM | Seshadripuram First Grade College | 2010-2013 | 62% |
| PUC | Jnana Jyothi PU College | 2008-2010 | 73% |
| SSLC | St Aloysius High School | 2008 | 44% |

PROJECT UNDERTAKEN

- A Study conducted on “INVENTORY MANAGEMENT” at “KS&DL”, Bangalore
- Cross Functional Project Report at “Bharat Heavy Electricals Limited”.

EXPERIENCE

Organization: 3

Ernst & Young LLP

Role : Tax Senior - Oct 14th 2019 to Present

Deliverables:

- Main objective is to lead a team that provides coordination and client management services globally to clients of People Advisory Services within and outside EY.
- Independently manage GES work streams for the client / group of clients and assist the leadership in managing the GES operations
- Leverage ideas from other engagements and experiences to enhance effectiveness of work.
- Understand the management vision and work towards achieving the country practice / engagement / GDS goals and objectives.
- Manage, develop and mentor a team of 15 to 20 people comprising Analysts and Advanced analysts.
- Proactively recognized issues, recommended solutions, and seek opportunities to diversify client services and exposure to different teams.

- Own multiple client relationships, connecting the services and providing solutions that take into account all aspects of service delivery.

Organization: 2

J.P. Morgan Services India Private Limited.

Role : Analyst - Dec 27th 2016 to Oct 12th 2019
 Role : Team Member - Dec 27th 2016 to Oct 12th 2019

Deliverables:

- Provide daily system support operations including, issue resolution, user requests, enhancement requests, user acceptance testing, ad-hoc requests, etc.
- Monitor the support tools, mailbox and help desk line for user Tickets/Issues.
- Prioritize and schedule tickets, escalate tickets/issues to the L2/L3 teams as required.
- Provide technology troubleshooting support as basic user issues, system issues such as data problems.
- Resolve and close user related tickets assigned to operate support in a timely and complete manner by providing application knowledge.
- Coordinate access administration and supports recertification for the Controls Room application.
- Gain end to end knowledge of the process as an SME, assist the team in resolving their queries on various request types & involve in effective transfer of knowledge.
- Ensure to document procedures and identify requirements for additional controls as required.
- Good with MIS & reporting requirements.
- Ability to resolve conflicts, convey & manage difficult conversations.
- Good coaching skills provide effective feedback and good in problem solving & decision making.
- Ability to identify the possible risks in the process & mitigate them by applying appropriate controls.
- Adhered to the SLA, KPIs and KRIs.

Achievements:

- **Spot Award:** Awarded in recognition of outstanding contribution towards cross functional training. Proactively stepped forward to get trained in compliance, Finance reporting & sales
- **Extra Miler Award:** Awarded for going extra mile towards Operational Excellence in Asset Management Operations
- **Champion of the month:** Awarded for consistent performance that led to operational excellence in Asset Management Operations

Organization: 1

Great-West Global Business Services India PVT LTD.

Role : Process Administrator
 Period : July 13th 2015 to June 01st 2016.

Deliverables:

- RPS Fees Billing: Daily wire payments, Checks processing, Fee disclosure services, Daily, Month end as well as quarterly balancing/reconciling.

Achievements:

- Values-Inspired Performance: Recognized for collaborating with global partners and exemplifying the importance of winning together.

SKILLS

- Advance Excel
- US Taxation & Soft Skills

LANGUAGES KNOWN

- English, Hindi, Kannada, Tamil and Marathi.

HOBBIES & INTEREST

- Listening Music, Playing Games, and Travelling

PERSONAL DETAILS

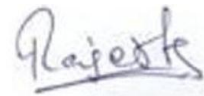
| | |
|----------------|------------|
| FATHER NAME | Ravi Kumar |
| MOTHER NAME | Ranjini |
| DATE OF BIRTH | 28-06-1991 |
| GENDER | Male |
| MARTIAL STATUS | Unmarried |
| NATIONALITY | Indian |

DECLARATION

I hereby declare that the above mentioned information is correct to my knowledge and I bear the responsibility for the correctness of above mentioned particulars.

DATE:

PLACE: Bangalore



(Rajesh)