# Kumar Kartikey Kohli

Human Resource, Customer Support & Network Engineer.

U.P (pin code- 229010)

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# Objective

I am a Goal-oriented individual with the ability to deliver product fixes and troubleshoot problems quickly. I am a quick learner who wants to grab every possible opportunity on my way to success. I want to be a part of your professionally successful team as a team member where i can leverage my potentials and contribute my experience, qualification and skills towards the optimization of the company goals.

# Education

## B-Tech | 2015-2019 |

## Feroze Gandhi Institute Engineering & Technology, Raebareli

## Dr. APJ Abdul Kalam Technical University

## GRADE- 76.44

## Intermediate | 2013-2015 |

## Gopal SVM Intermediate College RaebareliIntermediate

## GRADE- 74.00%

## High School | 2015 |

## Gopal SVM Intermediate College RaebareliIntermediate

## GRADE- 76.17%

# Skills & Abilities

* Excellent communication and Interpersonal skills.
* Confident Team player.
* Create motivated and positive environment in work fields.
* Conducting seminars and project webinar.
* Network management & security.
* Technical Support.
* Customer service.
* Security protocol.
* Network support.
* Core Java, Python, C

# Experience

## Network Engineer

## Texes Connect Pvt. Ltd, Lucknow, U.P.

## Duration- July 2019 to June 2020

* Answered calls and emails at help desk to assist customers with basic support, bug fixes and configuration issues.
* Used remote diagnostic tools to identify sources of certain customer issues.
* Improved overall user experience through support, training, troubleshooting, improvements and communication of system changes.

# Projects

# JAVA AUTO COMPILER

# Role- Team leader

# Duration- Jan 2019 to Jun 2019

# Team strength- 4

# Description- To compile 3000 or more Java programs in single button click and many more other features

# Certifications

* Network and Management Security (2 days Workshop)
* Core Java Summer Training Internship (1 month)
* Programming in Java 2-SE (25 days- 50hrs))
* Programming in C (20 days- 40hrs)

**Personal Details**

Nationality- Indian

DOB- 21-Aug- 1996

Gender- Male

Marital Status- Unmarried

Hobbies- Playing Guitar, Football, Travelling.

**Languages**

* English
* Hindi