**RESUME**

**SHAMEEM BEGUM**

**Phone No: 9052353101**

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**OBJECTIVE**

Industrious and focused on Quality Assurance with 3+ years of experience ensuring the production of exceptional products, instituting process improvements, and guaranteeing customer satisfaction

**PROFESSIONAL EXPERIENCE**

* Worked with Accenture Solutions Private Limited, Hyderabad as Senior Process Associate, from November 11th 2016, 3 Years 4 months of Experience in GIS-Geographic Information System project
* Based on Artificial Intelligence Robotic system Machine Learning Technology. Where the core responsibility is to examine the Raw-Data, progress it as per the policy. Benchmarks which will in turn help in Machine learning​
* Perform inspections and conduct testing of raw material to ensure the production of high-quality products free of flaws and inconsistencies
* Revised and reorganized standard operating procedures, streamlining processes, improving communication and collaboration, and producing a safer work environment
* Initiated more frequent data analysis and report generation, increasing production output 25% in 4 months by identifying defect patterns
* Developed and executed method to obtain post-production product feedback from customers, which allowed team to increase satisfaction ratings from 65% to 88%​
* Worked as part of verification team to verify the data to check whether the data present is correct validation as Quality tester and Quality assurance
* Based on the role handling a team of 40 employees on Quality testing and Quality assurance
* **Previous Experience** - Worked as C Language Tutor for 1 year at Unicorn Soft Labs
* **Skills**-Excellent communication and Interpersonal skills
* Excellent team player, self-motivated, adaptability and flexibility in working environment
* Good analytical power and comprehensive problem solving abilities
* Well organized and able to meet deadline
* Capability to work under pressure
* Energetic, zeal full and quick learner

**SOFTWARE TESTING SKILL SUMMARY**

* Standard Operating Procedures
* Data Analysis
* Excellent knowledge of Manual Testing concepts and skills.
* Experience in Functional Testing, Usability Testing ,GUI Testing
* Good Analytical skills to comprehend Business requirements and verification of those requirements.
* Good knowledge of testing process, test tools, creation and understanding of testing artifacts like test scenarios, test cases etc.
* Knowledge of Software Development Life Cycle (SDLC) & Software Testing life cycle (STLC)
* Experience in Preparation, Execution and maintenance of Test Cases manually
* Good knowledge of Bug life cycle
* Knowledge regarding Testing Terminologies, Verification, Validation, Levels of Testing and Testing Techniques
* **Platforms :** Windows XP, Android & iOS
* **Programming Languages :** C and Java
* **Web Scripting Languages :** HTML & CSS
* **DBMS :**SQL
* **Packages:** MS-office
* **Browser:** Google chrome

**ACHIEVEMENTS**

* Recognized and Rewarded by top management for as the TOP PERFORMER​ for the year 2017, 2018, 2019 & 2020 also received awards on a monthly basis for being the top performer consistently
* Recognized & Received award from client on delivering good quality of the product on a regular basis

**Project Title: FastTrack**

**Organization: Accenture**

**Client: Uber Eats**

**Role: Quality Tester**

**Team Size: 15**

**Description**: Uber Eats is food delivery platform that makes getting great food from your favorite local restaurants as easy as requesting a ride. The Uber Eats app connects you with a broad range of local restaurants and food, so you can order from the full menus of your local favorites whenever you want. Performed testing on the internal Tool of Uber which was used to Upload Menus on Uber Eats App

**Responsibilities:**

1. Created & Executed Product Selection Rule Documentation for various value Models.
2. Creating & Executing Test cases for different functionalities
3. Requirement gathering and analysis by interaction with client
4. Creating & Executing Test cases for different forms
5. Involved in release related work (Testing on Daily Builds)
6. Identify risks and raise it for better quality.
7. Work towards deadlines and prioritizing workload.
8. Testing of End to End Application
9. Coordinate with team for assignment of modules and related issues
10. Collaborate with developers for resolution of testing issues and risks to a project managers to achieve quality product

**Project Title: FastTrack**

**Organization: Accenture**

**Client: Uber, GSS team**

**Role: Quality Analyst**

**Team Size: 40**

**Description:** Uber is reflecting accurate ETAs or helping drivers navigate to the perfect pick-up spot, high-quality maps are essential to providing a great experience for riders and drivers. We are currently testing live map making tools like Nova, Sirius, Polaris Maps dash in which users collect imagery as part of our ongoing efforts to improve Uber’s mapping technology and features.

**Responsibilities:**

1. Created & Executed Product Selection Rule Documentation for various value Models.
2. Creating & Executing Test cases for different functionalities
3. Requirement gathering and analysis by interaction with client
4. Creating & Executing Test cases for different forms
5. Working on posted ideas for implementation on tool
6. Identify risks and raise it for better quality
7. Work towards deadlines and prioritizing workload
8. Reaching the bench targets as per client expectations

**EDUCATION**

* **MSc in ( CS IT )** - **2016 with 85%**

St. Francis College for Women Begumpet, Hyderabad

* **B.Sc. in (MScs )** - **2014 with 72%**

St. Ann’s Degree College for women Mallapur, Hyderabad

* **Senior Secondary High School- 2010 with 68 %**

Little Flower Junior College Uppal, Hyderabad

* **SSC - 2008 with 80 %**

Vidya Mandir High School, Hyderabad

**TRAINING ATTENDED /CERTIFICATIONS**

* Photoshop
* Ethical Hacking

**INTERNSHIP PROJECT**

* Internship at Kriyative-Edge Company, Madhapur
* Designing a E-Commerce Website of Company
* Using PHP, XAMPP Server, SQL-Database, Apache Tomcat

**PERSONAL DETAILS**

**Nationality** Indian

**Marital Status** Married

**Language Skills** English, Hindi, Telugu

**Current location** Hyderabad

**Phone 9052353101**

**Email aafreen2sweet@gmail.com**

**Declaration:**

I hereby declare that the information given above is true to the best of my knowledge.

Shameem begum