

BHUPENDRA CHAURASIA

Fraud Dispute, Chargebacks and Fraud Screening Analyst

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Address: Vijay Nagar, Indore (MP)



- I am working as a Fraud Dispute Analyst in MasterCard by the payroll of Teleperformance Indore where I am resolving the fraud cases by having a depth investigation and quick review on queued transactions are fraudulent or legitimate on the basis of fraud trends information and statements.
- I am delivering the customer service to the people who are under fraud and providing the best resolution as soon as possible.
- I am also cross trained in Fraud Screening and Chargebacks for the possible recovery from the merchant's and conduct follow-up research as per the requirement.
- I am looking for a Position where I can increase my sourcing skills and would be interested for the new opportunity, where I can use my skills.

EDUCATION

Bachelor of Technology in Mechanical Engineering ▶ Swami Vivekananda University Sagar (MP) | 7.89 Jul 2013 – Jun 2017

Higher Secondary School in Math's ▶ Govt. Nehru Excellence Higher Secondary School Maharajpur, Chhatarpur (MP) | 82.2 Jul 2011 – Jun 2013

High School ▶ Lok Nayak High School Maharajpur, Chhatarpur (MP) | 73.1 Jun 2011

PROFESSIONAL ENHANCEMENTS

Certifications	<ul style="list-style-type: none">▪ Participate in Nation Social Service and service camps in villages.▪ Participate in International Press Conference on National Science day celebration 2014.
Courses	<ul style="list-style-type: none">▪ Electronic Circuit and PCB Designing.▪ Computer Aided 3D Modeling Certificate (PRO/Engineer, CATIA).▪ Automobile Training Program from TATA Motors, KM Cars PVT LTD Sagar.
Awards	<ul style="list-style-type: none">▪ Class Topper for the 5 semesters in collage.▪ Class Representative in Collage.▪ Crew Leader in Major Project on Pollution Free Working Solar Car in Collage.

EXPERIENCE / INTERNSHIP

Fraud Dispute, Chargebacks and Fraud Screening Analyst ▶ Teleperformance Indore (MP) | Mar 2018 - Present

- Research credit card disputes and build dispute cases to recover funds for merchants using proprietary software.
- Validate appropriate data from internal and third party systems and ensure appropriate course of action is being pursued.
- Ensure accurate and appropriate responses to disputes.
- Monitor disputed transactions for possible fraudulent activity.
- Serve customers by resolving product and service problems.

PROJECTS

Pollution Free Working Solar Car

[Major Science Project](#)

- Design a light weight car which can run by the torque of a DC electric Motor.
- Maintain power receives from solar plates to run a DC electric motor.
- Manufacturing of solar plates by solar cells to reduce the cost of power source.
- Maintain the High Storage Capacity of power to run the vehicle for 4 hrs without taking energy from solar plates.

- Work as a team to assemble all major parts of the vehicle and present in college.

Mobile Control Light System.

[Minor Science Project](#)

- Create a Mobile Control Light System.
- Design a Circuit which can work as a Switch and capable to operate by a mobile phone from anywhere and anytime.
- Create the list of the required component in circuit and order them through internet.
- Testing the circuit on a PCB Testing Board to find out the actual working readings.
- Design the PCB Circuit on a tool called PCB Layout.
- Print the PCB Layout on a PCB Copper plate and remove the unwanted copper through etching on PCB Plate with the help of a Chemical FeCl3.
- Mount every required component on the PCB plate and go for the final testing.
- Represent in College individually as this was my personal project.

SKILLS (TECHNOLOGY / FUNCTIONAL)

Fraud Dispute | Chargebacks | Microsoft Office | Kali Linux, Ubuntu | Mechanical Designing |

Electronic PCB Circuit Designing | Fraud Screening | Quick Learner

EXTRA-CURRICULAR

Interests	<ul style="list-style-type: none">▪ Investigations▪ Leadership & Responsibility▪ Internet of things▪ Technical Research/Design▪ Computer/Network Hacking▪ Health & Fitness
Languages	<ul style="list-style-type: none">▪ English (A1)▪ Hindi (Native)

PERSONAL DETAILS

Father's Name : Mr. Mahendra Kumar Chaurasia
Mother's Name : Mrs. Janki Chaurasia
Date of birth : 19-NOV-1995
Permanent Address : Ward no 7 Purana Bazar Maharajpur, Chhatarpur (MP) 471501.
Nationality : Indian

DECLARATION

I, hereby declare that the information furnished above is true to the best of my knowledge and belief.

Date : 20/07/2020

Place : Indore

(Bhupendra Chaurasia)