**Amit Ravindra Kholgade**

**IT Operations**

**My Brief Profile**

* **IT Experience of More than 25 Years. Expertise Domains are:**
	+ Data Center **( Small and Medium Size)** –
		- Operationalization, Management, Monitoring, Shifting.
	+ Hardware, Network and System Software -
		- Installation, Configuration, Management.
	+ Management of IT Support Team – **Entire Lifecycle.**
* Currently taking care of total **IT infrastructure** of a midsize (employees 300+) private company from Engineering sector.
* Multiple Data Centers (Thailand, Indonesia, Singapore, Germany and India) are working under me. **All these Centers are managed through AWS.**
* Current role includes complete management of IT support for the entire organization with the support of IT team which reports to me.
* Professional Certifications from Microsoft, Cisco and AutoCAD…
* Domestic and Global experience **(Thailand, Indonesia, Singapore, Germany…)**

**Major Projects Handled:**

* Relocation and shifting of Data Centers from one country to another.
* Shifting of the IT infrastructure from owned data centers to cloud – AWS.
* Setting Up Data Center in India **( Bangalore, Chennai, Delhi, Jamshedpur, Pune, Gujarat, Mohali).**

**Major Technologies Handled:**

* **Networking:** Active Directory, LAN/WAN, TCP/IP, VPN, VoIP, SIP, MPLS, VNC, VLAN Segregation.
* **Microsoft Platforms, Amazon Cloud, Cisco.**
* **Hardware:** HP-IBM x Series Enterprise Servers, Switches, Routers, Bridges, Cabling, Workstations, Notebook, Printers, Mobile Devices, IP KVM Switches.
* **Tools:** Citrix Presentation Server, Citrix Web Interface, Track-IT! Symantec Backup Exec PCAnywhere, Net support, McAfee Antivirus, Ghost, Dame Ware, SharePoint, Visio, MS- Office.

**FOCUS AREAS:**

* To Configure Network Resources in organized manner.
* Setup Servers, End Users workstations, Virtual Systems and network hardware, install software’s through SCCM.
* To perform required system maintenance and keep the physical and virtual servers tuned for optimum performance.
* SharePoint Implementation and Administration.

**CAREER PATH** (Details given separately in enclosed pages.)

**Assistant Manager IT:** Since Jan’07 till Today

**Oerlikon Balzers Coating India Ltd.**

**Sr. Network Engineer:** Jul’04-Dec’06

**Sycamore Software Solutions Pvt. Ltd.**

**Resident Technical Support Engineer:** Jan’04-Jun’07

**In MsourcE India Pvt. Ltd. representing M/s. Business Link Automation India Ltd.**

**Resident Technical Support Engineer:** Jan’2002-Dec’2003

**In Mahendra British Telecommunication . representing Microware India Ltd**

**Support Engineer:** Jul’98-Dec’01

**Modvin Computers Pvt. Ltd.**

**Support Engineer:** Jul’94-Jul’98

**Granat Polyforms Pvt. Ltd.**

**Organizational Experience**

**Oerlikon Balzers Coating India Ltd.**

**Asst Manager IT**

* Configuring of router 1700 series.
* Maintaining CISCO Catalyst 2600 Switches.
* Implementing and Connecting New and existing branches through various Lease Lines.
* Maintaining 99.9% uptime for all the Lease Lines.
* Implementation Network Security on (Cisco Router 2600, Switches 9300 ).
* Handling of IT audit.
* Implementing Domain Security Policies &amp; User Policies.
* Maintaining RF link for 9 locations.
* SCCM Server and Clients.
* Maintaining of VO-IP devices makes Linksys.
* Installation of Wi-Fi setup using various routers.
* Maintaining IBM Netfinity 5100, IBM 345 X series, IBM 335 X Series Rack Servers.
* Installation of Check Point VPN-1 UTM edge for internet security (Firewall).
* Installation of Oracle database Server 9i &amp; Client Creating Users, Table space.
* Restoring Dump for the users.
* Installation of Oracle Server 11i APPS SERVER &amp; Configuring the users for Development.
* Installation of SAP Server &amp; Clients with help of basic admin.
* Installation and maintenance of Microsoft Navision (ERP) Server &amp; Clients. Implementing and Maintaining Standardization
* Data Centers of Company branches at Various Locations (Thailand, Indonesia, Philippines, Malaysia, Singapore, Germany,
* USA, Bangalore, Gurgaon, Chennai, Jamshedpur, Gujarat, Mohali, Pune)
* Shifting of Pune Data Center to Hong Kong and implementing new Virtualization on windows 2012 cisco servers.
* Planned and managed Data Center relocation from Singapore to Malaysia, New Data Center for Singapore and Thailand.
* Hired, trained and supervised a 10-member team providing email, Windows 2008 administration, Data Center operations and
* Communicated regularly with senior management and both technical and non-technical personnel to build effective cross- functional teams and ensure accuracy, consistency, problem solving and on-time project completion.
* Coordinated planning and migration to MPLS network for 3 contact center sites, including upgrade of all switches, routers, and other network devices.
* Managing IT Transition Program, that consists of IT Strategy Transition, IT Governance Transition, IT Standards Transition, Re-shaping the entire IT Department to support IT components of corporate initiatives in excess of 2 billion dollars.

**Sycamore Software Solutions Pvt. Ltd.**

**Sr. Network Engineer.**

* Installation, Configuration, Administration, up gradation and troubleshooting of servers like HP, COMPAQ, IBM and Intelbased assembled machines.
* Installation, Configuration, Troubleshooting and Maintenance of Network Hardware Resources like Cisco, 3com, D-link, switches, Routers, ISDN modems and other peripherals including cabling, networks etc.
* Handling Disk crashes, other expectations and recovering the system to its normal functioning in minimum downtime.
* Installation of Oracle database Server 9i & amp; Creating Users, Table space, Restoring Dump for the users.
* Installation of Oracle Server 11i APPS SERVER &amp; Configuring the users for Development.
* Installation of SAP Server &amp; Clients.
* Responsible for maintaining regular UPS BACKUP.

**In MsourcE India Pvt. Ltd. representing M/s. Business Link Automation India Ltd.**

**Technical support Engineer**

* Support for UK and US base process Centre 24/7.
* Cisco Switch 2500 series working with VLAN.
* Working with remote admin tool VNC.
* Ensuring the 24 X 7 connectivity of head office with offsite locations through MPLS.
* Getting the issues solved in a time and escalating the problems which require intervention from higher levels.
* Producing reports network productivity, plans and issues for higher management.
* Connecting multiple locations through MPLS with l2tp tunneling & Rip configurations.
* Deployment and troubleshooting DHCP Server, DNS Server, Citrix Server, Proxy Server, application server.
* Installation and maintenance of security software on the mail servers, desktops and application servers. Implementing security policies.
* Installation and configuration of Aruba 800 controller & Access Points, User Roles, User Authentication Web.
* Installation and configuration of RSA.
* Installation of various Operating systems, software, printers, Applications
* Aiding Engineers. Configuring HP, Dell, Toshiba Laptops etc.

**In Mahendra British Telecommunication . representing Microware India Ltd.**

**Technical support Engineer**

* Managing users on win2k Advance server, Cisco Switch 2500 series working with VLAN.
* Solving software and hardware problems for US base users.
* Installation of various Operating systems, software, printers, Applications.

**Modvin Computers Pvt. Ltd.**

* Worked on Windows 2000 Family, NT environment.
* Designing Systems Architecture & Administration of Pc’s.
* Dealing & Repairing of computers & Printers.
* Providing expert assistance to users.

**Granat Polyforms Pvt. Ltd.**

* Client servicing.
* Product Designing (AutoCAD).
* Production Management.

**Professional Enhancement.**

* MCSE in Windows 2000 Server
* MCSA in Windows 2000 Server
* MCP Windows 2012 Server
* Cisco Certified Network Associate (CCNA)
* Certification in Microsoft SharePoint Office 365
* Passed S.S.C from Katariya High School (Pune Board) 1994.
* Passed H.S.C form Bhave High School (Pune Board) 2002.
* Done 1Year Diploma in Auto Cad Engineering from Jnana Prabodhin’s, 1998.
* 1 Year Advanced Diploma of Information Technology from CMC Ltd. 1999-2000.
* Advanced Honours Diploma in Network Engineering from Aptech Ltd. 2001.