



YASH KAUSHIK

PERSONAL SUMMARY

An energetic self-starter who can able to use technical skills as well as personal skills for the mutual benefits and can develop as a better employee and a better person too.

SKILLS

Excellent Listening Skills
Communication
Multitasking
Leadership Abilities
Collaborative and efficient
Customer Retention
Good Team Player

CONTACT DETAILS

-  B284, Brij Vihar, Surya Nagar, Ghaziabad, UP, Pin-201011
-  21kaushikyash@gmail.com
-  +91 9654926969
-  /21kaushik



WORK HISTORY

Customer Service Executive

The Healthy Company | Mar 2020 - present

- Answering customer queries and handling them.
- Managing all customer inquiries and summarize the same to be presented to the management.
- Managing records of day to day orders.

Customer Support Associate

Cogent E Services | Jul 2019 - Jan 2020

- Handling good customer chats to achieve maximum Customer Satisfaction.
- Worked with sincerity and maintained 91% customer service satisfaction rating.
- Resolved customer and vendor issues quickly.



INTERNSHIP

Customer Service Executive

Leaf Studios Pvt. Ltd. | Dec 2018 - May 2020

- Handling customer e-mails.
- Analyzing all customer issues and assist to resolve all within the required timeframe.
- Handling day to day outwards customer calls.



ACADEMIC HISTORY

School of Open Learning (DU)

Bachelor of Commerce | Dec 2020

Graduated | Class of 2020

Lovely Public Sr. Sec. School, East Delhi

Class of 2017 | 10+2

- Graduated with a CGPA of 7.6

Lovely Public Sr. Sec. School, East Delhi

Class of 2015 | 10th Standard

- Graduated with a CGPA of 7.6