**CHEEKARAMELLI.SREENIVASA RAO**

 **sreenuch.bhm@gmail.com**

**Contact : +91 8885110091**

**Objective:**

Seeking a challenging position to be associated with the organization that gives the scope to apply my knowledge and to utilize my skills and abilities that offer professional growth while being innovative and flexible.

**Qualification:**

**Bachelor of Hotel Management and CT** from **Dr.** **Narayana College of Management Studies, Acharya Nagarjuna University**, Hyderabad.

 Period of study**: 2011-2014**.

 Aggregate scored: **65%.**

Intermediate from the **Board of Intermediate education** with concentration in Mathematics, Physics and Chemistry from **Aditya Junior college,** Rajahmundry.

Period of study: **June 2009- April 2011.**

Aggregate scored: **59.1%.**

X Standard from the **State Board of Secondary Education** in **Holy Angels Residential public school**, Rajahmundry, E.G. Dist.

Period of study: **June2008- March 2009**

Aggregate scored**: 75%**

**Achievements:**

* Received **Best Attendance Award** in **Hotel Daspalla HYD** for the year of **2015 - 2016.**
* Received **Letter Of Appreciation** in **FABHOTELS** for Maintains **Guests Staying & Improving Operations in the city**.
* Good at sports and received many appreciations.
* Received **Appreciation** as a **Good listener** during the tenure in **My Degree college.**

**Core competencies:**

* **Technical skills:** MS Word, MS Excel, MS Power Point.
* **Soft Skills :** Capability to handle the needs of customers, Punctuality, Hard working, leadership qualities and ability, adaptability, dedicated to work, team work, and good communication skills.
* Effectively handled the guest complaints.
* Handled the lost and found from rooms and public areas and ensured to send the mails to the guest for their lost and founds items.

**Areas of Interest: House Keeping**

**Internship:**

* Undergone Industrial Training at **HOTEL FORTUNE SELECT REGINA- GOA (ITC)**

 from **24th October 2013 to 18th March 2014.**

* Successfully completed Industrial Exposure Training **in House Keeping, Front Office and F&B Service departments** with an attendance of **94%.**
* Received appreciation for active participation and displaying **Bravery and presence of mind** during an emergency in the hotel premises in January 2014.
* Received appreciation for my performance and a conduct certificate with the remark **“Excellent”.**

**Work Experience:**

* Presently working as a **Senior Guest Delight Officer** in **FABHOTELS** from **5th July 2017 to Till Date.**
* **I** worked as a **SUPERVISOR** in **HOTEL DASPALLA -HYDERABAD** from **23rd July 2015** to **30th June 2017.**
* **I** worked as a **House Keeping** **G.S.A** in **THE GOLKONDA HOTEL-HYDERABAD** from **6th October 2014 to 10th July 2015.**
* Undergone **Outdoor catering training** during the tenure of first year of Hotel Management in the following organizations**.**
* **THE PARK**
* **TAJ KRISHNA**
* **HOTEL GREEN PARK**

**Software Used :**

 IDS 4.0 & 6I

**Machines used:**

 Taski-Ergo Disc

 Taski-Ergo Disc Duo

 Taski-Vento Vacuum Cleaner

 Foam Generator with Taski-Ergo Disc

**Personal Information:**

 Date of Birth : 03rd August, 1994.

 Father’s name : Ch. Vara Prasad

 Mother’s name : Ch. Uma Bharatha Lakshmi

 Languages known : Telugu, English, Hindi.

Nationality : Indian

 Marital Status : Single

Hobbies : Running, Playing Volleyball and Cricket.

 Address for communication: D.No.49-1-39,

 Subbaraopet, Rajahmundry,

 East Godavari Dist

 Andhra Pradesh -533103

 The above mentioned details are true to the best of my knowledge. I will try my level best to esteem your organization and to excel my self in person.

**Reference:** shall be provided upon request.

 **(CH. SREENIVASA RAO)**

 **SIGNATURE**