

M.Himabindu

Email id: himabindu.meda19@gmail.com

Mobile: 9666141636

Career Objective

To be able to work and grow professionally in a stable organisation where I could use my professional experience, my endeavour and dedication in the job will be helpful in achieving the company's goals and objectives.

Educational Qualification

- **2017-** B-tech in computer science engineering from Vidya jyothi Institute of Technology.
- **2013-** Intermediate from sri Chaitanya junior college in M.P.C stream with 74%
- **2011-** Pursued SSC 10th from Vidya Nikethan High School with percentage: 82%

Technical Skills

- **Languages** : C,C++,JAVA
- **Web Technologies** : HTML,CSS,JAVA SCRIPT
- **Database** : SQL

Project

- Project Title** : Health care management system
- Technology Used** : html, CSS, JavaScript

Achievements

- Certified in Hackathon (Created a web based application (Lost and Found))by Microsoft(2016).
- Certified from Microsoft in Cloud computing and IOT workshop.
- Participated in a seminar regarding touch and augmented reality at jntuh by Infi-Zeal technologies an IIT Delhi alumni venture.

Work Experience

1. Worked as a customer support Associate with Amazon since September 4, 2017 to November 29, 2019.

Job Description:

Amazon. Com, Inc., doing business as Amazon is an American electronic commerce and cloud computing company.

Responsibilities

- Supported UK chats where we have to trouble shoot the customer issue on the order page and also involved in support for the emails team.
- Worked for both primary skill which is chats and cross skill into emails and digital devices service.
- Handled dual chats at a time.
- Worked for the Digital and devices process where we have to help the customer with the echo devices by trouble shooting.
- Supported North America chat where we have to trouble shoot the customer issue on the order page.
- Supported India process during peak period where we have to trouble shoot the customer issue on the order page.
- Used to contact the carrier team using phone support.
- We contact our internal team through phone support.

2. Working as Content Moderator for the Webhelp Private Limited from 03 February,2020.

Job Description:

Webhelp is a technical consultancy with information technology services doing business with the applications.

Responsibilities:

- We here support the clients who come up with mobile based applications and we make sure that the content released on their platform is safe and secured.
- As we being the pilot batch, I have been recently moved to support the new academy team as a floor support.

Other skills

- Hardworking.
- Good interpersonal skills.
- Tolerant and flexible to situations.
- Good at logical problem solving.
- Capable of working in a team and individually.

Organizing Skills

- Started an organization HELP Improvising lives.
- Organized fest at college in the 2015.

Extracurricular Activities

- Participated in a CSE dept fresher's meet (2013).
- Participated in essay writing competition held at VJI T.

Personal details

NAME : M.HIMABINDU
DATE OF BIRTH : 19 September 1995
NATIONALITY : Indian
GENDER : Female
EMAIL : himabindu.medal9@gmail.com
MOBILE NO : 9666141636
LANGUAGES KNOWN : English, Hindi, Telugu.
INTERESTS : Playing badminton, Reading books, Pencil sketching
STRENGTHS : Responsible and trustworthy.

Acknowledgement

I hereby declare that the details above given are true and if I am given an opportunity I will strive to give my best to the satisfaction of all concerned.

PLACE : HYDERBAD

DATE :

M.HIMABINDU