SATHIBABU PUTTA

Mobile: +91-9666288621

+91-7989657179

E-Mail: [psathibabu321@gmail.com](mailto:psathibabu321@gmail.com)

# Summary:

* 4 Years 5 months of experience in Information Technology in Hardware &Networking
* Having vast knowledge in configuration of network & local area network setup
* Specialized in Hardware &Network troubleshooting
* Good Knowledge in **Setup, Configure, and Maintenance of Domain** in Windows 2008R2Server, 2012 R2 Server& 2016 R2 Server
* Responsible for L2 Desktop Support

# Technical Skills:

* **System Hardware** :A+
* **Network** :N+
* **Operating System :** Windows XP, Windows-7, Windows 8.1, Windows 10 & 10 Pro,Windows 2008 R2 Server

# Professional Experience:

* Currently working with Advika InfoTech Chamrajpet Bangalore(Hyderabad Location) as **Project Engineer** from22ndJuly,2019to still date

# Roles& Responsibilities

* OS Installation (Windows 7, 8, 10, 2008, 2012R2 Server)
* OS Trouble shooting
* Assembling Desktop and Laptop
* NAS installation and Migration user’s depending upon user level
* Hardware Trouble shooting
* User accounts creation, maintenances and password recovery
* Crimping
* Maintaining network and trouble shooting
* Sharing Data , Network printers & Resources
* Applications installations for client systems
* Trouble shooting on server and client issues.
* CRM support
* Resolving issues for Onsite user’s, Giving support by using telephonic conversation or chatting with the users
* Configuration outlook& outlook issues.
* Installing and configuring various applications and software’s.
* Sharing and security
* Remote Assistance & Remote Desktop
* Desktop user support to windows 7 and windows 10 users.
* Configuration of Active Directory, Creating User Accounts / Deleting User
* Configuration firewall
* Configuring Aruba access points
* Installation and Maintenances of CCTV and PROJECTORS
* Worked as Level 2 Desktop Support Engineer at The Citizen co-operative society ltd., SaroornagarHyderabad from 31stMarch 2016 to 20thJuly2019.

# Academics

* + **BSC (Com)** – Bachelor of Science from **Adikavi Nannaya University** with aggregate percentage of 8.40 GPA
  + **Intermediate *–* M.P.C** from Board Intermediate Education with aggregate percentage of 82.10%
  + **SSC -**Secondary Education from Board of Secondary Education with aggregate percentage of 82.10%

# Personal Information

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| --- | --- |
| Father Name | : Bandiyya |
| Date of Birth | : 04thJune 1995 |
| Language Known | : Telugu, English |
| Present Address | : 11-15-210, Jinkalabavi Colony, Saroornagar – 500 035 |
| Permanent Address | : 6-45, Ramalayam Street, KattamuruVillage, East Godhavari -534 437 |

Date:

Place: Hyderabad (SathibabuPutta)