



OBJECTIVE

Dedicated and reliable individual seeking an Operations/ Customer Service Associate position in an environment where I can utilize my experience and knowledge to add value to an organisation along with certified technical and analytical skills and abilities related to data science and analytics.

SKILLS

Customer Service Research Team Management Content Writing Technical Content Writing MS Office Problem Solving
Communication skills Database Management Data Analysis Tableau MS SQL / MySQL Python / R Programming
ASP.Net with C# / HTML

EXPERIENCE

SELF EMPLOYED

August 2020 - Present

EQUITY OPTIONS TRADER

Review financial statements and trading activity reports, and other performance data to measure profit and loss and establish new goal achievements.

Analyze and support trading activities for the account.

Determine risk of purchase and/or sale of trades based on current market conditions.

Utilized a trading strategy with a deep understanding of fundamentals, including economic data, supply, and demand, Federal Reserve.

Improve results using a blend of statistical, technical, and psychological techniques.

Equities, Commodities & Stock Index Futures Proprietary Trading Market Analysis.

FREELANCE

May 2020 - Present

FREELANCE DATA SCIENTIST AND CONTENT WRITER

Freelancer on Fiverr and Upwork.

Content writing for websites.

E-mail content writing for various blogs.

Technical content writing of software projects related to Information Technology.

Data Mining and Data Cleaning of large datasets Data Modelling and Data Visualization on SAS and Tableau Software.

JET AIRWAYS INDIA PVT LTD

April 2017 - June 2019

CUSTOMER SERVICE ASSOCIATE

Responsible for tracing lost baggage of customers on software's like Liaison, World tracer, Saber.

Assisted airport personnel in handling special situations concerning passengers with special needs and oversized luggage.

Baggage services department helping passengers with baggage related queries.

Handling back office mails and responding to customer queries.

CITYBUMP

April 2016 - March 2017

CONTENT WRITER

Managing all aspects of client's online content platforms and implementing content strategy across all platforms.

Maintain website content to ensure it is all up to date and accurate.

Work with the web development and design team to produce content in the forms of blogs, articles, videos, imagery and web copy that meets the aims and objectives of the client.

Determine the needs of end users of technical documentation.

Work with technical staff to make products easier to use and thus need fewer instructions.

Organize and write supporting documents for products.

CERTIFICATION

Data Science ProDegree Certification At Imarticus Learning Institute, Mumbai (Full Time Certification, July 2019 - March 2020)

Comprehensive coverage of data science with R and Python, along with SQL Programming and data visualization with Tableau and SAS.

EDUCATION

St Andrews College Of Commerce Arts and Science, Mumbai Bachelor of Science In Information Technology B Grade	2011-2015
St Andrews College Of Commerce Arts and Science, Mumbai HSC 54.50	2009-2011
St Stanislaus High School, Mumbai SSC 76.46	2008-2009

PROJECTS

Jewellery Management System

Jewelry Management System is developed in ASP.NET, which can keep track of all your business activities in a jewelry shop from small segments to large and very large segments.

LANGUAGE

English - Proficient

Hindi - Read, Write, Talk

Marathi - Read, Write, Talk

French - Read, Write

INTERESTS

Football

Stock Market

Music/Guitar

Internet Surfing/Research

DECLARATION

I hereby declare that the details and information given above are complete and true to the best of my knowledge.